

# OPEN ENROLLMENT FOR INDIVIDUAL HEALTH INSURANCE

November 1, 2023 - January 15, 2024

VISIT [MARKETPLACE.VIRGINIA.GOV](https://marketplace.virginia.gov) OR CALL 1-888-687-1501 TO ENROLL FOR 2024

IF YOU ARE NOT ENROLLED IN A PLAN BY JANUARY 15, 2024, PAST THAT DEADLINE YOU MUST QUALIFY FOR A SPECIAL ENROLLMENT PERIOD TO ENROLL

- If you have Virginia's Insurance Marketplace (Marketplace) coverage in 2024, login to your account at [enroll.marketplace.virginia.gov](https://enroll.marketplace.virginia.gov) to review plan changes and new options available.
- Compare plan cost and benefits to find the best options for you. Even if you are notified of automatic reenrollment, you can choose a different plan at any time during open enrollment.
- Check with insurers or view at [marketplace.virginia.gov](https://marketplace.virginia.gov) which doctors, hospitals, and prescription drugs are covered under the available plans.
- If you are not eligible for financial assistance through the Marketplace, go to [finder.healthcare.gov](https://finder.healthcare.gov) to see off-Marketplace ACA-compliant health care plan options.
- Once enrolled, you must pay your first binder payment on time for coverage to begin. Payment is due to the insurance company – not the Marketplace.
- To receive a Medicaid eligibility determination, you must update your Marketplace account. If you are found eligible for Medicaid, you should end your Marketplace coverage; otherwise, you may be re-enrolled into your Marketplace plan, and will not get financial assistance. For more information regarding Virginia Medicaid, visit [coverva.org](https://coverva.org) or call 1-855-242-8282.

## IMPORTANT CONTACTS:

Virginia's Insurance Marketplace (VIM)	<a href="https://marketplace.virginia.gov">marketplace.virginia.gov</a> <a href="https://marketplace.virginia.gov/es/centro-asistencia">marketplace.virginia.gov/es/centro-asistencia</a> 1-888-687-1501
Virginia's Medicaid and FAMIS programs	<a href="https://coverva.org">coverva.org</a> 1-855-242-8282 <a href="https://cubrevirginia.org/">cubrevirginia.org/</a> Español
Find a Navigator or Agent to assist in enrollment <ul style="list-style-type: none"><li>• Virginia Poverty Law Center – Enroll Virginia</li><li>• Boat People SOS</li></ul>	Assister: <a href="https://enroll.marketplace.virginia.gov/hix/entity/locateassister">enroll.marketplace.virginia.gov/hix/entity/locateassister</a> Agent: <a href="https://enroll.marketplace.virginia.gov/hix/broker">enroll.marketplace.virginia.gov/hix/broker</a>  <a href="https://enrollva.org">enrollva.org</a> 1-888-392-5132 <a href="https://bpsos.org/home">bpsos.org/home</a> 1-703-538-2190
Virginia Bureau of Insurance – Life and Health Consumer Services	(Toll-Free) 1-877-310-6560 (In Richmond) (804) 371-9691 Non-English Speakers (804) 371-9741 <a href="mailto:AskAQuestion@scc.virginia.gov">AskAQuestion@scc.virginia.gov</a> <a href="https://scc.virginia.gov">scc.virginia.gov</a>

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