

November 1, 2024 - January 15, 2025

Visit marketplace.virginia.gov or call 1-888-687-1501 to enroll for 2025

If you are not enrolled in a plan by **January 15, 2025**, past that deadline you must qualify for a Special Enrollment Period to enroll

FAQ

- If you have Virginia's Insurance Marketplace (Marketplace) coverage in 2025, login to your account at enroll.marketplace.virginia.gov to review plan changes and new options available.
- Compare plan cost and benefits to find the best options for you. Even if you are notified of automatic reenrollment, you can choose a different plan at any time during open enrollment.
- Check with insurers or view at marketplace.virginia.gov which doctors, hospitals, and prescription drugs are covered under the available plans.
- If you are not eligible for financial assistance through the Marketplace, go to finder.healthcare.gov to see off-Marketplace ACA-compliant health care plan options.
- Once enrolled, you must pay your first binder payment on time for coverage to begin. Payment is due to the insurance company - not the Marketplace.
- To receive a Medicaid eligibility determination, you must update your Marketplace account. If you are found eligible for Medicaid, you should end your Marketplace coverage; otherwise, you may be re-enrolled into your Marketplace plan and will not get financial assistance. For more information regarding Virginia Medicaid, visit coverva.org or call 1-855-242-8282.

IMPORTANT CONTACTS

Virginia's Insurance Marketplace (VIM)	marketplace.virginia.gov marketplace.virginia.gov/es/centro-asistencia 1-888-687-1501
Virginia's Medicaid and FAMIS Program	coverva.org 1-855-242-8282 cubrevirginia.org Español
Find a Navigator or Agent to Assist in Enrollment • Enroll Virginia • Boat People SOS • Health Betterment Initiative	Assister: enroll.marketplace.virginia.gov/hix/entity/locateassister Agent: enroll.marketplace.virginia.gov/hix/entity/locateassister/searchentities enrollva.org 1-888-392-5132 bpsosva.org 1-703-538-2190 hbi-dc.org 1-202-220-8583
Virginia Bureau of Insurance - Life & Health Consumer Services	1-877-310-6560 Toll-Free 1-804-371-9691 Richmond 1-804-371-9741 Non-English Speakers AskAQuestion@scc.virginia.gov scc.virginia.gov

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