# EXAMINATION REPORT of VIRGINIA COMMERCE GROUP SELF-INSURANCE ASSOCIATION RICHMOND, VIRGINIA as of DECEMBER 31, 2018

COMMONWEALTH OF VIRGINIA

SCOTT A. WHITE
COMMISSIONER OF INSURANCE
STATE CORPORATION COMMISSION
BUREAU OF INSURANCE

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I, Scott A. White, Commissioner of Insurance of the Commonwealth of Virginia, do hereby certify that the annexed copy of the Examination Report of Virginia Commerce Group Self-Insurance Association as of December 31, 2018, is a true copy of the original report on file with this Bureau.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed to the original the seal of the Bureau at the City of Richmond, Virginia this 13<sup>th</sup> day of February 2020

Scott A. White Commissioner of Insurance

(SEAL)

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Honorable Scott A. White Commissioner of Insurance Richmond, Virginia

Dear Sir:

Pursuant to your instructions and by authority of Section 38.2-1317 of the Code of Virginia, an examination of the records and affairs of:

# VIRGINIA COMMERCE GROUP SELF-INSURANCE ASSOCIATION

Richmond, Virginia

hereinafter referred to as the Association, has been completed. The report is hereby submitted for your consideration.

#### **SCOPE OF THE EXAMINATION**

This is a full scope financial condition examination initiated and conducted under the provisions of Article 4, Chapter 13 of Title 38.2 of the Code of Virginia. The last examination of the Association was made by representatives of the State Corporation Commission's Bureau of Insurance (the "Bureau") as of December 31, 2014. This examination covers the period from January 1, 2015 through December 31, 2018.

The Bureau planned and performed the examination to evaluate the Association's financial condition and operational activities. All accounts and activities of the Association were considered generally in accordance with the risk-focused examination process contained in the NAIC Financial Condition Examiners Handbook.

The examination report includes findings of fact and general information about the Association and its financial condition.

#### DESCRIPTION

The Association is a group self-insurance association licensed to provide workers' compensation coverage and employers' liability coverage to its members pursuant to Section 65.2-802 of the Code of Virginia and 14 VAC 5-370-10 et seq. (Rules Governing

Group Self-Insurers of Liability Under the Virginia Workers' Compensation Act) promulgated by the State Corporation Commission (the "Commission").

#### **HISTORY**

The Virginia Retail Merchants Group Self-Insurance Association was licensed by the Bureau on January 1, 1982. In 1989, the Virginia Retail Merchants Group Self-Insurance Association changed its name to the Virginia Commerce Group Self-Insurance Association. On July 1, 1990, the Bureau revised the Association's license to authorize employers' liability coverage. According to the members indemnity agreement, the Association was formed to allow members to join together to provide for joint and cooperative action to self-insure and to pool their separate liabilities arising pursuant to the terms of the Virginia Workers' Compensation Act.

#### MANAGEMENT AND CONTROL

Control of the Association is vested in a Members' Supervisory Board (the "Board") elected by the members of the Association. The bylaws provide for no less than three nor more than nine Board members, all of whom shall be members of the Association in good standing. Each Board member shall serve a term of three years or until the members elect a successor.

The Board and officers were as follows at December 31, 2018:

Representative	<u>Member</u>
Robert E. Burgess, Jr.	Callao Supermarket Callao, Virginia
Angelo F. Castanes	Sonny Merryman, Inc. Rustburg, Virginia
Jane P. Cline	Central Tire Corporation Verona, Virginia
Jonathan E. Phares	The Commonwealth Club Richmond, Virginia
Ryan Sodikoff	Steven Toyota Harrisonburg, Virginia

John Wesley Tatum

Leete Tire & Auto Center, Inc. Petersburg, Virginia

Officers

Jonathan E. Phares Robert E. Burgess, Jr. Angelo F. Castanes Chairman Vice Chairman Secretary/Treasurer

#### TERRITORY AND PLAN OF OPERATION

The operation of the Association is confined to Virginia where it is licensed to transact the business of workers' compensation and employers' liability group self-insurance. Membership in the Association is available to applicants engaged in a similar type of business upon the approval of the Board, the Bureau and the Safety National Casualty Corporation, the Association's excess insurance carrier.

All members are required to enter into an indemnity agreement in which each member jointly and severally agrees to assume and discharge members' employers' liabilities and any and all members' liabilities covered under the Virginia Workers' Compensation Act. No formal insurance policy is issued to the members.

The Association has a contractual agreement with an administrator who shall administer and manage the affairs of the Association in accordance with the policies adopted and established by the Board. The administrator also functions as the claims service agent. The Association's operations are conducted on a calendar year basis.

#### ADMINISTRATIVE AND OTHER SERVICES AGREEMENT

Effective January 1, 2011, the Association entered into an administrative and other services agreement with Landin, Inc. ("Landin"). This agreement is effective for a period of ten years and will automatically renew for additional one-year terms. Either party may elect to non-renew or renegotiate any portion of this agreement with 60 days prior written notice. According to the agreement, Landin is responsible for, but not limited to, the following:

- Advising the Board on policy matters and insuring that the provisions of the Board's contracts for services are met;
- Establishing and maintaining a set of books;
- Billing and collecting all sums due the Association;

- Contracting for the annual member payroll audits;
- Paying all items of expense in accordance with the policies of the Board;
- Investing the Association's fund surpluses as directed by the Board and properly accounting for all funds of the Association to the Board;
- Providing complete loss control services, which shall include conducting loss control
  evaluations of members, preparing and monitoring computer loss runs and furnishing
  complete claims handling services and administration for all workers' compensation
  claims and employers' liability claims to their conclusion.

As compensation for its services, Landin shall receive 10% of the net audited premiums collected. Additionally, Landin retains 100% of the commission received for placement of excess insurance and other insurance coverages. Landin coordinates with Metis Services, Inc., ("Metis") an outside medical bill review company, for the review and completion of inpatient bill audits, the inpatient utilization review process and identifying any reductions from the application of any provider contracted allowances, fee schedules and negotiations generated from the cost containment program. Metis shall receive \$7.50 per bill plus 22% of the savings from PPO or nurse audit. Payments are made directly to Metis from the Association. Total administrative and other service fees paid in 2018 relating to fiscal year 2018 were \$656,253.

The agreement also contains a marketing provision giving Landin the exclusive right to solicit participation and membership in the Association, including the right to subcontract with other licensed insurance agents and/or firms. Pursuant to the marketing provision, for first year commissions, the Association shall pay Landin commission which reflects a three percent (3%) override of the commission paid to the agent or firm based on the commission schedule and incentive program that is in effect for the applicable plan year.

The Association further agrees to pay Landin, as renewal commission, the same amount set forth in the preceding paragraph for all continuing business written with the Association at any time since its inception on January 1, 1982 and prior to the termination or extension of this agreement. The right of Landin to receive such renewal commission shall survive the termination of the agreement and shall continue so long as the business continues to be renewed with the Association. Total marketing costs paid in 2018 relating to fiscal year 2018 were \$781,417.

#### **DIVIDENDS TO MEMBERS**

Any surplus assets accumulated within a fiscal year may be declared refundable by the Board. Payment of this surplus in the form of dividends, however, may not be made until the Association has received approval from the Bureau. During the examination period, the Bureau approved the following dividends:

## **Approval Dates**

Fiscal Year	Sept. 30, 2015	Sept. 12, 2016	Sept. 20, 2017	Oct. 2, 2018
1996	\$5,380	\$0	\$0	\$0
1999	1,131	0	0	0
2001	5,281	5,668	5,620	2,929
2003	0	36,000	31,500	0
2004	100,000	62,000	53,000	42,000
2005	66,000	41,000	31,500	26,000
2006	105,000	72,000	49,000	36,000
2007	135,000	75,000	0	0
2008	130,000	105,000	64,000	40,000
2009	140,000	115,000	65,000	95,000
2010	230,000	177,000	80,000	119,343
2011	135,000	155,000	135,000	218,728
2012	125,000	170,000	200,000	138,000
2013	0	0	0	30,000
2014	0	0	0	20,000
Total	\$1,177,792	\$1,013,668	\$714,620	\$768,000

#### **SPECIAL RESERVES AND DEPOSITS**

At December 31, 2018, the Association had a United States Treasury obligation with a par value of \$295,000 on deposit with the Treasurer of Virginia as required by 14 VAC 5-370-60 A and was reported within the Association's investments and restricted members' equity. Additionally, the Association had a United States Treasury obligation with a par value of \$400,000 on deposit with the Federal Reserve Bank of St. Louis as required by the United States Department of Labor-Office of Workers'

Compensation Programs/Division of Longshore and Harbor Worker's Compensation and was reported within the Association's investments and unrestricted members' equity.

# **EXCESS INSURANCE COVERAGE**

The Association had both specific excess and aggregate excess insurance agreements in force at December 31, 2018, with the following limits:

	Association's Retention	Excess Insurer's <u>Limits</u>
Specific Excess	\$600,000	Workers' Compensation Statutory Employers' Liability \$1,000,000
Aggregate Excess	100% of total standard premium, subject to a minimum retention of \$6,560,137	\$5,000,000

# **FINANCIAL STATEMENTS**

There follows a statement reflecting the financial condition of the Association at December 31, 2018, a statement of income for the year ended December 31, 2018, a reconciliation of members' equity for the period under review, a statement of members' account by fiscal year inception to date and a statement of Examiners' changes in members' equity.

# BALANCE SHEET DECEMBER 31, 2018

# <u>ASSETS</u>

Bonds, long term Other invested assets Cash on deposit Premiums receivable Interest due and accrued Amounts recoverable on paid losses Income taxes receivable Prepaid other expenses Prepaid service agent's fees Prepaid administrative fees	\$9,311,364 3,212,531 275,700 643,033 57,122 11,631 400,000 85,638 45,108 36,906
Total assets	\$14,079,033
LIABILITIES AND MEMBERS' EQUITY	
Losses unpaid Loss adjustment expenses unpaid Contingency reserve Unearned premiums Excess insurance premiums payable Premium refunds payable Taxes, licenses and fees payable Other liabilities Professional fees payable Payroll audit fees payable Investment fees payable	\$6,950,852 481,127 1,091,314 1,255,947 37,865 289,748 165,783 3,134 76,000 56,970 1,500
Total liabilities	\$10,410,240
Restricted members' equity Unrestricted members' equity	\$5,290,868 (1,622,075)
Total liabilities and members' equity	\$14,079,033

# STATEMENT OF INCOME FOR YEAR ENDED DECEMBER 31, 2018

# UNDERWRITING INCOME

Premiums earned	\$6,721,409				
Deductions:					
Losses incurred  Loss expenses incurred  Other underwriting expenses incurred  Contingency reserve	\$3,619,496 275,931 2,055,072 26,640				
Total underwriting deductions	\$5,977,139				
Net underwriting gain	\$744,270				
INVESTMENT INCOME					
Net investment income earned Net realized capital gains	\$278,854 50,515				
Net investment gain	\$329,369				
OTHER INCOME					
Late fees	\$4,350				
Total other income	\$4,350				
Net income before federal income taxes	\$1,077,989				
Federal income taxes incurred	0				
Net income	\$1,077,989				

#### RECONCILIATION OF MEMBERS' EQUITY FOR THE YEAR ENDED DECEMBER 31, 2018

	_	2015	2016	2017	2018
Members' equity, previous year before undistributed dividends	*	\$6,309,778	\$5,525,226	\$5,172,713	\$3,670,904
Adjustment for previous examination changes		(143,401)			
Net income (loss)		635,020	795,021	(809,483)	1,077,989
Net unrealized capital gains (losses)		(98,379)	(133,866)	22,294	(312,100)
Dividends paid to members		(1,177,792)	(1,013,668)	(714,620)	(768,000)
Restricted and unrestricted members' equity, end of year		\$5,525,226	\$5,172,713	\$3,670,904	\$3,668,793
Less: Restricted members' equity, end of year	,	5,034,690	5,399,530	5,314,864	5,290,868
Unrestricted members equity, end of year before undistributed dividends		\$490,536	(\$226,817)	(\$1,643,960)	(\$1,622,075)
Less: Dividends declared but unpaid		0	0	0	0
Unrestricted members' equity, end of year		\$490,536	(\$226,817)	(\$1,643,960)	(\$1,622,075)

<sup>\*</sup> Adjusted members' equity from previous examination.

# Members' Account By Fiscal Year Inception to Date December 31, 2018

Piscal Year   Piscal Year   Piscal Year   Piscal Year   Preceding   2015   Preceding   2016   Preceding   2017   2018   (1982-2018)		All Other	Third	Second	First		Total
Premiums written   \$136,610,910   \$5,637,008   \$6,012,742   \$6,630,398   \$7,818,531   \$162,709,589   \$12,920,600,600   \$12,920,600,600   \$12,920,6		Fiscal Years	Fiscal Year	Fiscal Year	Fiscal Year	Current Fiscal	Inception
Premiums written   \$136,610,910   \$5,637,008   \$6,012,742   \$6,630,398   \$7,818,531   \$162,709,589   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$12,920,600   \$10,981,775   \$95,315   \$55,993,880   \$7,761,631   \$149,788,989   \$10,000   \$141,897,938   \$130,000   \$130,000   \$140,000   \$141,897,938   \$10,000   \$140,000   \$141,897,938   \$10,000   \$140,000   \$141,897,937   \$10,000   \$1			Preceding	Preceding	Preceding	Year	to Date
Premiums written		-	-	2016	2017	2018	(1982-2018)
Ress: Excess insurance   10,608,807   \$41,152   \$77,223   \$636,518   \$556,900   12,920,600   Ret premiums written   \$126,002,103   \$129,005,856   \$5,435,519   \$5,993,880   \$7,261,631   \$149,788,989   Ret premiums written   \$10,481,775   \$91,875   \$96,310   \$42,258   342,741   \$11,045,959   Allocation between years   \$187,273   \$6,180   \$30,145   \$65,428   \$(289,026)   \$0.00   \$0.00   \$141,897,527   \$5,200,116   \$5,567,077   \$6,106,566   \$7,076,311   \$165,847,597   \$101   \$100   \$101   \$101   \$101   \$100   \$101	Income Received	***************************************					
Net premiums written   \$126,002,103   \$5,095,856   \$5,435,519   \$5,993,880   \$7,261,631   \$149,788,989   \$184,775   \$9,610   \$42,258   \$342,741   \$11,054,959   \$1,061   \$1,	Premiums written	\$136,610,910	\$5,637,008	\$6,012,742	\$6,630,398	\$7,818,531	\$162,709,589
Investment income   10,481,775   91,875   96,310   42,258   342,741   11,054,959   Allocation between years   187,273   6,180   30,145   65,428   (289,026)   0   0   Other   5,226,376   6,205   5,103   5,000   (239,035)   5,003,649     Total income collected   \$141,897,527   \$5,200,116   \$55,567,077   \$6,106,566   \$7,076,311   \$165,847,597     Less: Expenses Paid   \$67,283,504   \$3,362,676   \$2,681,873   \$3,207,120   \$11,393,241   \$77,928,414     Allocated loss adjustment expenses paid   3,296,290   180,067   134,048   111,055   18,681   3,740,141     Administrative fees   5,796,554   253,666   270,573   298,368   348,121   6,967,282     Service agent's fees   7,835,170   310,036   330,701   364,672   425,480   9,266,059     Taxes, licenses, and fees   2,974,967   223,139   217,661   228,715   883   3,645,365     Federal income tax   3,443,759   (90,421)   (1,431)   (138,990)   400,000   3,612,917     Other expenses   \$18,285,993   830,192   943,687   985,520   992,390   22,080,298     Total expenses   \$118,285,993   830,192   943,687   985,520   992,390   22,080,298     Net cash income   \$32,938,774   \$130,761   \$5989,965   \$1,050,106   \$33,497,515   \$38,607,121    Add: Receivables   \$0   \$0   \$0   \$0   \$643,033   \$643,033     Interest due and accrued   31,210   1,030   5,024   10,904   8,954   57,122     Amounts receivable   \$0   \$0   \$0   \$0   \$67,652   567,652     Total   \$42,841   \$1,030   \$5,024   \$10,904   \$8,954   57,122     Amounts receivable   \$0   \$0   \$0   \$0   \$0   \$11,631     Other   \$0   \$0   \$0   \$0   \$0   \$567,652   567,652     Total   \$42,841   \$1,030   \$5,024   \$10,904   \$3,795,068   \$6,950,852     Losse unpaid   \$582,991   \$372,286   \$782,603   \$1,417,904   \$3,795,068   \$6,950,852     Losse unpaid   \$582,991   \$372,286   \$782,603   \$1,417,904   \$3,795,068   \$6,950,852     Losse sinsurance   \$1,091,101   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000   \$10,000	Less: Excess insurance	10,608,807	541,152	577,223	636,518	556,900	12,920,600
Allocation between years Other   187,273   6,180   30,145   65,428   (289,026)   0   0   0   0   0   0   0   0   0	Net premiums written	\$126,002,103	\$5,095,856	\$5,435,519	\$5,993,880	\$7,261,631	\$149,788,989
Other Total income collected         5,226,376 (\$10,80)         6,205 (\$10,80)         5,103 (\$29,035)         5,003,649 (\$23,035)         5,004,614 (\$23,035)         5,004,614 (\$23,035)         5,004,614 (\$23,035)         5,004,612 (\$23,035)	=	10,481,775	91,875	96,310	42,258	342,741	11,054,959
Less: Expenses Paid	Allocation between years	187,273	6,180	30,145	65,428	(289,026)	0
Less: Expenses Paid   S67,283,504   \$3,362,676   \$2,681,873   \$3,207,120   \$1,393,241   \$77,928,414   Allocated loss adjustment expenses paid   3,296,290   180,067   134,048   111,055   18,681   3,740,141   Administrative fees   5,796,554   253,666   270,573   298,368   348,121   6,967,282   Service agent's fees   7,835,170   310,036   330,701   364,672   425,480   9,266,059   Taxes, licenses, and fees   2,974,967   223,139   217,661   228,715   883   3,645,365   Federal income tax   3,443,759   (90,421)   (1,431)   (138,990)   400,000   3,612,917   (0)ther expenses   18,328,509   830,192   943,687   985,520   992,390   22,080,298   Total expenses   \$108,958,753   \$5,069,355   \$4,577,112   \$5,056,460   \$33,578,796   \$127,240,476   \$10,401   \$10	Other	5,226,376	6,205	5,103	5,000	(239,035)	5,003,649
Losses paid   \$67,283,504   \$3,362,676   \$2,681,873   \$3,207,120   \$1,393,241   \$77,928,414     Allocated loss adjustment expenses paid   3,296,290   180,067   134,048   111,055   18,681   3,740,141     Administrative fees   5,796,554   253,666   270,573   298,368   348,121   6,967,282     Service agent's fees   7,835,170   310,036   330,701   364,672   425,480   9,266,059     Taxes, licenses, and fees   2,974,967   223,139   217,661   228,715   883   3,643,365     Federal income tax   3,443,759   (90,421)   (1,431)   (138,990)   400,000   3,612,917     Other expenses   18,328,509   830,192   943,687   985,520   992,390   22,080,298     Total expenses   \$108,958,753   \$5,069,355   \$4,577,112   \$5,056,460   \$33,578,796   \$127,240,476     Net cash income   \$32,938,774   \$130,761   \$989,965   \$1,050,106   \$3,497,515   \$38,607,121     Add: Receivables   \$0	Total income collected		\$5,200,116	\$5,567,077	\$6,106,566	\$7,076,311	\$165,847,597
Allocated loss adjustment expenses paid 3,296,290 180,067 134,048 111,055 18,681 3,740,141 expenses paid 3,296,290 180,067 134,048 111,055 18,681 3,740,141 Administrative fees 5,796,554 253,666 270,573 298,368 348,121 6,967,282 Service agent's fees 7,835,170 310,036 330,701 364,672 425,480 9,266,059 Taxes, licenses, and fees 2,974,967 223,139 217,661 228,715 883 3,645,365 Federal income tax 3,443,759 (90,421) (1,431) (138,990) 400,000 3,612,917 Other expenses 18,328,509 830,192 943,687 985,520 992,390 22,080,298 Total expenses \$18,328,509 830,192 943,687 985,520 992,390 22,080,298 Total expenses \$108,958,753 \$5,069,355 \$4,577,112 \$5,056,460 \$3,578,796 \$127,240,476	Less: Expenses Paid						
expenses paid         3,296,290         180,067         134,048         111,055         18,681         3,740,141           Administrative fees         5,796,554         233,666         270,573         298,368         348,121         6,967,282           Service agent's fees         7,855,170         310,036         330,701         364,672         425,480         9,266,059           Taxes, licenses, and fees         2,974,967         223,139         217,661         228,715         883         3,645,365           Federal income tax         3,443,759         (90,421)         (1,431)         (138,990)         400,000         3,612,917           Other expenses         18,328,509         830,192         943,687         985,520         992,390         22,080,298           Total expenses         \$108,958,753         \$5,069,355         \$4,577,112         \$5,056,460         \$33,578,796         \$127,240,476           Net cash income         \$32,938,774         \$130,761         \$989,965         \$1,050,106         \$3,497,515         \$38,607,121           Add: Receivables         \$0         \$0         \$0         \$0         \$643,033         \$643,033           Interest due and accrued         31,210         1,030         \$0         \$0         \$643,033 <td>Losses paid</td> <td>\$67,283,504</td> <td>\$3,362,676</td> <td>\$2,681,873</td> <td>\$3,207,120</td> <td>\$1,393,241</td> <td>\$77,928,414</td>	Losses paid	\$67,283,504	\$3,362,676	\$2,681,873	\$3,207,120	\$1,393,241	\$77,928,414
Administrative fees 5,796,554 253,666 270,573 298,368 348,121 6,967,282 Service agent's fees 7,835,170 310,036 330,701 364,672 425,480 9,266,059 Taxes, licenses, and fees 2,974,967 223,139 217,661 228,715 883 3,645,365 Federal income tax 3,443,759 (90,421) (1,431) (138,990) 400,000 3,612,917 Other expenses 18,328,509 830,192 943,687 985,520 992,390 22,080,298 Total expenses \$108,958,753\$ \$5,069,355 \$4,577,112 \$5,056,460 \$33,578,796 \$127,240,476 Net cash income \$32,938,774\$ \$130,761 \$989,965 \$1,050,106 \$3,497,515 \$338,607,121 \$Add: Receivables  Premiums receivable \$0 \$0 \$0 \$0 \$0 \$643,033 \$643,033 Interest due and accrued 31,210 \$1,030 \$5,024 \$10,904 \$8,954 \$57,122 \$Amounts recoverable on paid losses \$11,631 \$0 \$0 \$0 \$0 \$67,652 \$567,652 \$Total \$42,841 \$1,030 \$5,024 \$10,904 \$8,954 \$57,122 \$Total \$42,841 \$1,030 \$5,024 \$10,904 \$1,219,639 \$1,279,438 \$	Allocated loss adjustment						
Service agent's fees	expenses paid	3,296,290	180,067	134,048	•	·	
Taxes, licenses, and fees         2,974,967         223,139         217,661         228,715         883         3,645,365           Federal income tax         3,443,759         (90,421)         (1,431)         (138,990)         400,000         3,612,917           Other expenses         18,328,509         830,192         943,687         985,520         992,390         22,080,298           Total expenses         \$108,958,753         \$5,069,355         \$4,577,112         \$5,056,460         \$3,787,96         \$127,240,476           Net cash income         \$32,938,774         \$130,761         \$989,965         \$1,050,106         \$3,497,515         \$38,607,121           Add: Receivables           Premiums receivable         \$0         \$0         \$0         \$643,033         \$643,033           Interest due and accrued         31,210         1,030         5,024         10,904         \$,954         57,122           Amounts receivable on paid losses         \$11,631         0         0         0         0         11,631           Other         0         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$782,603         \$1,417,904         <	Administrative fees	5,796,554	253,666	270,573	298,368	348,121	
Pederal income tax	Service agent's fees	7,835,170	310,036	330,701	364,672	425,480	9,266,059
Other expenses         18,328,509         830,192         943,687         985,520         992,390         22,080,298           Total expenses         \$108,958,753         \$5,069,355         \$4,577,112         \$5,056,460         \$3,578,796         \$127,240,476           Net cash income         \$32,938,774         \$130,761         \$989,965         \$1,050,106         \$3,497,515         \$38,607,121           Add: Receivables           Premiums receivable         \$0         \$0         \$0         \$643,033         \$643,033           Interest due and accrued         31,210         1,030         5,024         10,904         \$,954         57,122           Amounts recoverable on paid losses         11,631         0         0         0         0         0         11,631           Other         0         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         <	Taxes, licenses, and fees	2,974,967	223,139	217,661	228,715	883	3,645,365
Total expenses         \$108,958,753         \$5,069,355         \$4,577,112         \$5,056,460         \$3,578,796         \$127,240,476           Net cash income         \$32,938,774         \$130,761         \$989,965         \$1,050,106         \$3,497,515         \$38,607,121           Add: Receivables           Premiums receivable         \$0         \$0         \$0         \$0         \$643,033         \$643,033           Interest due and accrued         31,210         1,030         5,024         10,904         \$8,954         57,122           Amounts recoverable on paid losses         11,631         0         0         0         0         0         11,631           Other         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434	Federal income tax	3,443,759	(90,421)	(1,431)	(138,990)	•	
Net cash income         \$32,938,774         \$130,761         \$989,965         \$1,050,106         \$3,497,515         \$38,607,121           Add: Receivables         Premiums receivable         \$0         \$0         \$0         \$0         \$643,033         \$643,033         \$10,030         \$10,004         \$10,904         \$10,003         \$10,003         \$10,004	Other expenses	18,328,509	830,192	943,687	985,520		
Add: Receivables           Premiums receivable         \$0         \$0         \$0         \$0         \$643,033         \$643,033           Interest due and accrued         31,210         1,030         5,024         10,904         8,954         57,122           Amounts recoverable on paid losses         11,631         0         0         0         0         11,631           Other         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         37,865	Total expenses	\$108,958,753	\$5,069,355	\$4,577,112	\$5,056,460	\$3,578,796	\$127,240,476
Premiums receivable         \$0         \$0         \$0         \$643,033         \$643,033           Interest due and accrued         31,210         1,030         5,024         10,904         8,954         57,122           Amounts recoverable on paid losses         11,631         0         0         0         0         0         11,631           Other         0         0         0         0         567,652         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         37,865         37,865	Net cash income	\$32,938,774	\$130,761	\$989,965	\$1,050,106	\$3,497,515	\$38,607,121
Interest due and accrued         31,210         1,030         5,024         10,904         8,954         57,122           Amounts recoverable on paid losses         11,631         0         0         0         0         0         11,631           Other         0         0         0         0         567,652         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         37,865         37,865           Excess insurance         premiums payable         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748 <td>Add: Receivables</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>`</td>	Add: Receivables						`
Amounts recoverable on paid losses         11,631         0         0         0         0         11,631           Other         0         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance         premium spayable         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees payable         0         0         0         0         165,783         165,783	Premiums receivable	\$0	\$0	\$0	\$0	\$643,033	\$643,033
paid losses         11,631         0         0         0         0         11,631           Other         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losse unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance         premium spayable         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees payable         0         0         0         0         165,783         165,783           Other expenses payable </td <td>Interest due and accrued</td> <td>31,210</td> <td>1,030</td> <td>5,024</td> <td>10,904</td> <td>8,954</td> <td>57,122</td>	Interest due and accrued	31,210	1,030	5,024	10,904	8,954	57,122
Other Total         0         0         0         0         567,652         567,652           Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         289,748         289,748           Taxes, licenses and fees         0         0         0         165,783         165,783           Other expenses payable         0         0         0         137,604         137,604	Amounts recoverable on						
Total         \$42,841         \$1,030         \$5,024         \$10,904         \$1,219,639         \$1,279,438           Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance         premiums payable         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees         payable         0         0         0         165,783         165,783           Other expenses payable         0         0         0         0         137,604         137,604	paid losses	11,631	0	0	0	0	11,631
Deduct: Liabilities           Losses unpaid         \$582,991         \$372,286         \$782,603         \$1,417,904         \$3,795,068         \$6,950,852           Loss adjustment expenses         43,205         15,176         39,044         97,783         285,919         481,127           Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance         premiums payable         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees         payable         0         0         0         0         165,783         165,783           Other expenses payable         0         0         0         0         137,604         137,604	Other	0	0	0			
Losses unpaid \$582,991 \$372,286 \$782,603 \$1,417,904 \$3,795,068 \$6,950,852 Loss adjustment expenses 43,205 15,176 39,044 97,783 285,919 481,127 Contingency reserve 335,434 169,110 180,382 198,912 207,476 1,091,314 Unearned premiums 0 0 0 0 0 1,255,947 1,255,947 Excess insurance premiums payable 0 0 0 0 0 37,865 37,865 Premium refunds payable 0 0 0 0 0 289,748 289,748 Taxes, licenses and fees payable 0 0 0 0 0 165,783 165,783 Other expenses payable 0 0 0 0 0 137,604 137,604	Total	\$42,841	\$1,030	\$5,024	\$10,904	\$1,219,639	\$1,279,438
Loss adjustment expenses 43,205 15,176 39,044 97,783 285,919 481,127 Contingency reserve 335,434 169,110 180,382 198,912 207,476 1,091,314 Unearned premiums 0 0 0 0 0 1,255,947 1,255,947 Excess insurance premiums payable 0 0 0 0 0 37,865 37,865 Premium refunds payable 0 0 0 0 0 289,748 289,748 Taxes, licenses and fees payable 0 0 0 0 0 165,783 165,783 Other expenses payable 0 0 0 0 0 137,604 137,604	Deduct: Liabilities						
Loss adjustment expenses 43,205 15,176 39,044 97,783 285,919 481,127 Contingency reserve 335,434 169,110 180,382 198,912 207,476 1,091,314 Unearned premiums 0 0 0 0 0 1,255,947 1,255,947 Excess insurance premiums payable 0 0 0 0 0 37,865 37,865 Premium refunds payable 0 0 0 0 0 289,748 289,748 Taxes, licenses and fees payable 0 0 0 0 0 165,783 165,783 Other expenses payable 0 0 0 0 0 137,604 137,604	Losses unpaid	\$582,991	\$372,286	\$782,603	\$1,417,904	\$3,795,068	\$6,950,852
Contingency reserve         335,434         169,110         180,382         198,912         207,476         1,091,314           Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance         premiums payable         0         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees         payable         0         0         0         165,783         165,783           Other expenses payable         0         0         0         0         137,604         137,604	•	•				285,919	481,127
Unearned premiums         0         0         0         0         1,255,947         1,255,947           Excess insurance premiums payable         0         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees payable         0         0         0         0         165,783         165,783           Other expenses payable         0         0         0         0         137,604         137,604			-				1,091,314
Excess insurance premiums payable 0 0 0 0 0 37,865 37,865 Premium refunds payable 0 0 0 0 289,748 289,748 Taxes, licenses and fees payable 0 0 0 0 0 165,783 165,783 Other expenses payable 0 0 0 0 0 137,604 137,604					0		
premiums payable         0         0         0         0         37,865         37,865           Premium refunds payable         0         0         0         0         289,748         289,748           Taxes, licenses and fees payable         0         0         0         0         165,783         165,783           Other expenses payable         0         0         0         0         137,604         137,604						, ,	
Premium refunds payable       0       0       0       0       289,748       289,748         Taxes, licenses and fees       payable       0       0       0       0       165,783       165,783         Other expenses payable       0       0       0       0       137,604       137,604		0	0	0	0	37,865	37,865
Taxes, licenses and fees         payable       0       0       0       0       165,783       165,783         Other expenses payable       0       0       0       0       137,604       137,604							
payable         0         0         0         0         165,783         165,783           Other expenses payable         0         0         0         137,604         137,604						•	
Other expenses payable 0 0 0 0 137,604 137,604		0	0	0	0	165,783	165,783
Total \$961,630 \$556,572 \$1,002,029 \$1,714,599 \$6,175,410 \$10,410,240				0		137,604	137,604
·	Total	\$961,630	\$556,572	\$1,002,029	\$1,714,599	\$6,175,410	\$10,410,240

# Members' Account By Fiscal Year Inception to Date December 31, 2018

-	All Other Fiscal Years Preceding 1982-2014	Third Fiscal Year Preceding 2015	Second Fiscal Year Preceding 2016	First Fiscal Year Preceding 2017	Current Fiscal Year 2018	Total Inception to Date (1982-2018)
Restricted and Unrestricted Members' Equity to date by fiscal year before dividends	\$32,019,985	(\$424,781)	(\$7,040)	(\$653,589)	(\$1,458,256)	\$29,476,319
Less: Dividends paid inception to date by fiscal year	25,807,526	0	0	0	0	25,807,526
Less: Restricted Members' Equity undistributed by fiscal year	59,736	59,735	59,735	59,735	59,735	298,676
Less: Board discretionary funds	4,992,192	0	0	0	0	4,992,192
Unrestricted Members' Equit undistributed by fiscal year	y \$1,160,531	(\$484,516)	(\$66,775)	(\$713,324)	(\$1,517,991)	(\$1,622,075)
Less: Dividends declared but unpaid	0	0	0	0	0	0
Unrestricted Members' Equity 12/31/18	\$1,160,531	(\$484,516)	(\$66,775)	(\$713,324)	(\$1,517,991)	(\$1,622,075)

# STATEMENT OF EXAMINERS' CHANGES IN MEMBERS' EQUITY DECEMBER 31, 2018

	Amount	Amount	Increase
	Per	Per	(Decrease)
-	Association	Examiner	Members' Equity
Assets:			
Premiums receivable	\$0	\$643,033	\$643,033
Prepaid other expenses	164,172	85,638	(78,534)
Prepaid service agent's fees	65,359	45,108	(20,251)
Prepaid administrative fees	53,477	36,906	(16,571)
<u>Liabilities:</u>			
Contingency reserve	1,080,267	1,091,314	(11,047)
Excess insurance premiums payable	6,197	37,865	(31,668)
Premium refunds payable	14,940	289,748	(274,808)
Professional fees payable	73,900	76,000	(2,100)
Payroll audit fees payable	52,718	56,970	(4,252)
Examiners' changes in members' equity			\$203,802
Restricted and unrestricted members' equity per Association			\$3,464,991
Restricted and unrestricted members' equity per Examiners			3,668,793
Increase in restricted and unrestricted members' equity			\$203,802

#### RECOMMENDATIONS FOR CORRECTIVE ACTION

#### Management and Control

1. The results of this examination reflect an unrestricted members' equity deficit for the 2015, 2016, 2017, and 2018 fiscal years of \$484,516, \$66,775, \$713,324, and \$1,517,991, respectively.

The Board is reminded of its responsibility to assure that the Association is financially sound and able to fulfill its obligations under the Virginia Workers' Compensation Act. The Board must recognize the Association's financial condition and take necessary steps, which may include assessments, to eliminate all deficits.

#### Accounts and Records

## 2. Payroll audit fees payable

\$56,970

The above liability is \$4,252 more than the amount reported by the Association in its 2018 Annual Statement. The Examiners' amount is based on a review of invoices paid in 2019 for conducting member payroll audits pertaining to 2018.

## 3. Professional fees payable

\$76,000

The above liability is \$2,100 more than the amount reported by the Association in its 2018 Annual Statement. The Examiners' amount is based on a review of invoices paid in 2019 for accounting, auditing, and actuarial services pertaining to 2018.

# Payroll Audit Changes

The adjustments in the following recommendations were determined by utilizing each member's final 2018 fiscal year payrolls which were not fully completed until after the Association's 2018 Annual Statement filing to the Bureau.

# 4. <u>Premiums receivable</u> <u>Premium refunds payable</u>

<u>\$643,033</u>

\$289,748

The above amounts are \$643,033 and \$274,808 more, respectively, than the amounts reported by the Association in its 2018 Annual Statement. The Examiners' amounts are based on subsequent 2018 member payroll audits and reflect differences between audited contributions and contributions paid at December 31, 2018.

## 5. Prepaid other expenses

\$85,638

The above asset is \$78,534 less than the amount reported by the Association in its 2018 Annual Statement. The Examiners' change is a result of an increase in earned premium based on a review of subsequent 2018 member payroll audits, which is the basis for the calculation of agent marketing fees reported as a component of this account balance.

# 6. <u>Prepaid service agent's fees</u> <u>Prepaid administrative fees</u>

\$45,108

<u>\$36,906</u>

The above amounts are \$20,251 and \$16,571 less, respectively, than the amounts reported by the Association in its 2018 Annual Statement. The decreases are attributed to higher earned premiums developed from subsequent 2018 member payroll audits which are the basis for computing fees due to the Association's service agent/administrator.

#### 7. Contingency reserve

\$1,091,314

The above liability is \$11,047 more than the amount reported by the Association in its 2018 Annual Statement. The Examiners' change is a result of an increase in earned premium based on a review of subsequent 2018 member payroll audits, which is the basis for the calculation of the contingency reserve.

# 8. Excess insurance premiums payable

\$37,865

The above liability is \$31,668 more than the amount reported by the Association in its 2018 Annual Statement. The Examiners' amount reflects an increase in the modified normal premium, as defined by the excess insurer, and developed from subsequent 2018 member payroll audits, which is the basis for computing excess insurance premiums.

# SUBSEQUENT EVENT

On September 18, 2019, the Bureau approved dividends for the Association totaling \$875,475.

#### **ACKNOWLEDGEMENT**

Acknowledgment is hereby made of the courteous cooperation extended by the Association's administrator and service agent during the course of the examination. In addition to the undersigned, Gerald Hicks participated in the work of the examination.

Respectfully submitted,

Benjamin B. MacKercher, AFE

Insurance Examiner



STRAIS SORE COMMISSION BURE AN OF THE WORLD'S AM 10: 38

January 29, 2020

Mr. David H. Smith, CFE, CPCU Chief Examiner State Corporation Commission Bureau of Insurance P. O. Box 1157 Richmond, VA 23218

Dear Mr. Smith:

This is in response to your January 6, 2020, letter regarding the Virginia Commerce Group Self-Insurance Association's Examination Report as of December 31, 2018. We take no issue with any matter contained in the examination report. Regarding the recommendations for corrective action, we respond as follows:

#### Management and Control

- 1. In regard to the 2015, 2016, 2017 and 2018 fund year deficits of \$484,516, \$66,775, \$713,324 and \$1,517,991 respectively, we request permission to continue to monitor due to the following:
  - The deficit in 2015 includes IBNR, contingency reserve and restricted equity of close to \$470,000. Additionally, there has been some improvement in the actuarial ultimate loss for this fund year during 2019. To date, the ultimate loss for this fund year has decreased approximately \$114,000. Together, these amounts would exceed the deficit in this year.
  - The deficit in 2016 includes IBNR, contingency reserve and restricted equity of close to \$473,000, which taken together exceed the deficit in this year. Additionally, there has been some improvement in the actuarial ultimate loss for this fund year during 2019. To date, the ultimate loss for this fund year has decreased approximately \$211,000.
  - The deficit in 2017 includes IBNR, contingency reserve and restricted equity of close to \$1,070,000, which taken together exceed the deficit in this year. Additionally, there has been some improvement in the actuarial ultimate loss for this fund year during 2019. To date, the ultimate loss for this fund year has decreased approximately \$742,000.

- The deficit in 2018 includes IBNR, contingency reserve and restricted equity of close to \$1,767,000, which taken together exceed the deficit in this year. Additionally, there has been some improvement in the actuarial ultimate loss for this fund year during 2019. To date, the ultimate loss for this fund year has decreased approximately \$789,000.
- Investment earnings in future years will be allocated based on the allocation formula. Thus, these fund years earned investment income during 2019 and will continue to do so for future years.
- The Group maintains a Board Discretionary Fund with a current balance of \$5,242,192 which could be utilized to reduce deficits as needed.

Based on the above, we believe the deficits are manageable and do not jeopardize the long-term financial integrity of the VCGSIA.

#### **Accounts and Records**

- 2. Payroll Audit Fees Payable The difference is attributed to an increase in the liability for payroll audit fees based on payments made in 2019 for payroll audits pertaining to the 2018 fiscal year.
- 3. Professional fees payable The difference is attributed to an increase in the liability for professional fees on payments made in 2019 for accounting/auditing services pertaining to the 2018 fiscal year.
- 4. Premiums Receivable and Premium Refunds Payable The increase in premiums receivable and premium refunds payable are due to differences between audited premiums and premiums received as of December 31, 2018.
- 5. Prepaid Other Expenses The difference is attributed to higher earned premiums developed from subsequent payroll audits, which is the basis for calculation of marketing fees.
- 6. Prepaid Service Agent's Fees and Administrative Fees The differences are attributed to higher earned premiums developed from subsequent payroll audits, which are the basis for computing fees due to the Administrator and Service Agent.
- 7. Contingency Reserve The difference is attributed to an increase in earned premiums developed from subsequent payroll audits, which is the basis for the calculation of the contingency reserve.
- 8. Excess Insurance Premiums Payable The difference is attributed to an increase in the modified normal premium, as defined by the excess insurer, developed from subsequent payroll audits, which is the basis for computing excess insurance premiums.

I hope our responses are satisfactory. Should you have any questions or need any additional information, please do not hesitate in contacting us. Please provide 15 copies of the report. Thank you.

Jonathan Phares, Chairman Members' Supervisory Board