COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JUNE 17, 2020

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COMMONWEALTH OF VIRGINIA, *ex rel.*

STATE CORPORATION COMMISSION CASE NO. PUR-2019-00148

Ex Parte: In the matter of the Commission's investigation into exhaust relief for the 540 area code

ORDER ON AREA CODE RELIEF

On September 9, 2019, the North American Numbering Plan Administrator ("NANPA"), as the neutral third-party numbering plan area relief planner for the Commonwealth of Virginia and on behalf of Virginia's telecommunications industry ("Industry"),[1] filed an application ("Application") requesting that the State Corporation Commission ("Commission")[2] approve the Industry's consensus recommendation for an all-services overlay as the form of relief for the 540 NPA or area code.[3] NANPA stated that absent NPA relief, the supply of available telephone numbers in the 540 area code will be exhausted during the second quarter of 2022.[4]

According to NANPA, the recommended all-services overlay would superimpose a new NPA (or area code) over the same geographic area covered by the existing 540 NPA, and the overlay approach has a projected life of 30 years.[5] Under the Industry's recommended approach,

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[1] The Industry is described as current and prospective telecommunications carriers operating in, or considering operations within, the Virginia 540 area code. Ex. 2 (Application) at 1.

[2] According to the Application, the Federal Communications Commission ("FCC") delegated authority to the states to review and approve numbering plan area ("NPA") relief plans. *Id.* at 1 (citing 47 C.F.R. § 52.19).

[3] Ex. 2 (Application) at 1.

[4] *Id.* NANPA also stated that as the neutral third-party administrator, NANPA has no independent view regarding the relief option selected by the Industry. *Id.*

[5] *Id.* at 4.

all existing customers would retain the 540 area code and would not have to change their telephone numbers.[6] However, NANPA represented that, consistent with FCC regulations,[7] the relief plan would require ten-digit dialing for all calls within and between the 540 NPA and the new NPA going forward once a phased-in implementation period is complete.[8]

On October 3, 2019, the Commission issued an Order Assigning Hearing Examiner which, in part, found that public comments should be invited regarding the proposed area code relief plan for the 540 NPA and that public hearings should be scheduled in the affected area to receive testimony from public witnesses. The Commission assigned a Hearing Examiner to conduct all further proceedings in this matter on behalf of the Commission and to file a final report containing the Hearing Examiner's findings and recommendations. The Commission also directed the Staff of the Commission ("Staff") to assist with arrangements and scheduling of the public hearings.

On November 21, 2019, a Hearing Examiner's Ruling ("November 21, 2019 Ruling") was entered which, in part, scheduled local hearings (afternoon and evening) in Roanoke, Harrisonburg, and Front Royal, Virginia, and an evidentiary hearing at the Commission in Richmond, Virginia. The Hearing Examiner also directed the Staff to file a report on the Application containing the Staff's findings and recommendations by April 15, 2020.

Local hearings were conducted between March 3 and 5, 2020, in accordance with the Hearing Examiner's November 21, 2019 Ruling. While no parties filed to participate formally as respondents in this proceeding, NANPA did file on March 20, 2020, the prefiled direct testimony

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[6] *Id.*

[7] *Id.* (citing 47 C.F.R. § 52.19(c)(3)(ii)).

[8] Ex 2 (Application) at 4-6.

of its NPA Relief Planner, Heidi A. Wayman, for use in the Commission's evidentiary hearing on the Application.

On April 10, 2020, the Staff filed its report ("Staff Report"), which described the analysis undertaken by the Staff in the course of investigating the Application.[9] The Staff concluded that NANPA's information, including projected exhaust data and the utilization reports, reasonably demonstrated the need for area code relief; that the proposed overlay was the preferable alternative; and that NANPA and the Industry appear to have a reasonable educational and technical matrix for use during the implementation of the area code relief process.[10] Therefore, the Staff recommended: (i) approval by the Commission of the proposed all-services distributed overlay proposed by the Industry; (ii) that NANPA and the Industry follow the established Customer Education and Technical/E911 Implementation documents; (iii) that the Industry operating in the 540 NPA be required to provide copies of their consumer education plans to the Division of Public Utility Regulation; (iv) approval by the Commission of the proposed thirteen-month implementation schedule of the overlay, which includes a six-month customer permissive dialing period; and, (v) approval of the recommendation that all assignable central office codes from the 540 NPA be exhausted before assignments are made in the new overlay area code.[11]

On May 19, 2020, the Report of D. Mathis Roussy, Jr., Hearing Examiner ("Hearing Examiner's Report") was entered. The Hearing Examiner's Report thoroughly reviewed the record, including the local hearings, written comments submitted in this proceeding, and the evidentiary hearing conducted on May 6, 2020. The Hearing Examiner noted in part that the

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[9] Ex. 4 (Staff Report) at 14-16.

[10] *Id.*

[11] *Id.* at 17.

record in this case reflects five alternatives for the Commission's consideration: an all-services distributed overlay (Alternative 1); a boundary elimination overlay with the 434 NPA (Alternative 2); a boundary elimination overlay with the 276 NPA (Alternative 3); a geographic split presented in the Application (Alternative 4); and a geographic split presented in comments by the Town of Bridgewater (Alternative 5).[12]

The Hearing Examiner found that with a projected life of 30 years across the entire 540 NPA, Alternative 1 is far more durable than boundary elimination Alternatives 2 and 3.[13] The Hearing Examiner found that the geographic split in Alternative 5 is problematic because it would create a significant disparity for customers in the current 540 NPA, with further area code relief needed in 11 years for some customers and 90 years for others.[14] The Hearing Examiner noted that while any relief chosen will result in some customer and Industry disruption, based on the record in this proceeding, he found Alternative 1 to be less disruptive than geographic split Alternatives 4 and 5.[15]

The Hearing Examiner stated that he had given significant weight to the fact that Alternative 1 allows all existing customers to keep their current number and found that the record indicates that the primary "con" associated with Alternative 1 - required 10-digit dialing - is much less of a concern today than it was in the past because of the widespread use of wireless phones, mobility, and technology, which have already made dialing 10 digits for telephone calls

[12] Hearing Examiner's Report at 8.

[13] *Id.* at 11.

[14] *Id.* at 11-12.

[15] *Id.* at 12.

a routine occurrence for many customers.[16] Moreover, the Hearing Examiner noted that wireless and cordless home phone technology allow customers to program phone numbers, meaning someone often only has to touch a screen or one button to make a 10-digit call.[17] The Hearing Examiner also found that not everyone in the 540 area code may have or use such technology, and that an effective customer education process can minimize the disruptive effect of transitioning from 7- to 10-digit dialing.[18]

Accordingly, the Hearing Examiner found that:

> (1) NANPA reasonably demonstrated the need for area code relief in the 540 NPA by the second quarter of 2022;
>
> (2) The Industry's and Staff's recommended alternative for an all-services distributed overlay – which is, among other things, more durable and/or less disruptive than other alternatives - should be approved for area code relief in the 540 NPA;
>
> (3) The proposed 13-month implementation schedule, including a six-month permissive dialing period, should be approved;
>
> (4) NANPA and Industry should be directed to follow the established Customer Education and Technical/E911 Implementation documents;
>
> (5) Industry members operating in the current 540 NPA should be directed to provide copies of their consumer education plans to the Division of Public Utility Regulation before the commencement of the 13-month implementation schedule; and
>
> (6) All assignable central office codes from the 540 NPA should be exhausted before assignments are made in the new overlay area code.[19]

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[16] *Id.*

[17] *Id.*

[18] *Id.*

[19] *Id.* at 12-13.

The Hearing Examiner recommended that the Commission enter an order adopting the findings and recommendations contained in the Hearing Examiner's Report and dismissing the case from the Commission's active docket.[20] On June 8, 2020, the Staff filed a response to the Hearing Examiner's Report recommending that the Commission adopt the findings and recommendations contained therein. No other comments on the Hearing Examiner's Report were filed.

NOW THE COMMISSION, upon consideration of this matter, is of the opinion and finds that the findings and recommendations as set forth in the Hearing Examiner's Report should be and hereby are adopted.

Accordingly, IT IS ORDERED THAT:

(1) An all-services distributed overlay is approved to provide area code relief in the 540 NPA.

(2) The proposed 13-month implementation of an all-services distributed overlay for the 540 area code is approved.

(3) NANPA and Industry members operating in the current 540 area code shall follow the established Customer Education and Technical/E911 Implementation documents.

(4) Industry members operating in the current 540 area code shall provide copies of their consumer education plans to the Division of Public Utility Regulation before the commencement of the 13-month implementation schedule.

(5) All assignable central office codes from the 540 NPA shall be exhausted before assignments are made in the new overlay area code.

(6) This case is dismissed.

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[20] *Id.* at 13.

A COPY hereof shall be sent by email to all local exchange carriers certificated in Virginia as set out in Appendix A; all interexchange carriers certificated in Virginia as set out in Appendix B; the chairman of the board of supervisors and county attorney of each county and the mayor or manager (or equivalent official) and city or town attorney of every city and town in the 540 area code as set out in Appendix C; Kimberly Wheeler Miller, Esquire, North American Numbering Plan Administrator, 2411 Dulles Corner Park, Suite 250, Herndon, Virginia 20171; and C. Meade Browder, Jr., Senior Assistant Attorney General, Office of the Attorney General, Division of Consumer Counsel, 202 N. 9th Street, 8th Floor, Richmond, Virginia 23219-3424.

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APPENDIX B

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iGo Technology, Inc.	Terri Firestein	tfireccg@myactv.net
Intellifiber Networks, Inc.	Becky West**	Becky.West@windstream.com
Intrado Safety Communications of Virginia Inc.	Mary Jane Rasher	mrasher@intrado.com
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Level 3 Communications of Virginia, Inc.	Derek Kelly**	derek.t.kelly@centurylink.com
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Level 3 Telecom of Virginia, LLC	Derek Kelly**	derek.t.kelly@centurylink.com
LightTower Fiber Networks II, LLC	Fernanda Manko	fernanda.manko@sidera.net
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Neutral Tandem LLC-Virginia LLC	Richard Monto	rmonto@neutraltandem.com
New Hope Telephone Cooperative	Timothy M. Harris	timharris@newhopetel.com
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PaeTec Communications of Virginia, Inc.	Becky West**	Becky.West@windstream.com
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Reliant Energy Northeast, LLC d/b/a NRG Business Solutions	Leah Gibbons	lgibbons@nrg.com
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SBC Long Distance, LLC	Sally Briar	Sb1621@att.com
Scott County Telephone Cooperative	William J. Franklin	billfranklin@sctc.org
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Sunset Fiber (DE), LLC	Chad Wachter**	cwachter@itchold.com
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Time Warner Cable Information Services (Virginia), LLC	Terrance M Tyler	Terrance.Tyler@charter.com
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** There are some individuals that are listed multiple times on this list -- they only require one email copy of the document(s).

APPENDIX C

Counties, Towns and Cities in 540 Area Code

COUNTIES

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ALLEGHANY COUNTY - Clifton Forge West Dist.	Richard Lee Shull	ubustd@aol.com
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AUGUSTA COUNTY - Beverley Manor Dist.	G. L. "Butch" Wells	bwells@co.augusta.va.us
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AUGUSTA COUNTY - Pastures Dist.	Pam L. Carter	pcarter@co.augusta.va.us
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PATRICK COUNTY - Blue Ridge Dist.	Clyde Deloach	cdeloach@co.patrick.va.us
PATRICK COUNTY - Dan River Dist.	Jane Fulk	jsfulkpcsuper@yahoo.com

PATRICK COUNTY - Peters Creek Dist.	Denise Stirewalt	Yourvoiceforpc@gmail.com
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PULASKI COUNTY - Massie Dist.	John Travis	jtravis@pulaskicounty.org
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SPOTSYLVANIA COUNTY - Co. Administrator	Ed Petrovitch	coadmin@spotsylvania.va.us
SPOTSYLVANIA COUNTY - County Attorney	Jacob P. Stroman IV	attorney@spotsylvania.va.us
STAFFORD COUNTY - Garrisonville Dist.	J. Mark Dudenhefer	mdudenhefer@staffordcountyva.gov
STAFFORD COUNTY - Aquia Dist.	Cindy Shelton	cindyshelton@staffordcountyva.gov
STAFFORD COUNTY - Falmouth Dist.	Meg Bohmke	mbohmke@staffordcountyva.gov
STAFFORD COUNTY - George Washington Dist.	Tom Coen	tcoen@staffordcountyva.gov
STAFFORD COUNTY - Griffis-Widewater Dist.	Tinesha Allen	tallen@staffordcountyva.gov
STAFFORD COUNTY - Hartwood Dist.	Gary F. Snellings	gsnellings@staffordcountyva.gov
STAFFORD COUNTY - Rock Hill Dist.	Crystal Vanuch	cvanuch@staffordcountyva.gov
STAFFORD COUNTY - County Attorney	Rysheda McClendon	rmcclendon@staffordcountyva.gov
WARREN COUNTY - Fork Dist.	Archie A. Fox	afox@warrencountyva.net
WARREN COUNTY - South River Dist.	Cheryl Cullers	ccullers@warrencountyva.net
WARREN COUNTY - Shenandoah Dist.	Walter Mabe	wmabe@warrencountyva.net
WARREN COUNTY - Happy Creek Dist.	Tony F. Carter	tcarter@warrencountyva.net
WARREN COUNTY - North River Dist.	Delores Oates	doates@warrencountyva.net
WARREN COUNTY - County Attorney	Caitlin Jordan	cjordan@warrencountyva.net

Counties, Towns and Cities in 540 Area Code		
TOWNS		
TOWN OF BEDFORD - Mayor	Steve Rush	srush@bedfordva.gov
TOWN OF BEDFORD - Vice Mayor	Tim Black	tblack@bedfordva.gov
TOWN OF BEDFORD - Town Manager	Bart Warner	bwarner@bedfordva.gov
TOWN OF BEDFORD - Town Attorney	William W. Berry IV	wberry@bedfordva.gov
TOWN OF BERRYVILLE - Mayor	Patricia Dickinson	mayordickinson@berryvilleva.gov
TOWN OF BERRYVILLE - Ward 1	Donna M. McDonald	dmcdonald@berryvilleva.gov
TOWN OF BERRYVILLE - Town Manager	Keith R. Dalton	townmanager@berryvilleva.gov
TOWN OF BERRYVILLE - Town Recorder	Harry Lee "Jay" Arnold, Jr.	jarnold@berryvilleva.gov
TOWN OF BERRYVILLE - Town Attorney	Robert. T. Mitchell, Jr.	rmitchell@hallmonahan.com
TOWN OF BERRYVILLE - Assistant to Attorney	Kathy Spade	kspade@hallmonahan.com
TOWN OF BLACKSBURG - Mayor	Leslie Hager-Smith	lhagersmith@blacksburg.gov
TOWN OF BLACKSBURG - Vice Mayor	Michael Sutphin	msutphin@blacksburg.gov
TOWN OF BLACKSBURG - Town Attorney	Lawrence Spencer	lspencer@blacksburg.gov
TOWN OF BOONES MILL - Mayor	Ben Flora	bentonflora@yahoo.com
TOWN OF BOONES MILL - Town Attorney	John Boitnott	jboitnott@embarqmail.com
TOWN OF BOONES MILL - Town Manager	B. T. Fitzpatrick, III	fitzpatrick@townofboonesmill.org
TOWN OF BOYCE - Mayor	Richard Kibler	mayor@boyceva.net
TOWN OF BOYCE - Recorder	Ruth Hayes	rhayes@boyceva.net
TOWN OF BOYCE - Town Attorney	David Griffin	dgriffin@winchesterlaw.com
TOWN OF BRIDGEWATER - Mayor	Theodore' W. Flory	twflory@gmail.com
TOWN OF BRIDGEWATER - Vice Mayor	A. Fontaine Canada	afcanada@roccobuilding.com
TOWN OF BRIDGEWATER - Town Attorney	J. Jay Litten	jay.litten@littensipe.com
TOWN OF BROADWAY - Mayor	Timothy S. Proctor	tproctor@nfpc.com
TOWN OF BROADWAY - Vice Mayor	Richard Fulk	fulkpa@comcast.net

TOWN OF BROADWAY - Town Manager	Kyle D. O'Brien	kdobrien@town.broadway.va.us
TOWN OF BROADWAY - Town Attorney	Donald E. Showalter	dshowalt@wawlaw.com
TOWN OF BUCHANAN - Mayor	Craig Bryant	cbryant@buchanan-va.gov
TOWN OF BUCHANAN - Vice Mayor	James Manspile	jmanspile@buchanan-va.gov
TOWN OF BUCHANAN - Town Attorney	John Puvak	puvak@gentrylocke.com
TOWN OF CHRISTIANSBURG - Mayor	D. Michael Barber	mbarber@christiansburg.org
TOWN OF CHRISTIANSBURG - Town Manager	Randy Wingfield	rwingfield@christiansburg.org
TOWN OF CHRISTIANSBURG - Town Attorney	Michael W. S. Lockaby	MikeL@guynnwaddell.com
TOWN OF CLIFTON FORGE - Mayor	Jeff Irvine	jirvine@cliftonforgeva.gov
TOWN OF CLIFTON FORGE - Vice Mayor	Pam Marshall	pmarshall@cliftonforgeva.gov
TOWN OF CLIFTON FORGE - Town Attorney	Jared R. Jenkins	jared@jenkinsesq.com
TOWN OF CRAIGSVILLE - Mayor	Richard L. Fox	Richardfox81@rocketmail.com
TOWN OF CRAIGSVILLE - Vice Mayor	Joseph S. Colvin, Sr.	Djcolvin79@yahoo.com
TOWN OF CRAIGSVILLE - Town Attorney	K. Wayne Glass	Kwg24402@gmail.com
TOWN OF CULPEPER - Mayor	Michael T. Olinger	molinger@culpeperva.gov
TOWN OF CULPEPER - Vice Mayor	William M. Yowell	byowell@culpeperva.gov
TOWN OF CULPEPER - Town Attorney	Martin R. Crim	mcrim@vfnlaw.com
TOWN OF DAYTON - Mayor	Sam Lee	slee@daytonva.us
TOWN OF DAYTON - Town Manager	Angela Lawrence	alawrence@daytonva.us
TOWN OF DAYTON Town Attorney	Jason Ham	jason.ham@littensipe.com
TOWN OF FLOYD - Mayor	William R. Griffin	mayorgriffin@townoffloyd.org
TOWN OF FLOYD - Vice Mayor	Michael S. Patton	Councilmanpatton@townoffloyd.org
TOWN OF FLOYD - Town Attorney	James W. Shortt	jwshortt@swva.net
TOWN OF FINCASTLE - Mayor	Mary Bess Smith	marybesssmith@gmail.com
TOWN OF FINCASTLE - Town Manager	David Tickner	davidtickner@townoffincastle.org
TOWN OF FINCASTLE - Town Attorney	Kathleen Wright	wright@gentrylocke.com
TOWN OF FRONT ROYAL - Mayor	Eugene R. Tewalt	tewalt@frontroyalva.com
TOWN OF FRONT ROYAL - Vice Mayor	William A. Sealock	sealock@frontroyalva.com
TOWN OF FRONT ROYAL - Town Attorney	Douglas W. Napier	dnapier@frontroyalva.com

TOWN OF GLASGOW - Mayor	Shane Watts	swatts@glasgowvirginia.org
TOWN OF GLASGOW - Town Manager	Eric S. Pollitt	epollitt@glasgowvirginia.org
TOWN OF GLASGOW - Town Attorney	Grace Crickenberger	gracec@rockbridge.net
TOWN OF GORDONSVILLE - Mayor	Robert K. Coiner	bobcoiner@gordonsville.org
TOWN OF GORDONSVILLE - Town Manager	Deborah S. Kendall	dkendall@gordonsville.org
TOWN OF GORDONSVILLE Town Attorney	Angela Scolforo	ascolforo@gordonsville.org
TOWN OF GROTTOES - Mayor	Emily Holloway	eholloway@ci.grottoes.va.us
TOWN OF GROTTOES - Town Manager	Nathan Garrison	ngarrison@ci.grottoes.va.us
TOWN OF GROTTOES Town Attorney	Nathan H. Miller	nhmiller@harrisonburglaw.com
TOWN OF HAMILTON - Mayor	David R. Simpson	mayor@hamiltonva.gov
TOWN OF HAMILTON - Vice Mayor	Kenneth C. Wine	kwine@hamiltonva.gov
TOWN OF HAMILTON - Town Attorney	Maureen K. Gilmore	townattorney@hamiltonva.gov
TOWN OF DUBLIN - Mayor	Benny P. Skeens	b.skeens@radford.edu
TOWN OF DUBLIN - Vice Mayor	Doug Irvin, Sr.	irvinda@vt.edu
TOWN OF DUBLIN - Town Manager	Tyler Kirkner	tkirkner@dublintown.org
TOWN OF DUBLIN - Town Attorney	Samuel Campbell	sdcampbellattorney@verizon.net
TOWN OF EDINBURG - Mayor	Daniel J. Harshman	town@shentel.net
TOWN OF EDINBURG - Vice Mayor	Steven D. Wood	sdwood@shentel.net
TOWN OF EDINBURG - Town Attorney	Paul J. "Jay" Neal	jay@pjneallaw.com
TOWN OF ELKTON - Mayor	Joshua Gooden	jgooden@townofelkton.com
TOWN OF ELKTON - Town Manager	Greg Lunsford	glunsford@townofelkton.com
TOWN OF ELKTON - Town Clerk	Denise R. Monger	dmonger@townofelkton.com
TOWN OF LOUISA - Mayor	R. Garland Nuckols	gnuckols@louisatown.org
TOWN OF LEESBURG - Mayor	Kelly Burk	kburk@leesburgva.gov
TOWN OF LEESBURG - Vice Mayor	Fernando "Marty" Martinez	mmartinez@leesburgva.gov
TOWN OF LEESBURG - Town Attorney	Martin Crim	mcrim@vfnlaw.com
TOWN OF LOUISA - Vice Mayor	Jessica J. Lassiter	jessijlassiter@gmail.com
TOWN OF LOUISA - Town Attorney	Jeff Gore	jeff@heftywiley.com
TOWN OF LOVETTSVILLE - Mayor	Nathaniel O. Fontaine	nfontaine@lovettsvilleva.gov

TOWN OF LOVETTSVILLE - Town Manager	Robert G. Ritter, Jr.	townmanager@lovettsvilleva.gov
TOWN OF LOVETTSVILLE - Town Attorney	Elizabeth D. Whiting	LizWhiting745516@cs.com
TOWN OF LURAY - Mayor	Barry Presgraves	bpresgraves@townofluray.com
TOWN OF LURAY - Town Manager	Mary F. Broyles	mbroyles@townofluray.com
TOWN OF LURAY - Town Attorney	Jason A. Botkins	Jason.Botkins@littensipe.com
TOWN OF MADISON - Mayor	William L. Lamar	mbkrxcy@yahoo.com
TOWN OF MADISON - Vice Mayor	Nancy H. Knighting	niteing@verizon.net
TOWN OF MADISON - Town Attorney	Maynard L. Sipe	maynard@boydandsipe.com
TOWN OF MIDDLEBURG - Mayor	Trowbridge "Bridge" Littleton	blittleton@middleburgva.gov
TOWN OF MIDDLEBURG - Vice Mayor	Darlene Kirk	dkirk@middleburgva.gov
TOWN OF MIDDLEBURG - Town Attorney	Martin R. Crim	mcrim@vfnlaw.com
TOWN OF MIDDLETOWN - Mayor	Charles H. Harbaugh, IV	charbaug@su.edu
TOWN OF MIDDLETOWN - Town Manager	Rebecca Layman	treasurer@middletownva.gov
TOWN OF MIDDLETOWN - Town Attorney	J. David Griffin	dgriffin@winchesterlaw.com
TOWN OF MINERAL - Mayor	Pamela R. Harlowe	pharlowe@townofmineral.net
TOWN OF MINERAL - Vice Mayor	Michael Warlick	mwarlick@townofmineral.net
TOWN OF MINERAL - Town Attorney	Andrea G. Erard	Erardlaw@aol.com
TOWN OF MONTEREY - Mayor	Ronald Wimer	townofmonterey@htcnet.org
TOWN OF MONTEREY - Town Attorney	Melissa Ann Dowd	madlaw@htcnet.org
TOWN OF MOUNT JACKSON - Mayor	Donald I. Pifer	mayor@mountjackson.com
TOWN OF MOUNT JACKSON - Town Manager	Neil Showalter	townmanager@mountjackson.com
TOWN OF MOUNT JACKSON - Town Attorney	Matthew Akers	makers@mccarthyakers.com
TOWN OF NARROWS - Mayor	John Davis	jdavis@gilessheriff.org
TOWN OF NARROWS - Vice Mayor	Tom Garrett	tgarrett@townofnarrows.org
TOWN OF NARROWS - Town Manager	Susan Kidd	skidd@townofnarrows.org
TOWN OF NARROWS - Town Attorney	Michael R. Bedsaul	mbedsaul@sandsanderson.com
TOWN OF NEW CASTLE - Mayor	John S. "Bucky" Johnson	buckyjohnson@yahoo.com
TOWN OF NEW CASTLE - Town Clerk	Nina D. Martin	NinaD628@swva.net
TOWN OF NEW CASTLE - Town Attorney	Bruce E. Mayer	bruce@bmayerlaw.com

TOWN OF NEW MARKET - Mayor	Douglas Bradley	dcbradley16113@yahoo.com
TOWN OF NEW MARKET - Vice Mayor	Peggy Harkness	peg@shentel.net
TOWN OF NEW MARKET - Town Attorney	Jason J. Ham	jason.ham@littensipe.com
TOWN OF ORANGE - Mayor	Martha B. Roby	m.roby@townoforangeva.org
TOWN OF ORANGE - Vice Mayor	Frederick W. "Rick" Sherman	r.sherman@townoforangeva.org
TOWN OF ORANGE - Town Attorney	Catherine B. Lea	attorney@townoforangeva.org
TOWN OF PEARISBURG - Mayor	Robert L. Dickerson	mayor@pearisburg.org
TOWN OF PEARISBURG - Town Clerk	Regina H. Harless	rharless@pearisburg.org
TOWN OF PEARISBURG - Town Manager	Todd Meredith	tmeredith@pearisburg.org
TOWN OF PEARISBURG - Town Attorney	James A. Hartley	jhartley@pearisburg.org
TOWN OF PEMBROKE - Mayor	James D. Stump	pemclerk@pemtel.net
TOWN OF PEMBROKE - Vice Mayor	Betty Spears	pemclerk@pemtel.net
TOWN OF PEMBROKE - Town Attorney	Jason Buckland	jbuckland@bucklandlaw.com
TOWN OF PURCELLVILLE - Mayor	Kwasi A. Fraser	kfraser@purcellvilleva.gov
TOWN OF PURCELLVILLE - Town Manager	David A. Mekarski	dmekarski@purcellvilleva.gov
TOWN OF PURCELLVILLE - Town Attorney	Sally Hankins	shankins@purcellvilleva.gov
TOWN OF PULASKI - Mayor	Dave Clark	dclark@pulaskitown.org
TOWN OF PULASKI - Town Manager	Shawn M. Utt	sutt@pulaskitown.org
TOWN OF PULASKI - Town Attorney	Spencer Rygas	rygaslaw@comcast.net
TOWN OF REMINGTON - Mayor	Gerald A. Billingsley	info@remington-va.gov
TOWN OF REMINGTON - Town Manager	Sharon G. Lee	slee@remington-va.gov
TOWN OF REMINGTON - Town Attorney	Andrea G. Erard	Erardlaw@aol.com
TOWN OF ROCKY MOUNT - Mayor	Steven C. Angle	sangle@rockymountva.org
TOWN OF ROCKY MOUNT - Town Manager	C. James Ervin	jervin@rockymountva.org
TOWN OF ROCKY MOUNT - Town Attorney	John T. Boitnott	jboitnott@embarqmail.com
TOWN OF ROUND HILL - Mayor	Scott Ramsey	sramsey@roundhillva.org
TOWN OF ROUND HILL - Vice Mayor	Mary Anne Graham	magraham@roundhillva.org
TOWN OF ROUND HILL - Town Administrator	Melissa Hynes	mhynes@roundhillva.org
TOWN OF ROUND HILL - Town Attorney	Maureen K. Gilmore	Mkgilmore.net@gmail.com

TOWN OF SHENANDOAH - Mayor	Clinton O. Lucas, Jr.	treasurer@townofshenandoah.com
TOWN OF SHENANDOAH - Town Attorney	Steven M. Blatt	Sblattlaw@verizon.net
TOWN OF STANLEY - Mayor	Michael Knight	mknight@townofstanley.com
TOWN OF STANLEY - Town Manager	Terry Pettit	tpettit@townofstanley.com
TOWN OF STANLEY - Town Attorney	Robert Janney	robertd@janneyandjanney.com
TOWN OF STEPHENS CITY - Mayor	Mike Diaz	mdiaz@stephenscityva.us
TOWN OF STEPHENS CITY - Vice Mayor	Jason Nauman	jnauman@stephenscityva.us
TOWN OF STEPHENS CITY - Town Attorney	David Griffin	dgriffin@winchesterlaw.com
TOWN OF STRASBURG - Mayor	Rich Orndoff, Jr.	mayor@strasburgva.com
TOWN OF STRASBURG - Town Manager	Wyatt Pearson	wpearson@strasburgva.com
TOWN OF STRASBURG - Town Attorney	Nathan H. Miller	nhmiller@harrisonburglaw.com
TOWN OF TOMS BROOK - Mayor	Lisa Currie	Mayor@tomsbrookva.net
TOWN OF TOMS BROOK - Town Administrator	Brandon Davis	info@tomsbrookva.net
TOWN OF TOMS BROOK - Town Attorney	Paul J. Neal, Jr.	jay@pjneallaw.com
TOWN OF TROUTVILLE - Town Attorney	Stephen R. Wills	srwills@ntelos.net
TOWN OF TROUTVILLE - Mayor	David Horton	Tville@RBNet.com
TOWN OF VINTON - Mayor	Bradley E. Grose	bgrose@vintonva.gov
TOWN OF VINTON - Vice Mayor	Keith Liles	kliles@vintonva.gov
TOWN OF VINTON - Town Attorney	Michael W. S. Lockaby	MikeL@guynnwaddell.com
TOWN OF WARRENTON - Mayor	Carter Nevill	cnevill@warrentonva.gov
TOWN OF WARRENTON - Vice Mayor	Robert H. Kravetz	rkravetz@warrentonva.gov
TOWN OF WARRENTON - Town Manager	Brandie Schaeffer	bschaeffer@warrentonva.gov
TOWN OF WARRENTON - Town Attorney	Whitson W. Robinson	whit@wwrobinson.com
TOWN OF WASHINGTON - Mayor	Fred Catlin	Fred.Catlin@washingtonva.gov
TOWN OF WASHINGTON - Vice Mayor	Mary Ann Kuhn	MaryAnn.Kuhn@washingtonva.gov
TOWN OF WASHINGTON - Town Attorney	John Bennett	JCBE@msn.com
TOWN OF WOODSTOCK - Mayor	Jeremy D. McCleary	jeremy.mccleary@townofwoodstockva.gov
TOWN OF WOODSTOCK - Town Manager	Angela K. Clem	angela.clem@townofwoodstockva.gov
TOWN OF WOODSTOCK - Town Attorney	Paul J. Neal, Jr.	jay@pjneallaw.com

Counties, Towns and Cities in 540 Area Code		
CITIES		
CITY OF BUENA VISTA - Mayor	William 'Billy' Fitzgerald	billyfitzgeraldbv@gmail.com
CITY OF BUENA VISTA - Vice Mayor	Lisa Clark	lisa.clark49@gmail.com
CITY OF BUENA VISTA - City Attorney	Brian Kearney	brian@hklexlaw.com
CITY OF COVINGTON - Mayor	Thomas H. Sibold, Jr.	tomsibold@yahoo.com
CITY OF COVINGTON - Vice Mayor	David S. Crosier	dscrosier@gmail.com
CITY OF COVINGTON - City Attorney	Mark C. Popovich	MarkP@guynnwaddell.com
CITY OF FREDERICKSBURG - Mayor	Mary Katherine Greenlaw	mkgreenlaw@fredericksburgva.gov
CITY OF FREDERICKSBURG - Vice Mayor	William C. Withers, Jr.	wcwithers@fredericksburgva.gov
CITY OF FREDERICKSBURG - City Attorney	Kathleen A. Dooley	kdooley@fredericksburgva.gov
CITY OF HARRISONBURG - Mayor	Deanna Reed	Deanna.Reed@harrisonburgva.gov
CITY OF HARRISONBURG - Vice Mayor	Sal Romero	Sal.Romero@harrisonburgva.gov
CITY OF HARRISONBURG - City Attorney	Chris Brown	Chris.Brown@harrisonburgva.gov
CITY OF LEXINGTON - Mayor	Frank W. Friedman	ffriedman@lexingtonva.gov
CITY OF LEXINGTON - City Manager	James M. Halasz	jhalasz@lexingtonva.gov
CITY OF LEXINGTON - City Attorney	Jared R. Jenkins	jjenkins@lexingtonva.gov
CITY OF RADFORD - Mayor	David Horton	David.Horton@radfordva.gov
CITY OF RADFORD - Vice Mayor	Richard Harshberger	Richard.Harshberger@radfordva.gov
CITY OF RADFORD - City Attorney	Michael R. Bedsaul	mbedsaul@sandsanderson.com
CITY OF ROANOKE - Mayor	Sherman P. Lea, Sr.	sherman.lea@roanokeva.gov
CITY OF ROANOKE - Vice Mayor	Joseph Cobb	joseph.cobb@roanokeva.gov
CITY OF ROANOKE - City Attorney	Daniel J. Callaghan	Daniel.Callaghan@roanokeva.gov
CITY OF SALEM - Mayor	Byron R. "Randy" Foley	rfoley@salemva.gov
CITY OF SALEM - Vice Mayor	Jane W. Johnson	jjohnson@salemva.gov
CITY OF SALEM - City Attorney	Stephen M Yost	syost@opnlaw.com
CITY OF STAUNTON - Mayor	Carolyn W. Dull	dullcw@ci.staunton.va.us

CITY OF STAUNTON - Vice Mayor	Ophie Kier	kieroa@ci.staunton.va.us
CITY OF STAUNTON - City Attorney	Douglas L. Guynn	GuynnDL@ci.staunton.va.us
CITY OF WAYNESBORO - Mayor	Terry Short, Jr.	ShortTR@ci.waynesboro.va.us
CITY OF WAYNESBORO - Vice Mayor	Robert Henderson	bhenderson@ci.waynesboro.va.us
CITY OF WAYNESBORO - City Manager	Michael G. Hamp II	citymanager@ci.waynesboro.va.us
CITY OF WAYNESBORO - City Attorney	Melisa G. Michelsen	melisa.michelsen@littensipe.com
CITY OF WINCHESTER - Mayor	David Smith	david.smith@winchesterva.gov
CITY OF WINCHESTER - Vice Mayor	John Hill	john.hill@winchesterva.gov
CITY OF WINCHESTER - City Attorney	Anthony C. Williams	acwilliams@wscblaw.com
OTHER		
VIRGINIA MUNICIPAL LEAGUE		e-mail@vml.org
VIRGINIA ASSOCIATION OF COUNTIES	Dean A. Lynch, CAE	dlynch@vaco.org