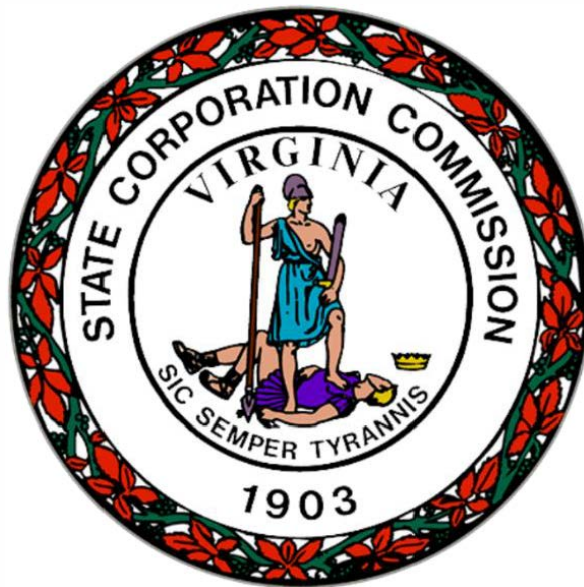


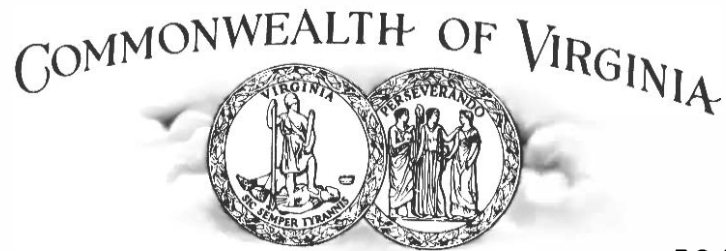
HEALTH INSURANCE BALANCE BILLING ARBITRATION

Annual Report



State Corporation Commission
Bureau Of Insurance

July 2024



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STATE CORPORATION COMMISSION
BUREAU OF INSURANCE

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July 1, 2024

The Honorable R. Creigh Deeds
Chair, Commerce and Labor Committee
Senate of Virginia

The Honorable L. Louise Lucas
Chair, Finance & Appropriations Committee
Senate of Virginia

The Honorable Jeion A. Ward
Chair, Labor and Commerce Committee
Virginia House of Delegates

The Honorable Luke E. Torian
Chair, Appropriations Committee
Virginia House of Delegates

Dear Senators Deeds and Lucas and Delegates Ward and Torian:

Pursuant to § 38.2-3445.02 of the Code of Virginia and on behalf of the State Corporation Commission, the Bureau of Insurance has prepared this annual health insurance balance billing arbitration report. This report summarizes information provided to the Bureau by arbitrators related to the resolution of balance billing disputes between health care providers and health carriers. In addition to being filed with your office, this report will be posted on the Commission's website.

Respectfully submitted,

Scott A. White
Commissioner of Insurance

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Executive Summary

On behalf of the State Corporation Commission (Commission), the Bureau of Insurance (Bureau) submits this annual health insurance balance billing arbitration report. It summarizes information provided to the Bureau by arbitrators related to the resolution of balance billing disputes between health care providers and health carriers, as required by [§ 38.2-3445.02](#) of the Code of Virginia (Code).

This report covers the period June 1, 2023, through May 15, 2024. During this time, the Bureau received 268 arbitrator decisions.¹ Key highlights include the following:

- Of the total arbitration decisions rendered, 58% were decided in favor of the health carrier, and 42% were decided in favor of the provider.
- Health carriers prevailed in 71% of the decisions rendered in the emergency medicine specialty, while providers prevailed in 83% of the decisions rendered in the plastic or reconstructive surgery specialty and 86% of the decisions rendered in the anesthesiology specialty.
- The average amount awarded per claimant was \$624 in emergency medicine, \$1,898 in anesthesiology, and \$16,147 in plastic and reconstructive surgery.
- Emergency medicine accounted for 75% of the arbitration decisions and plastic or reconstructive surgery for 16%. The anesthesia specialty made up 8% of the decisions, up from 0% in the prior reporting period.
- Decisions were rendered on behalf of seven provider practices. Among these seven, one group received 72% of the arbitration decisions. Seven carriers within six carrier groups were named in the decisions. Among these six, one group received 67% of the arbitration decisions.

Scope of Report

Effective January 1, 2021, under Virginia's balance billing law,² when an enrollee receives emergency services from an out-of-network health care provider or receives out-of-network surgical or ancillary services at an in-network facility, the enrollee is not required to pay the out-of-network provider any amount other than the applicable cost-sharing requirement. This amount cannot exceed the cost-sharing requirement that would apply if the services were provided in-network.

When a health care provider disputes the amount to be paid by the health carrier for services rendered to an enrollee, the provider and the health carrier are required to make a good faith effort to reach a resolution on the reimbursement amount. If the health carrier

¹ Appendix A contains information for each resolved arbitration during the reporting period.

² See Code §§ 38.2-3445.01 through 38.2-3445.07 and 14 VAC 5-405-10 *et seq.* of the Virginia Administrative Code.

and the provider cannot agree on a commercially reasonable payment amount, either party may seek to resolve the dispute through arbitration. Arbitrator decisions are reported to the Bureau.³

On behalf of the Commission, the Bureau has prepared this annual report summarizing the health insurance balance billing dispute resolution information received from arbitrators, as required by Code [§ 38.2-3445.02 I](#):

1. The Commission shall prepare an annual report summarizing the dispute resolution information provided by arbitrators, including information related to the matters decided through arbitration as well as the following information for each dispute resolved through arbitration: the name of the carrier, the name of the health care provider, the health care provider's employer or the business entity in which the provider has an ownership interest, the health care facility where the services were provided, and the type of health care services at issues.

The Commission must submit the report annually by July 1 to the Chairs of the Senate Committees on Commerce and Labor, and Finance and Appropriations, and the House Committees on Labor and Commerce, and Appropriations. It must also post the report on its website. This report covers the reporting period June 1, 2023, through May 15, 2024.

Reported Decisions

For this reporting period, arbitrators rendered 268 decisions across five specialty areas: emergency medicine, plastic and reconstructive surgery, anesthesia, neurology, and non-emergency medicine. The following table shows specialty areas and the number and percentage of reported decisions over the past three years.

Specialty Areas with Reported Decisions 2022 – 2024						
Specialty Area	2022 Counts	2022 %	2023 Counts	2023 %	2024 Counts	2024 %
Emergency Medicine	432	60.9%	198	80.5%	202	75.4%
Plastic and Reconstructive Surgery	16	2.3%	48	19.5%	42	15.7%
Anesthesia	261	36.8%	0	0.0%	22	8.2%
Neurology	0	0%	0	0%	1	0.4%
Non-Emergency Medicine	0	0%	0	0%	1	0.4%
Total	709	100.0%	246	100%	268	100%

Note: For this table, a “plan” is a health insurance carrier or self-funded group health plan that opted into the balance billing protections for their enrollees pursuant to 14 VAC 5-405-80 of the Virginia Administrative Code.

³ Code [§ 38.2-3405.02](#).

The following table shows the total number of decisions rendered by specialty area, with the number and percentage decided in favor of the plan and the provider.

Plan v Provider Outcomes Arbitrations Decided 6-1-2023 to 5-15-2024			
Specialty Area	Total # Decided	# Decided in Favor of Plan	# Decided in Favor of Provider
Emergency Medicine	202	143 (70.8%)	59 (29.2%)
Plastic and Reconstructive Surgery	42	7 (16.7%)	35 (83.3%)
Anesthesia	22	3 (13.6%)	19 (86.4%)
Neurology	1	1 (100%)	0 (0%)
Non-Emergency Medicine	1	1 (100%)	0 (0%)
Total	268	155 (57.8%)	113 (42.2%)

Differences Between Initial Offers and Final Settlement Amounts

The following table provides aggregate information on the variation between the initial offer and the amount of the final settlement award.

Average Per Claimant Offer v. Award Arbitrations Decided 6-1-2023 to 5-15-2024			
Specialty Area	Pre-Arbitration Average Amount Offered Per Claimant		Average Amount Awarded Per Claimant
	Providers	Plans	
Emergency Medicine	\$1,066	\$249	\$624
Plastic and Reconstructive Surgery	\$18,637	\$2,176	\$16,147
Anesthesia	\$1,932	\$1,242	\$1,898
Neurology	\$31,166	\$881	\$881
Non-Emergency Medicine	\$18,738	\$1,421	\$1,421

Distribution Among Provider Groups

Seven provider groups were named in the decisions. Among these seven, one group received 195 (72.3%) of the arbitration decisions, one group received 39 (14.6%) of the decisions, with the other five provider groups receiving 34 (13.1%) combined.

Distribution Among Carriers and Carrier Groups

Seven health carriers within six carrier groups were named in the decisions. Among these six, one group received 179 (66.8%) of the arbitration decisions and one carrier group received 69 (25.6%). The remaining five carrier groups together received 20 (7.5%).

Conclusion

In conclusion, the emergency medicine specialty dominates this year's report, accounting for 75% of the 268 arbitration decisions. The trends seen in arbitration outcomes and financial awards are also consistent with those of last year's report.⁴ Of note, anesthesia returns to this year's report with 22 arbitrations after not having had a single arbitration in the previous year. Providers in this specialty and in plastic and reconstructive surgery prevailed in the vast majority of cases, more so than in any other specialties.

The Bureau will continue to monitor developments in the trends highlighted in these annual reports.

⁴ The Bureau's July 2023 report is available at [Health Insurance Balance Billing Arbitration Report for 2023 – July 1, 2023](#).

Appendix A

SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
996	Anthem Health Plans of	Edmund Sciuillo	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
997	Anthem Health Plans of	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
999	Anthem HealthKeepers	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1000	Anthem Health Plans of	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1001	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1002	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1003	Anthem HealthKeepers	Allesandro Dellai	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1004	Cigna Health and Life Insurance Company	Rachel McVey	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1005	Anthem HealthKeepers	John Evett	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1006	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1007	Anthem Health Plans of Virginia	John Brennum	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1008	Anthem Health Plans of	Jane Weiseman	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1009	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1010	United Healthcare Insurance Company	Megan Condrey	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1011	Cigna Health and Life Insurance Company	Steven Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1012	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1013	Anthem HealthKeepers	John Evett	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1014	Anthem Health Plans of Virginia	Stanley Grover	Western Virginia Regional Emergency Physicians	Russell County Hospital	Emergency Medicine
1015	Cigna Health and Life Insurance Company	Marwan Khalifeh	NOVA Reconstructive Surgery	INOVA Hospital - Loudoun	Plastic and Reconstructive Surgery
1016	Anthem Health Plans of	Zachary Williams	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1017	Anthem Health Plans of	Somi Rikhye	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1018	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1019	Anthem Health Plans of Virginia	Cecilia Hansen	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1020	Anthem Health Plans of	Eric Bachrach	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1021	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1022	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1023	Anthem HealthKeepers	Edmund Sciuillo	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1024	Anthem HealthKeepers	Chad Mosby	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1025	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1026	Cigna Health and Life Insurance Company	Zarah Malik	American Anesthesiology of Virginia	INOVA Hospital - Fairfax	Anesthesia
1027	Anthem Health Plans of Virginia	Mark Howard	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1028	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1029	Anthem HealthKeepers	Joseph Joyce	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1030	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1031	Cigna Health and Life Insurance Company	Staci Wilson	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1032	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1033	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1034	Anthem Health Plans of	Thomas Bolton	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1035	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1036	Anthem Health Plans of	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1037	Cigna Health and Life Insurance Company	Geetha Dhinakara	American Anesthesiology of Virginia	Inova Fair Oaks Hospital	Anesthesia
1038	CareFirst Blue Choice	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1039	Anthem HealthKeepers	David Long	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1040	Anthem Health Plans of Virginia	Afolabi Akinpelu	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1041	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1042	Anthem Health Plans of	Jane Weiseman	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1043	Anthem Health Plans of	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1044	Cigna Health and Life Insurance Company	Chenchen Costelloe	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1045	Kaiser Permanente	LewisGale Hospital-	Parallon	LewisGale Hospital-Montgomery	Emergency Medicine
1046	Anthem HealthKeepers	David Champ	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1047	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1048	Anthem Health Plans of	Stephen Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1049	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1050	Cigna Health and Life Insurance Company	Andrew Curtis	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1052	Anthem HealthKeepers	Karl Kletzing	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine

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SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
1053	Anthem Health Plans of Virginia	Afolabi Akinpelu	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1054	Anthem Health Plans of Virginia	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1055	Anthem Health Plans of Virginia	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1056	Cigna Health and Life Insurance Company	Mark Smith	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1057	Cigna Health and Life Insurance Company	Ronald Chiapusio	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1058	Anthem Health Plans of Virginia	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1059	Anthem HealthKeepers	James Newton	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1060	Anthem HealthKeepers	Harvey Madonick	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1061	Anthem Health Plans of Virginia	Zachary Williams	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1062	Anthem Health Plans of Virginia	Kofi Gyebi	Western Virginia Regional Emergency Physicians	Lee County Community Hospital	Emergency Medicine
1063	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1064	Anthem Health Plans of Virginia	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1065	Anthem HealthKeepers	Corey Heitz	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1066	Cigna Health and Life Insurance Company	Kristin May	American Anesthesiology of Virginia	INOVA Hospital - Loudoun	Anesthesia
1067	Cigna Health and Life Insurance Company	Christopher Smith	Lake Spring Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1068	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1069	Anthem Health Plans of Virginia	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1070	Anthem Health Plans of Virginia	Kofi Gyebi	Western Virginia Regional Emergency Physicians	Lee County Community Hospital	Emergency Medicine
1071	Cigna Health and Life Insurance Company	El-Magbri Eussra	Alexandria-Springfield Emergency Physicians	Inova Healthplex Franconia-Springfield	Emergency Medicine
1072	Anthem HealthKeepers	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1073	Anthem Health Plans of Virginia	Steven Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1074	Anthem Health Plans of Virginia	Taryn Clark	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1075	Anthem Health Plans of Virginia	John Brennum	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1076	Anthem Health Plans of Virginia	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1078	Cigna Health and Life Insurance Company	Katherine Bumgarner	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1079	CareFirst Blue Choice	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1080	Cigna Health and Life Insurance Company	Megan Condrey	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1082	Anthem Health Plans of Virginia	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1083	Anthem HealthKeepers	Taylor Franz	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1084	Anthem HealthKeepers	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1085	Anthem Health Plans of Virginia	Afolabi Akinpelu	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1086	Anthem Health Plans of Virginia	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1087	Cigna Health and Life Insurance Company	Michael Azir	Emergency Medicine Associates	Reston Hospital Center	Emergency Medicine
1088	Cigna Health and Life Insurance Company	Vallabhaneni Mayur	Alexandria-Springfield Emergency Physicians	Inova Alexandria Hospital	Emergency Medicine
1089	Anthem Health Plans of Virginia	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1090	Kaiser Permanente	Stonesprings Hospital Center	Stonesprings Hospital Center	Stonesprings Hospital Center	Emergency Medicine
1091	United Healthcare Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1092	Cigna Health and Life Insurance Company	Christopher Wahlgreen	American Anesthesiology of Virginia	Ortho-Virginia - Herndon	Anesthesia
1093	CareFirst Blue Choice	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1094	Anthem Health Plans of Virginia	Taylor Franz	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1095	Anthem Health Plans of Virginia	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1096	Anthem Health Plans of Virginia	Steven Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1097	Anthem Health Plans of Virginia	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1098	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1099	CareFirst Blue Choice	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1100	Cigna Health and Life Insurance Company	Charles Bibbs	MEP Health	Sentara Halifax Regional Hospital	Emergency Medicine
1101	Cigna Health and Life Insurance Company	Michelle Ahmed	Alexandria-Springfield Emergency Physicians	Inova Healthplex Franconia-Springfield	Emergency Medicine
1102	Cigna Health and Life Insurance Company	Micheal Singleton	Emergency Medicine Associates	Bon Secours Richmond Community Hospital	Emergency Medicine
1104	Anthem Health Plans of Virginia	Darren Gibson	Western Virginia Regional Emergency Physicians	Russell County Hospital	Emergency Medicine
1105	Anthem Health Plans of Virginia	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine

Appendix A

SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
1106	Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1107	Anthem Health Plans of	Mark Smith	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1108	Anthem Health Plans of	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1110	Anthem HealthKeepers	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1111	Anthem Health Plans of	Edmund Sciullo	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1112	Anthem Health Plans of	Theresa Forty	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1114	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1115	Cigna Health and Life Insurance Company	Joran Sequeira	Alexandria-Springfield Emergency Physicians	Bon Secours Southside Medical Center	Emergency Medicine
1116	Cigna Health and Life Insurance Company	Taylor Robinson	MEP Health	Sentara Halifax Regional Hospital	Emergency Medicine
1117	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1119	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1120	Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1121	Anthem Health Plans of Virginia	Amanda Erskine	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1122	Anthem Health Plans of	Joseph Joyce	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1123	Cigna Health and Life Insurance Company	Nashon Levi	American Anesthesiology of Virginia	Bon Secours St. Mary's Hospital	Anesthesia
1124	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1125	Anthem HealthKeepers	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1126	Anthem Health Plans of Virginia	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1128	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1129	United Healthcare Insurance Company	Zachary Williams	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1130	CareFirst Blue Choice	Megan Condrey	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1131	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1132	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1133	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1134	Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1135	Anthem Health Plans of Virginia	Afolabi Akinpelu	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1136	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1137	Cigna Health and Life Insurance Company	Mark Merson	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1138	United Healthcare Insurance Company	Frank Mu	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1139	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1140	Anthem Health Plans of	Taylor Franz	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1141	Anthem Health Plans of Virginia	Bryan Henley	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1142	Anthem Health Plans of	Bryan Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1143	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1144	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1145	Cigna Health and Life Insurance Company	Megan Condrey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1146	Cigna Health and Life Insurance Company	Robert Anderson	American Anesthesiology of Virginia	Virginia ENT Surgical Center	Anesthesia
1147	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1148	Anthem HealthKeepers	Karl Kletzing	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1149	Anthem Health Plans of Virginia	Marissa Vito Cruz	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1150	Anthem Health Plans of	Gregory Lamb	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1151	Anthem Health Plans of	Bryan Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1152	Cigna Health and Life Insurance Company	Joseph Byram	American Anesthesiology of Virginia	Bon Secours St. Francis Med Cnt	Anesthesia
1153	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1154	Anthem HealthKeepers	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1155	Anthem Health Plans of Virginia	Marissa Vito Cruz	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1156	Anthem HealthKeepers	Chad Mosby	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1157	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1158	Cigna Health and Life Insurance Company	Tanvi Shirke	Alexandria-Springfield Emergency Physicians	INOVA Hospital-Alexandria	Emergency Medicine
1159	Cigna Health and Life Insurance Company	Alexandra Sanders	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1160	United Healthcare Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery

Appendix A

SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
1161	United Healthcare Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1162	Cigna Health and Life Insurance Company	Brenda Taylor	American Anesthesiology of Virginia	Parham Doctors Hospital	Anesthesia
1163	Cigna Health and Life Insurance Company	Patricia Kitchin	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1164	Anthem HealthKeepers	John Evett	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1165	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1166	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1167	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1168	Anthem Health Plans of	Nicholas Dreyer	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1169	United Healthcare Insurance Company	David Jennings	Emergency Physicians of Tidewater	Sentara Princess Anne Hospital	Emergency Medicine
1170	CareFirst Blue Choice	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1171	United Healthcare Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1172	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1173	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1174	Anthem Health Plans of	Bryan Clark	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1175	Anthem HealthKeepers	Jeremy Webb	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1176	Anthem Health Plans of Virginia	Stewart Stancil	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1177	Cigna Health and Life Insurance Company	Kern Bruen	Value Monitoring	Inova Fairfax Medical Center	Emergency Medicine
1178	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1179	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1180	Cigna Health and Life Insurance Company	John Kim	American Anesthesiology of Virginia	Bon Secours St. Mary's Hospital	Anesthesia
1181	Anthem Health Plans of	John Ventura	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1182	Anthem Health Plans of Virginia	Afolabi Akinpelu	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1183	Anthem HealthKeepers	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1185	Cigna Health and Life Insurance Company	Zachary Williams	Lake Spring Emergency Group	LewisGate Medical Center	Emergency Medicine
1186	Cigna Health and Life Insurance Company	Saqib Shah	Lake Spring Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1187	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1188	Anthem Health Plans of Virginia	Bryan Henley	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1189	Cigna Health and Life Insurance Company	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1190	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1191	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1192	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1193	Anthem Health Plans of	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1194	Innovation Health Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1195	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1196	Cigna Health and Life Insurance Company	Clint Vogel	American Anesthesiology of Virginia	Stafford Hospital	Anesthesia
1197	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1198	Anthem Health Plans of	Theresa Forty	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1199	Anthem Health Plans of	Gregory Lamb	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1200	Anthem Health Plans of	Jane Weiseman	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1201	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1202	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1204	Cigna Health and Life Insurance Company	Susan Coble	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1205	Cigna Health and Life Insurance Company	Rachel McVey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1206	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1207	Cigna Health and Life Insurance Company	Neel Patel	Lake Spring Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1208	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1209	Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1210	Anthem Health Plans of	Bryan Clark	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1211	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine

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SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
1212	Anthem Health Plans of	Sagar Patel	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1213	Anthem Health Plans of	Bryce Moody	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1214	Anthem HealthKeepers	Brian Ekey	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1215	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1216	Anthem Health Plans of	Thomas Mitchell	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1217	Cigna Health and Life Insurance Company	Paul Offerman	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1218	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1219	Cigna Health and Life Insurance Company	Navin Singh	NOVA Reconstructive Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1220	Cigna Health and Life Insurance Company	Jeffrey Doyle	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1221	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1222	Anthem Health Plans of	Frank Mu	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1223	Anthem Health Plans of	Karl Kletzing	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1224	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1225	Anthem HealthKeepers	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1226	Cigna Health and Life Insurance Company	Earl Johnson	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1227	Anthem Health Plans of	James Newton	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1228	Anthem Health Plans of	James Newton	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1230	Cigna Health and Life Insurance Company	Jeremy Webb	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1231	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1232	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1233	Cigna Health and Life Insurance Company	Megan Condrey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1234	Cigna Health and Life Insurance Company	Rebekah Bolton	American Anesthesiology of Virginia	Parham Doctors Hospital	Anesthesia
1235	Anthem Health Plans of	Walid Hammad	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1236	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1237	Anthem Health Plans of Virginia	Bryan Henley	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1238	Anthem Health Plans of	John Evett	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1239	Cigna Health and Life Insurance Company	Corey Heitz	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1240	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1241	Anthem Health Plans of	Gregory Lamb	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1242	Anthem Health Plans of	Thomas Mitchell	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1243	Anthem Health Plans of	Karl Kletzing	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1244	Anthem Health Plans of	Jane Weiseman	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1245	Anthem Health Plans of Virginia	Christopher George	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1246	Cigna Health and Life Insurance Company	Justin Lindsey	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1247	Cigna Health and Life Insurance Company	Toni Young	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1248	Cigna Health and Life Insurance Company	Megan Condrey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1249	United Healthcare Insurance Company	Eric Kim	One Care Monitoring	Inova Loudon Hospital	Non-emergency Medicine
1250	Anthem HealthKeepers	Adam Hamidi	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1251	Anthem Health Plans of	Thomas Mitchell	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1252	Anthem Health Plans of Virginia	Somi Rikhye	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1253	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1254	Anthem Health Plans of	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1255	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1256	United Healthcare Insurance Company	Megan Condrey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1257	Cigna Health and Life Insurance Company	Earl Johnson	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1258	Cigna Health and Life Insurance Company	John Evett	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1259	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1260	Anthem HealthKeepers	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1261	Anthem Health Plans of	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1262	Anthem Health Plans of Virginia	John Brennum	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine

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1263	Cigna Health and Life Insurance Company	Elizabeth Anderson	American Anesthesiology of Virginia	Bon Secours St. Mary's Hospital	Anesthesia
1265	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1266	Anthem Health Plans of	Brandon Myers	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1267	Anthem HealthKeepers	Ethan Freeborn	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1268	Anthem Health Plans of	John Ventura	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1269	Anthem Health Plans of Virginia	John Brennum	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1270	Cigna Health and Life Insurance Company	Carl Burgan	American Anesthesiology of Virginia	Bon Secours Southside Medical Center	Anesthesia
1271	Cigna Health and Life Insurance Company	Earl Johnson	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1272	Anthem Health Plans of	James Newton	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1274	Anthem Health Plans of	Joesph Twanmoh	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1275	Anthem Health Plans of	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1276	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1278	United Healthcare Insurance Company	Francisco Vega-Burmudez	Neuromon of Virginia	Stonesprings Hospital Center	Neurology