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Case No. PUR-2019-00154

Sponsor: STAFF

Exhibit No. 23

Witness: <u>VOLKMANN</u>
Bailiff: <u>RENEE MILES</u>

PREFILED TESTIMONY

OF

CURT VOLKMANN

VIRGINIA ELECTRIC AND POWER COMPANY

CASE NO. PUR-2019-00154

DECEMBER 20, 2019

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Summary of Curt Volkmann

Staff witness Volkmann identifies the following concerns with DEV's Cost Benefit
Analysis ("CBA") for its proposed Grid Transformation ("GT") Plan:

- 1. Reliability benefits derived from the Interruption Cost Estimate ("ICE") Calculator, which represent two-thirds (66%) of the alleged benefits of the GT Plan, reflect the economic value of avoided outages, which cannot be measured or verified;
- 2. Reliability benefits derived from the ICE Calculator are overstated because they do not include the customer costs of momentary interruptions;
- 3. Reliability benefits attributed to commercial and industrial ("C&I") customers make up 95% of the overall improved reliability benefits alleged by the Company and appear to be overstated;
- 4. The GT Plan and CBA do not include any explicit analysis of cost contingencies or a corresponding range of potential benefit/cost ratios if costs are higher or lower than planned;
- 5. The GT Plan and CBA contain no sensitivity analyses of key assumptions or associated ranges of potential benefit/cost ratios; and
- 6. Certain identified benefit categories and assumptions are not credible.

Adjusting the Company's CBA to reflect these and other deficiencies results in the following:

			Cumulative Net Benefit	Cumulative Benefit/Cost
Adjustments to Cost/Benefit Analysis	Benefits	Costs	(Cost)	Ràtio
9/30/19 Hulsebosch Testimony	\$3,026.1	\$2,703.6	\$322.5	1.12
10/25/19 Errata	\$2,972.3	\$2,703.6	\$268.7	1.10
Correcting net present value formulas	\$2.975.0	\$2,909.7	\$65.3	1.02
Including impact of momentary interruptions	\$2,531.0	\$2,909.7	(\$378.7)	0.87
Excluding "Avoided Poor Flealth Transformer Replacements"	\$2,360.0	\$ 2,909.7 —	(\$549.7)	0.8 1
Excluding "Avoided AMR Meter Replacements"	\$2,293.3	\$ 2,909.7 —	(\$616:4)	0.7 9
Attribution of benefits to correct customer classes	?	\$2,688.7 \$2,688.7	? (\$328.7) (\$395.4)	? 0.88 0.85

Mr. Volkmann's testimony provides a review of certain major components of the GT Plan. Among other findings, Mr. Volkmann identifies that Phase IB mainfeeder hardening, at a lifetime revenue requirement of \$120 million to improve reliability for 24,000 customers, results in a lifetime revenue requirement of \$5,000 per customer improved. In addition, he describes key characteristics of good grid modernization plans and assesses the Company's GT Plan relative to those characteristics. He also discusses the Company's approach to Non-wires Alternatives and identifies opportunities for improvements. When appropriate, he provides certain recommendations for the Commission's consideration.

PREFILED TESTIMONY

OF

CURT VOLKMANN

VIRGINIA ELECTRIC AND POWER COMPANY

CASE NO. PUR-2019-00154

DECEMBER 20, 2019

I. INTRODUCTION

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A. My name is Curt Volkmann and I am President and founder of New Energy Advisors,
 LLC. My business address is 132 Lake Vista Circle, Fontana, Wisconsin, 53125. I am
 submitting this testimony on behalf of the Staff of the Virginia State Corporation
 Commission ("Staff"). Exhibit 1 details my educational and professional experience.

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A. My testimony provides a review of the Grid Transformation Plan ("GT Plan") filed by Virginia Electric and Power Company d/b/a Dominion Energy Virginia ("DEV" or "Company") on September 30, 2019. I will describe my concerns with DEV's Cost/Benefit Analysis ("CBA"), as well as other concerns I have with the Company's GT Plan. I will also describe key characteristics of good grid modernization plans and provide an assessment of DEV's GT Plan relative to these characteristics. Finally, I will discuss DEV's approach to Non-wires Alternatives and will provide recommendations for future GT Plans. Staff witness Myers will make certain

¹ I am aware that this is the second GT Plan submitted by the Company for Commission approval and have reviewed the Commission's Final Order on the Company's initial application for approval of a GT Plan.

- recommendations relative to the approval of individual Phase IB GT Plan components
 based on the analysis provided in my testimony.
- 3 Q. PLEASE SUMMARIZE YOUR ASSESSMENT OF DEV'S GT PLAN
- 4 RELATIVE TO THE CHARACTERISTICS OF WELL-DEVELOPED GRID
- 5 MODERNIZATION PLANS IN OTHER JURISDICTIONS.
- 6 A. See Table 1 below for my overall assessment of DEV's GT Plan compared to well-
- 7 developed grid modernization plans in other jurisdictions.

Table 1 - Overall GT Plan Assessment

Characteristics of Good Grid Mod Plans	DEV's Plan	Comment
1) Measurable goals and objectives	•	Goals not measurable
2) Credible CBA		Detailed but flawed
3) Metrics linked to goals and CBA	•	No linkage, baselines or targets
Support for Integrated Distribution Planning (IDP)	•	New IDP capabilities enabled, too reliant on utility-owned DER and batteries
5) Stakeholder engagement throughout	•	Need plan for stakeholder engagement during implementation
6) Increased transparency of distribution system data	•	Other than hosting capacity analysis, no data sharing
7) Enablement of decarbonization		Foundational investments support future enablement
8) All required expenditures	•	All included, need explicit cost contigencies
9) Synergies between investments		AMI mesh network for load forecasting and voltage optimization, not field area network
10) Based on demonstrated need	•	No demonstrated need for such significant reliability improvement

= fully included = missing

I will further compare DEV's Plan to other well-developed grid modernization plans in Section III below.

1	Q.	PLEASE IDENTIFY CONCERNS YOU HAVE WITH THE CBA INCLUDED
2		IN DEV'S PROPOSED GT PLAN.
3	A.	Based on my analysis of DEV's GT Plan CBA, I have the following concerns:
4 5 6		1. Reliability benefits derived from the Interruption Cost Estimate ("ICE") Calculator, which represent two-thirds (66%) of the alleged benefits of the GT Plan, reflect the economic value of avoided outages, which cannot be measured or verified;
7 8		2. Reliability benefits derived from the ICE Calculator are overstated because they do not include the customer costs of momentary interruptions;
9 10 11		3. Reliability benefits attributed to commercial and industrial ("C&I") customers make up 95% of the overall improved reliability benefits alleged by the Company and appear to be overstated;
12 13 14		4. The GT Plan and CBA do not include any explicit analysis of cost contingencies or a corresponding range of potential benefit/cost ratios if costs are higher or lower than planned;
15 16		5. The GT Plan and CBA contain no sensitivity analyses of key assumptions or associated ranges of potential benefit/cost ratios; and
17		6. Certain identified benefit categories and assumptions are not credible.
18 19	Q.	WHAT DO YOU RECOMMEND FOR THE COMPANY'S FUTURE GT PLAN FILINGS?
20	A.	I recommend that the Company, in future GT Plan filings:
21		1) Include clearly defined measurable goals and objectives for its proposed GT Plan.
22		2) In the CBA:
23 24 25		 a) Account for the impact of momentary interruptions in calculating the value of reliability improvement following the guidance provided by Lawrence Berkeley National Laboratory ("LBNL") and Nexant, Inc. ("Nexant");
5	•	b) Exclude the benefit category of "Avoided Poor Health Transformer Replacement";

$\frac{1}{2}$		 Use reasonable assumptions based on actual historical data for replacing automated meter reading ("AMR") meters;
3		d) Properly attribute reliability benefits to customer classes;
4 5		 e) Explicitly and transparently include cost contingencies and provide a corresponding range of potential benefit/cost ratios; and
6 7		f) Conduct a sensitivity analysis on the CBA assumptions, and develop a plan for validating, monitoring, and reporting on the key assumptions.
8 9 10 11		3) Identify key metrics to monitor the progress of the GT Plan. These metrics should be linked to the overall GT Plan goals, key CBA costs and benefits, key CBA assumptions, and include baselines, targets, and a plan for ongoing performance reporting.
12		4) Expand its approach to Non-wires Alternatives ("NWA") by:
13 14 15		 a) Conducting one or more NWA pilots using resources on the customer side of the meter, such as thermostats, batteries, pool pumps, water heaters, and/or PV systems;
16)17		 b) Conducting one or more NWA pilots using distributed energy resources ("DER") financed with private capital; and
18 19		c) Developing and implementing a plan for including DER developers and other third-parties in its NWA planning and implementation processes.
20 21		 Develop a plan for publicly sharing distribution system data beyond the proposed Hosting Capacity Analysis.
22		II. COST-BENEFIT ANALYSIS
23	Q.	PLEASE PROVIDE A BRIEF SUMMARY OF THE COMPANY'S GT PLAN
24		CBA.
25	A.	DEV hired the consulting firm West Monroe Partners ("Consultant") to develop its
26		CBA, which is based on the full 10-year GT Plan. In the Company's CBA, the
27		Consultant compares costs, as measured by the present value of revenue requirements,

<u>Table 2</u>

Cost/Benefit Summary (Revenue Requirement Basis)
(in Millions)

BENEFITS & COSTS	PV¹
BENEFITS (Asset Life):	
Customer	\$2,975.0
Avoided/Deferred Capital	\$375.8
O&M Savings	\$268.4
Energy & Demand Savings	\$237.5
Improved Reliability	\$1,974.3
Reduction of Bad Debt & Energy Diversion	\$118.9
COSTS (Revenue Requirement) :	\$2,909.7
Total Net Benefit (Cost):	\$65.3
Total Benefit/Cost Ratio:	1.02

¹Present Value (PV) calculated using Weighted Average Cost of Capital (WACC) of 7.62%

As shown in Table 2, the Company and its Consultant attribute two-thirds (66%) of the customer benefits, or \$1.974 billion, to the economic value of improved reliability. Notably, because the costs and benefits are nearly equal, any small change in the underlying CBA assumptions could result in changes to the CBA Benefit/Cost ratio to make it net positive or net negative. As I explain below, the Company's CBA is deficient in several ways, including a lack of explicit cost contingencies and a sensitivity analysis.

Q. ARE THESE THE SAME CBA VALUES THAT THE COMPANY PROVIDED IN ITS PETITION FILED ON SEPTEMBER 30, 2019?

² Attachment Staff Set 7-89 (TGH), tab 'CBA Summary – Hulsebosch'. Select responses to interrogatories referenced in my testimony are attached as Appendix B.

$\searrow 1$	A.	No, the values in Table 2 above reflect a subsequent errata filing on October 25, 2019. ³
' 2		In addition to the errata, the CBA Summary above incorporates a corrected net present
3		value formula provided by the Company in response to a Staff interrogatory. ⁴
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4		GT Plan Benefits

Benefits from Improved Reliability

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Q. PLEASE IDENTIFY CONCERNS YOU HAVE WITH THE COMPANY'S
 QUANTIFICATION OF BENEFITS RESULTING FROM IMPROVED
 RELIABILITY.

I have several concerns. First, it is not possible for DEV to measure the alleged benefits from improved reliability provided by the ICE Calculator. The Company can measure the actual reduction in outage duration and frequency from investments in its GT Plan, but it cannot measure the actual economic value of avoided outage costs for its customers.

Second, the validity of the ICE Calculator output is only as good as the validity of the input data. Staff has concerns that certain inputs the Company used were incomplete, as I discuss below. For example, the Company did not consider the impact to customers from momentary interruptions, which results in overstated benefits. This is particularly concerning given that the Company's CBA reflects that costs and benefits

³ As originally filed, the CBA showed \$118.9 million in net benefits and a benefit/cost ratio of 1.1. Direct Testimony of Thomas G. Hulsebosch at 4.

⁴ In response to another Staff interrogatory asking if the Company intends to submit another errata filing, DEV stated, "The Company does not plan to file an errata at this time, but plans to make appropriate updates to the CBA, including the net present value calculation, as part of its rebuttal testimony." Company response to Staff Interrogatory No. 9-112.

$\bigcirc 1$		are largely equal. Staff witness Essah discusses additional concerns regarding the
2		validity of the ICE Calculator input data.
3		Third, the Company largely attributes reliability benefits from the Company's
4		GT Plan to commercial and industrial ("C&I") customers. ⁵ In the Company's CBA, I
5		found examples of where DEV should have more appropriately attributed the value of
6		avoided outage costs to residential customers, as I explain further below.
7	Q.	WHAT ARE YOUR RECOMMENDATIONS CONCERNING THE
8		QUANTIFICATION OF IMPROVED RELIABILITY BENEFITS?
9	A.	Given my concerns, I believe the results of the CBA should be viewed with some
10		skepticism and the Commission should consider this in determining which components
11		of the Phase IB of the GT Plan to approve in this proceeding. Further, in any CBA
\bigcup_{12}		filed in future GT Plans, the Commission should direct the Company to:
13 14 15		 a) Account for the impact of momentary interruptions in calculating the value of reliability improvement following the guidance provided by LBNL and Nexant; and
16		b) Appropriately attribute reliability benefits to customer classes.
17	Econ	omic Value of Outage Costs
18	Q.	CAN THE COMPANY DIRECTLY MEASURE THE ECONOMIC BENEFITS
10		TO CUSTOMEDS EDOM AVOIDED OUTACES?

⁵ In the ICE Calculator model used for the Company's CBA, \$1.87 of the \$1.97 billion (95%) of the benefits are attributed to C&I customers

1	A.	No. As I previously mentioned, the economic benefits from improved reliability are
2		not directly measurable. Instead, the Company uses the ICE Calculator to develop its
3		estimates.

4 Q. PLEASE DESCRIBE THE ICE CALCULATOR.

A. The ICE Calculator is a Department of Energy online tool developed by LBNL and Nexant.⁶ It was designed for utilities, government organizations, and other entities that are interested in estimating interruption costs and/or the benefits associated with reliability improvements.

The ICE Calculator uses an econometric model that includes 34 different datasets from interruption cost estimation or willingness-to-pay surveys conducted by 10 different utilities across the country between 1989 and 2012.⁷ LBNL and Nexant intend the ICE Calculator outputs to reflect the economic value of avoided outage costs for residential, small C&I, and medium/large C&I customers.

Q. DOES THE ICE CALCULATOR INCLUDE INTERRUPTION COST ESTIMATES FOR THE COMPANY'S VIRGINIA CUSTOMERS?

16 A. No. None of the utility interruption cost surveys included in the ICE Calculator were conducted by Virginia utilities.

⁶ https://icecalculator.com/home.

⁷ https://emp.lbl.gov/sites/all/files/lbnl-6941e.pdf, p. iv. Of the 10 utilities included in the dataset, three are located in the Southeast, two are located in the Midwest, two are located in the West, one is located in the Southwest, and two are located in the Northwest. No surveys by utilities in the Northeast are included in the ICE Calculator datasets.

) 1	Impa	ct of Momentary Interruptions
2	Q.	PLEASE IDENTIFY SOME OF THE VARIABLES USED IN THE ICE
3		CALCULATOR.
4	A.	There are several variables required as inputs to the ICE Calculator including: (1) the
5		number of customers by classification; (2) historical or baseline reliability as measured
6		by SAIDI, SAIFI and CAIDI;8 and (3) the expected reliability improvement from the
7		planned grid modernization program.
8	Q.	WHAT CHANGES IN RELIABILITY DOES THE COMPANY PROJECT
9		FROM THE 10-YEAR GT PLAN?
10	A.	The Company assumes the following:
		• A 29% improvement in SAIDI, from 127.0 minutes per customer in 2019 to
)12		89.9 minutes per customer in 2029.
13		 A 45% improvement in SAIFI, from 1.19 interruptions per customer in 2019 to
14		0.65 interruptions per customer in 2029.
15		• A 30% degradation in CAIDI, worsening from 106.4 minutes per interruption
16		in 2019 to 138.6 minutes per interruption in 2029.9

WHAT ARE THE IMPLICATIONS OF THESE ASSUMPTIONS?

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Q.

⁸ SAIDI = System Average Interruption Duration Index measured in minutes per customer; SAIFI = System Average Interruption Frequency Index measured in interruptions per customer; CAIDI = Customer Average Interruption Duration Index measured in minutes per interruption. The mathematical relationship is CAIDI = SAIDI / SAIFI

⁹ Attachment Staff Set 1-07(6)(TGH), tab "Baseline Reliability Metrics", rows 14-16 (voluminous spreadsheet not included in Appendix B).

1 A.	The Company assumes that its proposed GT Plan will result in its customers
2	experiencing fewer sustained outages and less total outage time, but when sustained
3	outages do occur, they will last longer. 10

4 Q. ARE THESE ESTIMATED RELIABILITY IMPROVEMENTS

5 REASONABLE?

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- A. No. I understand how the Company calculated estimated improvements in SAIDI and SAIFI, but the Company has ignored the impact of increased momentary interruptions that its customers will experience from the proposed GT Plan investments.¹¹
- 9 Q. HOW WILL THE COMPANY'S PROPOSED GT PLAN RESULT IN
 10 INCREASED MOMENTARY INTERRUPTIONS FOR CUSTOMERS?
 - A. The Company is proposing to deploy Fault Location, Isolation, and Service Restoration ("FLISR") grid technologies. 12 The FLISR technologies identify the location on the circuit where a fault has occurred, isolate the faulted line segment, and restore service to all customers not connected to the faulted line segment. As the Company explains, "an outage that would have caused 3,000 customers to lose power for approximately 2 hours would now have 2,500 customers experiencing a 'momentary outage' of less than two minutes, and the remaining 500 customers having a sustained outage of less than 2 hours ..."

¹⁰ Company response to Staff Interrogatory No. 4-47.

¹¹ The Institute of Electrical and Electronics Engineers ("IEEE") defines a momentary interruption as those lasting less than five minutes. The Company defines momentary interruptions to be those lasting less than two minutes.

¹² The Company also refers to FLISR as Self-Healing Grid.

¹³ Direct Testimony of Robert S. Wright, Jr., at 7:16-21

The Company is also proposing to install nearly 2,400 reclosers as part of its Mainfeeder Hardening program.¹⁴ When these devices sense a fault, they temporarily interrupt power downstream from their location and then automatically reclose and restore power if the fault has cleared. Customers on circuits with these new reclosers could experience fewer sustained interruptions but an increase in momentary interruptions. DEV's omission of the economic impacts of momentary interruptions in its CBA could be significant, as I explain later in my testimony.

8 Q. DOES THE COMPANY TRACK AND REPORT MOMENTARY

INTERRUPTIONS?

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10 A. No. The industry standard for reporting this is the Momentary Average Interruption

11 Frequency Index ("MAIFI"). In response to a Staff Interrogatory, the Company stated,

12 "The Company does not track ... MAIFI, as it does not have the necessary operational

13 visibility of distribution grid devices ..."

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14 Q. CAN CUSTOMERS INCUR ACTUAL COSTS FROM MOMENTARY 15 INTERRUPTIONS?

A. Yes. Retail businesses may lose sales if customers leave when cash registers are unavailable due to lack of electricity. Manufacturing plants may incur significant costs because of lost production and idle workers while product assembly line controls are reset. Plants may have to scrap material and clean up messes caused when factory processes stop suddenly. For example, I read about a bottling plant that experienced

¹⁴ Attachment Staff Set 2-09(b)(1)(RCS), tab 'summary', cells D3:D12

¹⁵ DEV's response to Staff Interrogatory No. 5-74

¹⁶ https://www.power-grid.com/2015/06/12/utility-industry-targets-growing-concern-momentary-outages/#gref

) 1		a momentary outage. Immediately following the brief interruption, there was a loud
2		crash as bottles fell from above. All of the bottles had fallen because they had been
3		held up above the production line by vacuum technology, which requires a continuous
4		supply of electricity. The costs from lost time, lost production, and lost materials from
5		even a brief outage can be significant. ¹⁷
6	Q.	HAVE LBNL AND NEXANT ESTIMATED THE COSTS OF MOMENTARY
7		INTERRUPTIONS?
8	A.	Yes. LBNL and Nexant have quantified the costs of both sustained and momentary
9		interruptions using the econometric model underlying the ICE Calculator. Their most
10		recent analysis shows a momentary interruption cost per event of \$12,952 for medium
11		and large C&I customers. 18 Momentary interruptions do have real costs, and the
)12		Company should include these costs in its CBA.
13	Q.	DO LBNL AND NEXANT RECOMMEND THE CONSIDERATION OF
14		MOMENTARY INTERRUPTIONS WHEN USING THE ICE CALCULATOR?
15	A.	Yes. On the ICE Calculator website's 'Documentation' tab, the first document listed is
16		titled, "Using the ICE Calculator for FLISR Reliability Improvement Value (2018)".
17		The description of the document states,
18 19 20 21 22		[FLISR] is a popular way to improve service reliability The ICE Calculator is a widely accepted tool for calculating the value of reliability improvements. It is very important to use the tool properly to avoid over-estimating the value. This document provides a very basic example of how to use the ICE tool to accurately calculate the

https://www.energycentral.com/c/gr/momentary-outages-inconvenient-problem-millennials-won't-tolerate https://emp.lbl.gov/sites/all/files/lbnl-6941e.pdf, p. 31.

1 2		reliability benefits when sustained outages are changed to momentary outages. 19
3		The referenced document states,
4 5 6 7 8 9		Since the ICE calculator does not directly call out MAIFI, the user might be tempted to simply input new SAIDI, CAIDI and SAIDI numbers. However, this substantially overstates the reliability benefit because it assumes there will not be any momentary interruptions Had this [correct model] not accounted for the momentary outages, the ICE Calculator overstates the more accurate amount by about 50% more benefit than will actually be realized. ²⁰
11	Q.	DID THE COMPANY INCLUDE THE IMPACT OF MOMENTARY
12		INTERRUPTIONS WHEN USING THE ICE CALCULATOR FOR ITS CBA?
13	A.	No. In response to Staff's Interrogatory, DEV indicated that it "did not quantify the
14		number of momentary outages or their impact, as this information has not been
15		historically captured." ²¹
16	Q.	WHAT IS THE POTENTIAL IMPACT ON THE COMPANY'S CBA OF
17		INCLUDING MOMENTARY INTERRUPTIONS IN THE ICE
18		CALCULATOR?
19	A.	As I explained above, the LBNL and Nexant guidance document indicates that ignoring
20		momentary interruptions can result in a 50% overstatement of reliability benefits.
21		Correcting a 50% overstatement of reliability benefits from FLISR and Mainfeeder
22		Hardening would result in a CBA Net Benefit (Cost) decrease from \$65.3 million to
23		\$(378.7) million and decrease in the Benefit/Cost Ratio from 1.02 to 0.87. ²²

https://icecalculator.com/documentation (emphasis added)
 https://icecalculator.com/assets/documents/Using the ICE Calculator for FLISR Reliability Improvement Value.pdf (emphasis added)
 Company response to Staff Interrogatory No. 5-76(b).
 Based on a reduction in CBA Reliability benefits from \$1.974 billion to \$1.530 billion.

Customer	Class	Attr	ibution
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- 2 Q. HOW SHOULD THE COMPANY ATTRIBUTE IMPROVED RELIABILITY
 3 BENEFITS DERIVED IN ITS CBA TO CUSTOMER CLASSES?
- 4 A. Generally, a C&I customer, who is not already self-insured with backup electric power generation, will experience higher economic losses during an outage compared to a residential customer. Accordingly, it is important that improved reliability benefits calculated in the CBA are attributed to the correct customer classes to accurately quantify those benefits.
- 9 Q. PLEASE PROVIDE EXAMPLES OF RELIABILITY BENEFITS THAT THE

 10 COMPANY HAS NOT CORRECTLY ATTRIBUTED TO THE

 11 APPROPRIATE CUSTOMER CLASS.
 - The Company claims that \$184 million of improved reliability benefits will result from proactive upgrades of service transformers.²³ Of this amount, the Company attributes \$174 million (95%) to large C&I customers, implying that the majority of proactive upgrades will be for service transformers serving large C&I customers. However, through discovery, Staff learned that the data supporting the costs for this category are from historical upgrades of residential service transformers, not large C&I. ²⁴ Attributing 95% of these benefits to large C&I customers does not appear to reflect the customer class benefiting from the upgrade, resulting in a potential overstatement of the benefits in the CBA.

²³ Attachment Staff Set 4-39(1)(TGH), Line 247, Column G.

According to DEV's response to Staff Interrogatory No. 9-114, the Company's standard sizes for residential single-phase service transformers are 167 kVA and below. The data provided in Attachment Staff Set 9-113 (RCS), tab 'Material pivot,' show that 98% of the transformers used in the analysis are 167 kVA or smaller.

Another example is DEV's proposed Enterprise Asset Management System or EAMS, which the Company claims will allow it to "pro-actively identify and resolve asset performance issues by scheduling the maintenance and replacement of assets in a more efficient manner."²⁵ The Company estimates \$136 million of improved reliability benefits from EAMS, ²⁶ and attributes \$122.9 million (90%) of this benefit category to large C&I customers. It does not seem reasonable that large C&I customers will receive 90% of the benefit from the EAMS capability. It seems more probable that all customer classes will benefit from this improved reliability. A more reasonable customer class attribution of these benefits could lead to a lower total benefit estimate.

10 Avoided/Deferred Capital

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- 11 Q. HOW MUCH BENEFIT DID THE COMPANY CLAIM IN ITS CBA FROM

 12 AVOIDED/DEFERRED CAPITAL EXPENDITURES?
 - 13 A. The Company identified \$375.8 million of benefits attributable to Avoided/Deferred

 14 Capital.²⁷
 - 15 Q. DOES STAFF HAVE ANY CONCERNS WITH THE BENEFITS IN THIS
 16 CATEGORY?
 - Yes. For the reasons discussed below, Staff believes that the Company should exclude
 the "Avoided Poor Health Transformer Replacement" component, and that the
 Company has not supported the benefit of accelerated replacement of automated meter
 reading ("AMR") meters with reasonable assumptions based on historical data.

²⁵ Company response to Staff Interrogatory No. 4-48(a).

²⁶ Attachment Staff Set 4-39(1)(TGH), Lines 257-261, Column G.

²⁷ Attachment Staff Set 4-39(1)(TGH), Line 10, Column G.

) 1	Q.	WHAT ARE YOUR RECOMMENDATIONS CONCERNING BENEFITS
2		RESULTING FROM AVOIDING/DEFERRING CAPITAL EXPENDITURES?
3	Δ	I recommend that the Company:

- a) Exclude the \$171 million benefit category of "Avoided Poor Health Transformer Replacement";
- b) Exclude the \$67 million benefit category of "Avoided AMR Meter Replacement"; and
- c) Use reasonable assumptions based on actual historical data for quantifying the benefit of future AMR meter replacement.

10 Q. PLEASE EXPLAIN THE BENEFIT CATEGORY OF "AVOIDED POOR 11 HEALTH TRANSFORMER REPLACEMENT".

The Company proposes to spend \$285 million over ten years to proactively replace poor health transformers, ²⁸ claiming this will result in a benefit from avoided future transformer replacement costs. The Company explains, "This (benefit)... represents the avoided cost associated with future replacements of poor health transformers. This benefit is for deferred capital that will not have to be spent in the future because of the proactive replacement of these transformers as part of the GT Plan." In other words, the Company is claiming that spending money to replace transformers sooner rather than later is a benefit. The Company assumes the exact same cost per transformer for a proactive replacement as it does for an avoided future replacement, so there are no net savings for customers. The Company should exclude the \$171 million ³⁰ of "Avoided Poor Health Transformer Replacement" benefits from its CBA.

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²⁸ Attachment Staff Set 7-89 (TGH), tab 'WP Proactive Upgrades', cell Y21.

²⁹ Company response to Staff Interrogatory No. 7-90.

³⁰ Attachment Staff Set 4-39(1)(TGH), Line 78, Column G.

1	Q.	WHAT IS THE IMPACT ON THE CBA IF THE COMPANY EXCLUDES THE
2		"AVOIDED POOR HEALTH TRANSFORMER REPLACEMENT" BENEFIT?
3	A.	Increases Excluding this component from the Company's CBA reduces the total Net Benefit \$115.2
4		(Cost) from \$65.3 million to \$\(\frac{105.8}{105.8}\) million and the Benefit/Cost Ratio from 1.02 to
5		0.96.31 Combined with the inclusion of momentary interruption impacts in the ICE 1.04
6		Calculator as I describe above, the cumulative Net Benefit (Cost) becomes (\$549:7) (\$328.7)
7		and the cumulative Benefit/Cost Ratio is 0.81. 0.88
8	Q.	DID THE COMPANY USE REASONABLE ASSUMPTIONS TO CALCULATE
9		BENEFITS ASSOCIATED WITH AVOIDED AMR METER
10		REPLACEMENTS?
10 11	Α.	
	Α.	REPLACEMENTS?
11	А.	REPLACEMENTS? No. The Company is claiming \$67 million of benefits from this GT Plan component. ³²
11 12	A.	REPLACEMENTS? No. The Company is claiming \$67 million of benefits from this GT Plan component. ³² One of the Company's underlying assumptions for this benefit is an average annual
11 12 13	A.	REPLACEMENTS? No. The Company is claiming \$67 million of benefits from this GT Plan component. ³² One of the Company's underlying assumptions for this benefit is an average annual 45% increase in AMR meter failures. ³³ The table below shows the Company's historic
11 12 13	A.	REPLACEMENTS? No. The Company is claiming \$67 million of benefits from this GT Plan component. ³² One of the Company's underlying assumptions for this benefit is an average annual 45% increase in AMR meter failures. ³³ The table below shows the Company's historic number of AMR meters exchanged due to failed communications modules ³⁴ (which it

³¹ Based-on-a-reduction-in-CBA-reliability-benefits-from-\$1-974-billion-to-\$1.803-billion. Also excludes costs for proactive
32 Attachment Staff Set 4-39(1)(TGH), Line 20, Column G.
33 Attachment Staff Set 4-39(2)(TGH), cell C10
34 Company response to Staff Interrogatory No. 7-94.
35 Attachment Staff Set 4-39(1)(TGH), Line 21.

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Table 3 - AMR Meter Failures

Exchanges completed due to failed AMR Forecasted communications **AMR Meter** modules Failures in CBA 2016 3,698 2017 4,993 2018 8,267 2019 13,000 2020 50,845 2021 106,360 2022 187,510 2023 305,844 2024 478,107 2025 728,581 2026 254,170

16,958

Based on the historic data above, it does not seem reasonable that, absent deployment of smart meters (also referred to as advanced metering infrastructure or "AMI"), the Company would have to replace over 2.1 million AMR meters over the next 8 years. Neither does it seem reasonable that the Company will experience a 45% annual increase in AMR meter failures.

2,124,417

Staff witness Essah further discusses projected AMR meter failures based on historical data.

9 Q. WHAT IS THE IMPACT ON THE CBA IF THE COMPANY EXCLUDES THE

"AVOIDED AMR METER REPLACEMENT" BENEFIT?

Total

A. Excluding this component from the Company's CBA reduces the total Net Benefit (Cost) from \$65.3 million to \$(1.5) million and the Benefit/Cost Ratio from 1.02 to

- 1 1.00.36 Combined with the other CBA modifications I describe above, the cumulative
- Net Benefit (Cost) becomes (\$616.4) and the cumulative Benefit/Cost Ratio is 0.79: (\$395.4) 0.85

3 GT Plan Costs

4 Q. PLEASE IDENTIFY THE COSTS INCLUDED IN THE COMPANY'S CBA

5 RELATED TO THE GT PLAN.

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6 A. The CBA consists of the planned expenditure categories shown below.³⁷

Table 4 - GT Plan Expenditures

	Revenue Requirement	
	Present Value	
Category	(In Millions)	% of Total
Grid Hardening	\$986.4	33.9%
Telecommunications Infrastructure	\$499.4	17.2%
Advanced Metering Infrastructure	\$437.5	15.0%
Customer Information Platform	\$341.3	11.7%
Grid Technologies	\$409.2	14.1%
Cyber Security	\$72.6	2.5%
Smart Charging Pilot Program	\$34.8	1.2%
Transportation Electrification DSM Program	\$19.8	0.7%
Physical Security	\$51.0	1.8%
Time Varying Rates/Programs	\$49.6	1.7%
Stakeholder and Customer Education	<u>\$8.2</u>	<u>0.3%</u>
Total	\$2,909.8 ³⁸	100.0%

³⁶ Based on a reduction in CBA reliability benefits from \$1.974 billion to \$1.908 billion.

³⁷ Staff witness Myers Table 7, nominal dollars.

³⁸ The total lifetime revenue requirement on a PV basis of \$2.91 billion includes the lifetime revenue requirement of time varying rates/programs (\$49.6 million on a PV basis) and the transportation electrification demand-side management program (\$19.8 million on a PV basis) because these items are included in the CBA, as presented by Company witness Hulsebosch. They are not, however, included in the GT Plan as proposed by the Company. As a result, the lifetime revenue requirement of the GT Plan presented in Staff witness Myers' Table 3 is \$2.84 billion (\$2.91 billion less the time-varying rates/program of \$49.6 million and the transportation electrification of \$19.8 million).

Table 4 reflects the asset lifetime revenue requirements from the total 10-year GT Plan. However, the Company is only seeking approval of the costs for Phase IB. As shown above, the largest cost component of the Company's 10-year GT Plan is for Grid Hardening, though a majority of those costs begin after Phase IB. I will explain my 5 concerns with certain major GT Plan components below.

6 Review of Major Cost Components

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A.

PLEASE IDENTIFY YOUR CONCERNS WITH GRID HARDENING. 0.

Approximately 95% of the Company's proposed capital expenditures in the Grid Hardening category are for Mainfeeder Hardening and Proactive Transformer Upgrades. The Company is proposing to spend \$48 million 39 in Phase IB for Mainfeeder Hardening at a lifetime revenue requirement of \$120 million (in nominal dollars)⁴⁰ to improve reliability for 24,000 customers.⁴¹ This equates to a lifetime revenue requirement of \$5,000 per customer. Over ten years, the Company proposes to spend \$668 million on Mainfeeder Hardening at a lifetime revenue requirement of \$1.67 billion (in nominal dollars)⁴² to improve reliability for 491,000 customers. This equates to a lifetime revenue requirement of \$3,400 per customer. This is a very expensive approach to improve reliability for a subset of DEV's customers. As I previously explained, I am skeptical that the customer benefits from this improved reliability exceed the costs because of how the Company has applied the ICE Calculator.

³⁹ Direct Testimony of Robert S. Wright, Jr., Schedule 1, nominal dollars.

⁴⁰ Staff witness Myers Table 7, nominal dollars.

⁴¹ Direct Testimony of Robert S. Wright, Jr., at 26.

⁴² Staff witness Myers Table 7, nominal dollars.

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\bigcap 1	Similarly, as discussed previously, I am skeptical that the Company's proposed
2	capital expenditures of \$48 million in Phase IB and \$504 million over 10 years for
3	Proactive Transformer Upgrades will result in customer benefits that exceed the costs.
4	Staff witness Essah raises significant concerns about how the Company has
5	quantified the expected reliability improvements from Grid Hardening, a key input into
6	the ICE calculator.
7 Q.	PLEASE IDENTIFY YOUR CONCERNS WITH THE TELECOM
8	CATEGORY.

The proposed Telecom expenditures include \$183 million over ten years⁴³ to deploy a Field Area Network ("FAN") to communicate with field devices. The Company intends to utilize the FAN to enable the FLISR technologies I previously described. I am concerned that the FAN may be redundant with the Company's proposed AMI communications network.

14 Q. PLEASE IDENTIFY YOUR CONCERNS WITH AMI.

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A.

I am generally supportive of the Company's proposed deployment of AMI. However,
I am concerned that the Company may be missing an opportunity to save costs by
deploying a single communications network to serve both as the FAN and to enable
AMI. I will later explain how Xcel Energy in Minnesota has accomplished this.

19 Q. PLEASE IDENTIFY YOUR CONCERNS WITH GRID TECHNOLOGIES.

⁴³ Attachment Staff Set 7-89 (TGH), tab 'WP_Telecom', Line 6, column G..

These categories include a variety of proposed software and hardware deployments. ⁴⁴
I am most concerned about the Company's plans to spend \$24 million in Phase IB and
\$375 million over ten years for a Self-Healing Grid or FLISR. Again, I believe the
Company's use of the ICE Calculator fails to demonstrate that the customer benefits
from improved reliability exceed the costs.

The Company is also proposing to spend \$7.2 million in Phase IB for a Locks Campus Microgrid. The preliminary costs for this project [Begin Confidential]

[End Confidential]⁴⁵ and it is not clear to me what the Company intends to demonstrate that is unique from what other utilities have already proven with microgrids.

Finally, DEV includes in the Grid Technologies category its plan to develop and publish a Hosting Capacity Analysis ("HCA"). This is an important capability to help the Company and its customers understand where the distribution system can accommodate additional DER without the need for grid upgrades. Staff fully supports the Company's proposed development of an HCA.

Q. DO YOU HAVE CONCERNS ABOUT THE COMPANY'S PROPOSED CUSTOMER INFORMATION PLATFORM ("CIP")?

⁴⁴ These categories include Self-Healing Grid or FLISR, Hosting Capacity Analysis, Distributed Energy Resource Management System or DERMS, Advanced Analytics, Voltage Optimization, Locks Campus Microgrid, Enterprise Asset Management System or EAMS, and Outage Management System or OMS. ⁴⁵ Filing Schedule Wright, Confidential Attachment B, p. 38.

\bigcap 1	A.	No. As Staff witness Myers explains, the cost estimates for the CIP are detailed and
2		well supported. The Company's legacy customer information system is at the end of
3		its useful life and in need of replacement.
4	Q.	DO YOU HAVE CONCERNS ABOUT THE COMPANY'S PROPOSED
5		INVESTMENTS IN CYBER AND PHYSICAL SECURITY?
6	Α.	No.
7	Cost	Contingencies
8	Q.	DO YOU HAVE CONCERNS WITH THE FACT THAT DEV'S GT PLAN
9		DOES NOT CONTAIN EXPLICIT COST CONTINGENCIES?
10	A.	Yes. The Company should explicitly and transparently include cost contingencies in
<u></u>		the GT Plan along with a corresponding range of potential benefit/cost ratios.
12	Q.	PLEASE EXPLAIN WHAT COST CONTINENCIES ARE AND WHY THEY
13		ARE IMPORTANT.
14	A.	Cost contingencies are amounts added to base costs in a spending plan to account for
15		risks and uncertainty. Cost contingencies effectively provide a range of expected costs
16		and best- and worst-case benefit/cost ratios. As with all CBA assumptions and
17		calculations, it is important that the Company's inclusion of cost contingencies be
18		explicit and transparent.
19		Good project management practices call for the use of cost contingencies,
20		particularly for such a large, complex project deploying new technologies over a 10-
21		year period. Risks and uncertainties that could impact the GT Plan costs include, but
$(\)$		are not limited to unknowns related to the integration of new and legacy IT systems:

) 1		equipment deployment delays due to weather or other factors; emergence of new viable
2		technologies; new security threats or vulnerabilities; and changing legislation or
3		regulations.
4	Q.	DOES DEV'S GT PLAN INCLUDE COST CONTINGENCIES?
5	A.	Somewhat, but the Company has buried the cost contingencies in its CBA and they are
6		not transparent. In response to a Staff interrogatory, the Company explains,
7 8 9 10 11 12 13		There are no specific, separate line items identified for contingency for the various components of the GT Plan. Instead, contingency costs were applied to each of the components of the GT Plan to varying degrees based on the nature of the program and the proposed spend profile. This was considered in the bottoms-up development of costs and applied within the specific cost categories where it was deemed appropriate, such as labor costs and material costs. In general terms, contingency was applied to each area somewhere between 0% and 10%. 46
15		I am concerned that the Company may not have included sufficient
16		cost contingencies for a program as complex as the GT Plan. Because the
17		contingencies are not explicit and transparent, I cannot determine the
18		sufficiency of the contingencies included in the Company's GT Plan.
19		Sensitivity Analysis of Key Assumptions
20	Q.	WHAT IS YOUR RECOMMENDATION REGARDING A SENSITIVITY
21		ANALYSIS OF KEY ASSUMPTIONS IN THE COMPANY'S CBA?
22	A.	For future GT Plan filings, the Commission should require the Company to conduct a
23		sensitivity analysis on the assumptions in its CBA, and to develop a plan for validating,

 $^{^{\}rm 46}$ Company response to Staff Interrogatory No. 9-110.

1 monitoring, and reporting on the key assumptions that have the biggest impact on the 2 benefits and costs of its GT Plan.

3 O. PLEASE EXPLAIN WHAT YOU MEAN BY A SENSITIVITY ANALYSIS.

A. The Company's GT Plan CBA is based on a wide range of assumptions such as future reliability improvements, future transformer and AMR meter failure rates, future customer participation in TOU programs, future EV adoption rates, etc. Most, if not all, of these assumptions are uncertain. A sensitivity analysis determines how much the overall costs or benefits change from a change in one or more key assumptions.

9 Q. DID THE COMPANY PERFORM A SENSITIVITY ANALYSIS ON ITS CBA 10 IN THIS CASE?

No. In response to a Staff Interrogatory, the Company stated that "West Monroe was not tasked with creating modeling sensitivities for each of these alternatives, nor were detailed sensitivities completed for all inputs and assumptions that drive the modeling calculations."

15 Q. WHY IS A SENSITIVITY ANALYSIS IMPORTANT?

A. A sensitivity analysis identifies the assumptions that have the most impact on the overall costs and benefits of the GT Plan, thus highlighting the key assumptions that the Company should further validate, monitor, and report on throughout the GT Plan implementation.

20 Q. CAN YOU PROVIDE AN EXAMPLE?

⁴⁷ Company response to Staff Interrogatory No. 9-111.

Yes. I previously mentioned that the Company assumed a 45% improvement in SAIFI
from the GT Plan and that this is a key input into the ICE Calculator. What would the
reliability benefits be if the GT Plan results in only a 35% improvement in SAIFI?
What would the reliability benefits be if the GT Plan results in a 55% improvement in
SAIFI? A sensitivity analysis would provide answers to these types of questions.

Staff witness Essah addresses the Company's computer model-based calculation of customer minutes of interruption compared to actual historical data. Dr. Essah's testimony on this issue underscores the need for a sensitivity analysis.

III. DEV'S GT PLAN COMPARED TO OTHER GRID MOD PLANS

Q. ARE YOU FAMILIAR WITH GRID MODERNIZATION PLANS IN OTHER JURISDICTIONS?

Yes. Over the last 18 months, I have served as a technical advisor or expert witness reviewing grid modernization and distribution investment plans in California, Minnesota, Iowa, Michigan, and Ohio. On behalf of GridLab, 48 I am also developing a Grid Modernization Playbook, which will include characteristics of good grid modernization plans based on my understanding of relevant activity in over 20 states.

Q. WHAT DO YOU CONSIDER TO BE THE CHARACTERISTICS OF WELL-DEVELOPED GRID MODERNIZATION PLANS?

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⁴⁸ http://gridlab.org.

) 1	A .]	In my experience, the most effective plans have full transparency and clear
2	8	accountability for delivery of promised customer benefits. I consider the characteristics
3	(of well-developed grid modernization plans to include:
4		1. Overall measurable goals and objectives;
5		2. A credible CBA to justify expenditures;
6 7		 Metrics linked to goals and CBA components with baselines, targets, and ongoing reporting;
8		4. Support for new Integrated Distribution Planning ("IDP") capabilities; ⁴⁹
9		5. Stakeholder engagement during planning and implementation;
10		6. Increased transparency of distribution system data;
11		7. Enablement of de-carbonization and beneficial electrification;
12 13		8. Inclusion of all required expenditures, including those beyond the initial period of the request;
)14		9. Synergies between investments; and
15		10. Investments based on a demonstrated need.
16	I	will discuss each of these characteristics in more detail below.
17	Overall	Measurable Goals and Objectives
18	Q . 1	DOES DEV'S GT PLAN CONTAIN MEASURABLE GOALS AND
19	•	OBJECTIVES?
20	A . 1	No. The Company identifies the following goals for its GT Plan:
21 22		• Optionality: Enable all customers with accessible, affordable electric service and engage customers with programs, education, and data access.

⁴⁹ IDP capabilities include improved load and DER forecasting, hosting capacity analyses, identification/publication of grid needs and locational value, explicit consideration of non-utility owned DER as NWA, and NWA acquisition.

1 2		 Sustainability: Evolve to a clean and decentralized grid that integrates distributed energy resources, such as solar and wind, and electric vehicles.
3 4		 Resiliency: Build a more resilient energy grid that will reduce the effects of outages with automation and advanced asset management.
5 6		 Affordability: Deliver value for customers by optimizing demand and seeking to reduce system and customer costs.⁵⁰
7		These are more like guiding principles rather than measurable goals and objectives.
8	Q.	CAN YOU PROVIDE AN EXAMPLE OF A GRID MODERNIZATION PLAN
9		THAT INCLUDES OVERALL MEASURABLE GOALS AND OBJECTIVES?
10	A.	Yes. In a 2012 order, ⁵¹ the Oregon Public Utility Commission ("OPUC") adopted
11		policy goals and objectives, reporting requirements, elements of annual reports, and
12		general OPUC guidelines for investing in smart-grid technologies. These goals and
13		objectives are:
14 15 16 17 18 19 20 21 22 23 24 25 26 27		 Enhance the reliability, safety, security, quality, and efficiency of the transmission and distribution network: Improve fault detection, isolation, and restoration; Reduce the frequency, scale, and duration of outages; Increase resiliency to withstand physical and cyber-attacks, and natural disasters; Provide real-time visibility into state of systems and assets; Reduce power line losses; Enhance the ability to provide reactive power, voltage support, and other ancillary services; Increase the ability to control voltage and power flows; Increase capacity utilization and upgrade capacity ratings on existing lines; and Enable more precise sizing of equipment.
28 29 30		Enhance the ability to save energy and reduce peak demand:

Plan Document, p. 1.
 https://apps.puc.state.or.us/orders/2012ords/12-158.pdf.

1 2 3 4 5 6		 Provide access to detailed, real-time information on electricity use and costs to help customers manage use and costs and understand how to save; and Improve monitoring of building equipment to alert building owners to problems and improve performance and control of equipment and systems.
7 8 9 10 11 12 13		 Enhance customer service and lower cost of utility operation: Reduce costs of meter reading; Reduce costs and improve customer service through more efficient notification of and response to outages, more efficient detection of theft and broken meters, more effective handling of service orders, and improved billing, credit, collection, and connection/disconnection practices; and Reduce billing errors and call center transactions.
15 16 17 18 19 20		 Enhance the ability to develop renewable resources and distributed generation: Reduce the cost of integrating utility-scale wind and solar into the grid; Improve the ability to safely and efficiently integrate distributed generation and energy storage into the power system; Facilitate new resource options for capacity and ancillary services; and Enable microgrids.
²¹		The OPUC requires each Oregon electric utility to file annual smart-grid reports
22		including its own smart-grid strategy, goals and objectives; the status of smart-grid
23		investments and progress toward goals and objectives; and progress on related activities
24		(i.e., activities to address physical- and cyber-security, privacy, customer outreach and
25		education, and IT and communication infrastructure).
26	A Cree	dible Cost/Benefit Analysis to Justify Expenditures
27	Q.	DOES DEV'S GT PLAN INCLUDE A CREDIBLE CBA?
28	A.	While the Company's CBA is detailed, it has significant deficiencies as I previously
29		described.
30	Q.	CAN YOU PROVIDE AN EXAMPLE OF A GRID MODERNIZATION PLAN
31		WITH A CREDIBLE CBA TO JUSTIFY EXPENDITURES?

1	A.	Yes. Xcel Energy in Minnesota recently submitted its 2019 Integrated Distributed Plan
2		and request for approval of its Advanced Grid Intelligence and Security ("AGIS") plan
3		to the Minnesota Public Utilities Commission. ⁵² I am still reviewing the filing but am
4		initially impressed by its CBA, which is conservative but realistic. The AGIS plan
5		explicitly includes cost contingencies and ranges of potential benefit/cost ratios
6		depending on how much contingency Xcel Energy spends and how much benefit it can
7		deliver. Appendix A of my testimony provides a further description of the Xcel Energy
8		AGIS business case and use of cost contingencies.

- 9 Metrics Linked to Goals and CBA Components with Baselines, Targets & Ongoing Reporting
- 10 Q. DOES THE COMPANY'S GT PLAN INCLUDE METRICS LINKED TO

 11 GOALS AND CBA COMPONENTS WITH BASELINES, TARGETS AND

 12 ONGOING REPORTING?
 - 13 A. No. The Company has proposed metrics, 53 but they are not explicitly tied to the GT
 14 Plan goals or the CBA components. The Company has also not provided baselines for
 15 its proposed metrics nor recommended targets. Finally, the Company has not provided
 16 a plan for ongoing performance reporting.
 - Q. CAN YOU PROVIDE EXAMPLES OF GRID MODERNIZATION PLANS
 WITH METRICS LINKED TO GOALS AND CBA COMPONENTS WITH
 BASELINES, TARGETS AND ONGOING REPORTING?

⁵² Minnesota PUC Docket No. E002/M-19- 666, November 1, 2019. AGIS includes AMI, FAN, FLISR and IVVO.

⁵³ Direct Testimony of Edward H. Baine, Schedule 2.

Yes, in an October 2017 order⁵⁴ authorizing the deployment of AMI by Entergy Arkansas, Inc. ("EAI"), the Arkansas Public Service Commission set clear expectations for strict adherence to the reporting requirements⁵⁵ of costs and benefits. The required performance measures include metrics to track each benefit and cost category in EAI's AMI Cost/Benefit analysis.

Also, in July of 2019, the Massachusetts Department of Public Utilities ("DPU") issued an order⁵⁶ approving statewide and utility-specific grid modernization plan metrics and reporting requirements. The DPU also required the utilities to establish baselines for comparison with the future grid-facing performance measures.

Support for New IDP Capabilities

A.

Q. CAN YOU PROVIDE EXAMPLES OF GRID MODERNIZATION PLANS WITH SUPPORT FOR INTEGRATED DISTRIBUTION PLANNING?

Yes. California's comprehensive Distribution Resources Plan ("DRP") proceeding,⁵⁷ initiated in 2014, encompasses a wide range of IDP activities including improved forecasting and load modeling, hosting capacity analysis, locational net benefits analysis, publication of grid needs, and explicit consideration of non-utility DER to provide grid services as NWA. In a 2018 decision,⁵⁸ the California Public Utilities Commission established definitions, a classification framework, and plan submission

⁵⁴ http://www.apscservices.info/pdf/16/16-060-U 93 1.pdf, pp. 112-113.

⁵⁵ http://www.apscservices.info/pdf/16/16-060-U 78 1.pdf.

⁵⁶ https://fileservice.eea.comacloud.net/FileService.Api/file/FileRoom/11006045.

⁵⁷ https://www.cpuc.ca.gov/General.aspx?id=5071.

⁵⁸ http://docs.cpuc.ca.gov/SearchRes.aspx?DocFormat=ALL&DocID=212432689.

\bigcap 1		requirements for grid modernization including guidance for how the plans should
2		support the larger DRP process.
3	Q.	DOES THE COMPANY'S GT PLAN INCLUDE SUPPORT FOR IDP?
4	A.	Yes. As part of its GT Plan Petition, the Company included a white paper that explains
5		its plan for transitioning to IDP. 59 The white paper calls for:
6		Comprehensive feeder level forecasting
7		Hosting Capacity Analysis
8		More granular time-series load modeling
9		DER forecasting/scenario analysis
10		NWA analysis
11		As I explain later in my testimony, I recommend that the Company expand its approach
12		to NWA. DEV seems to acknowledge this opportunity, stating, "The Company defines
)13		IDP as a process to address the capacity, reliability, and DER integration needs of
14		the distribution grid using traditional solutions as well as new solutions offered by
15		customer-owned DER and other non-traditional technologies."60
16	Stake	holder Engagement During Planning and Implementation
17	Q.	DOES DEV'S GT PLAN INCLUDE STAKEHOLDER INVOLVEMENT
18		DURING PLANNING AND IMPLEMENTATION?
19	A.	Somewhat. The Company met with stakeholders and incorporated feedback into the
20		current version of its GT Plan. 61 The Company states that it "plans to continue
21		stakeholder engagement on the GT Plan in the future. The Company intends to work

⁵⁹ Plan Document Appendix B.
⁶⁰ Id., p. 1.
⁶¹ Company response to Staff Interrogatory No. 4-58.

\bigcap 1		with stakeholders to determine the best structure, process, and cadence going
2		forward." ⁶²
3	Incred	ased Transparency of Distribution System Data
4	Q.	DOES DEV'S GT PLAN RESULT IN INCREASED TRANSPARENCY OF
5		DISTRIBUTION SYSTEM DATA?
6	A.	Somewhat. Other than its plan to develop and publish the results of a Hosting Capacity
7		Analysis, the Company has not described how it intends to increase the transparency
8		of distribution system data.
9	Q.	WHY IS THIS IMPORTANT?
10	Α.	As I mentioned previously, IDP involves explicitly considering non-utility DER to
\bigcap 11		provide grid services as NWA solutions. By sharing distribution system data, such as
12		load forecasts, grid needs, and beneficial locations, utilities can more easily collaborate
13		with customers and developers to implement such solutions.
14 15	Q.	CAN YOU PROVIDE EXAMPLES OF INCREASED TRANSPARENCY OF DISTRIBUTION SYSTEM DATA?
16	A.	Yes. In New York, the regulated utilities have established a common portal that
17		discloses capital investment plans, reliability statistics, planned resiliency/reliability
18		projects, hosting capacity, beneficial locations, historical load data, load forecasts,
19		queued and installed DG, and NWA opportunities. ⁶³
20	Enabl	lement of De-Carbonization and Beneficial Electrification
	62 pt -	Downwart v. 25

Plan Document, p. 35.
 https://jointutilitiesofny.org/system-data/.

Q. DOES THE COMPANY'S GT PLAN ENABLE DE-CARBONIZATION AND

BENEFICIAL ELECTRIFICATION?

A. Yes, the Company explains that:

The Grid Transformation and Security Act of 2018 ("GTSA") established specific renewable energy and energy efficiency goals and required utilities to develop grid transformation plans to facilitate achievement of these targets. Governor Northam's Executive Order 43 ("EO43") requires ... a plan of action to achieve the renewable energy and energy efficiency goals established in the GTSA as well as to achieve specific targets for the Commonwealth to produce 30 percent of Virginia's electricity from carbon-free sources by 2030 and 100 percent of the state's electricity from carbon-free sources by 2050.

The targets and timelines set out in the GTSA and EO 43 will encourage aggressive and rapid deployment of zero-carbon renewable energy resources, including significant investments in smaller-scale distributed energy resources ("DERs") such as rooftop solar and energy storage. The Phase IB investments will ensure the distribution grid is prepared to integrate safely and reliably the significant amount of non-dispatchable intermittent solar and wind resources and the multitude of randomly dispersed DERs to be deployed in connection with goals of the GTSA and EO 43 ...

In addition to renewable energy and DERs, both the GTSA and EO 43 also require ambitious investments in energy efficiency to reduce energy costs for all Virginians and particularly to reduce the energy burden to low- and moderate-income communities. Such reductions in energy usage underscore the need for the foundational investments into AMI, CIP, and grid technologies to measure and manage energy usage and validate energy savings resulting from these energy efficiency investments.

In terms of timeline, completing deployment of AMI within a 6-year window as proposed in Phase IB will enable the Company to realize the full value of the proposed grid technologies in supporting the integration of the large-scale renewables and DERs as well as the energy efficiency goals established in EO 43.⁶⁴

⁶⁴ Company response to Staff Interrogatory No. 4-59.

\bigcap 1	Q.	CAN YOU PROVIDE ANOTHER EXAMPLE OF HOW GRID
2		MODERNIZATION PLANS CAN ENABLE DECARBONIZATION AND
3		BENEFICIAL ELECTRIFICATION?
4	A.	Yes. The New Jersey Draft 2019 Energy Master Plan was released in June 2019 and
5		presents a roadmap for achieving the Governor's goal of 100% clean energy by 2050.
6		"In order to realize the tandem goals of 100% clean energy and an 80% reduction in
7		greenhouse gas emissions relative to 2006 levels by 2050 while maintaining a reliable,
8		resilient, and affordable energy system, New Jersey must modernize its distribution
9		grid. Grid modernization will provide the backbone on which all other efforts to
10		transition to a clean energy economy will rely. The benefits of electrification, including
11		incorporation of renewable energy, energy storage, demand flexibility, energy
12		efficiency, load shifting, resiliency, microgrids, decentralization, and decarbonization,
13		all necessitate a 21st century transmission system and distribution grid."65
14	Inclus	ion of all Required Expenditures
15	Q.	DOES THE COMPANY'S GT PLAN INCLUDE ALL REQUIRED
16	-	INVESTMENTS, INCLUDING THOSE BEYOND THE INITIAL YEAR OF
17		REQUEST?
18	Α.	Mostly. The Company's GT Plan includes all capital and O&M costs over the life of
10	A.	- ividaliy. The Combany 5 Cit i an includes all cabital and Oaxivi coms ()VCl life IIIC ()I

the proposed assets. However, as I previously explained, the Commission should require the Company to explicitly include cost contingencies in future GT Plan petitions.

⁶⁵ https://nj.gov/emp/pdf/Draft%202019%20EMP%20Final.pdf, p. 73

$\bigcap 1$	Q.	CAN YOU PROVIDE AN EXAMPLE OF GRID MODERNIZATION PLANS
2		THAT INCLUDE ALL REQUIRED EXPENDITURES, INCLUDING THOSE
3		BEYOND THE INITIAL PERIOD OF REQUEST?
4	A.	Yes. California has established specific requirements for what utilities must include in
5		grid modernization plans filed during each General Rate Case ("GRC") proceeding.
6		One of the requirements states that "If proposed budget for 3 year GRC period covers
7		a portion of the overall cost of the proposed program, please provide the total program
8		costs, including expenditures already incurred and remaining costs."66
9	Syner	gies Between Investments
	Dyrici	
10	Q.	DOES THE COMPANY'S GT PLAN REFLECT SYNERGIES BETWEEN
11		INVESTMENTS?
\bigcirc 12	A.	Somewhat. The Company intends to use AMI for improvements in meter reading,
13		collections, etc., but also expects the investment to support enhanced load forecasting
14		and Voltage Optimization. The Company is, however, proposing to deploy a FAN that
15		is separate and distinct from its proposed AMI communications network. I am
16		concerned that the Company may have overlooked synergies and may be proposing
17		potentially redundant investments.
10	0	CAN YOU PLEASE EXPLAIN WHAT YOU MEAN BY SYNERGIES
18	Q.	CAN 100 PLEASE EXPLAIN WHAT 100 MEAN BY STRENGIES
19		BETWEEN INVESTMENTS AND PROVIDE EXAMPLES?
20	A.	Yes. By synergies between investments, I mean utilizing a single technology for
21		multiple applications. This is often most evident with AMI deployments, which have

⁶⁶ CPUC D.18-03-023, Appendix A, Grid Modernization Program Requirements, 1.b.

multiple uses, including the ability to serve as the communications network for FLISR
and other distribution operations applications. For example, Xcel Energy's AGIS
program will deploy a single mesh communications network that will support AMI and
also serve as the FAN for communicating with network devices, supporting Integrated
Volt-VAR Optimization ("IVVO") and FLISR.

6 Investments Based on a Demonstrated Need

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7 O. IS THE COMPANY'S GT PLAN BASED ON A DEMONSTRATED NEED?

A. In part. Several of the Company's proposed investments in its GT Plan support the need for new IDP capabilities. The Company has demonstrated the need for its proposed CIP, as well as investments in cyber and physical security. The Company has not, however, demonstrated the need for its proposed significant investments to improve reliability.

Q. CAN YOU PROVIDE AN EXAMPLE OF A GRID MODERNIZATION PLAN WITH INVESTMENTS BASED ON DEMONSTRATED NEED?

Yes. Pacific Gas & Electric ("PG&E"), with some of the highest penetrations of distributed generation in the mainland U.S., ⁶⁷ recently submitted an updated grid modernization plan as part of its triennial GRC filing. PG&E's plan "[i]nclud[es] only the incremental investments necessary to meet needs that have already been identified, such as the basic visibility to understand what is happening on the grid, improved

⁶⁷ According to PG&E's December 2018 GRC application, it has 370,000 customers with a total of 4,000 MW of rooftop solar distributed generation ("DG"), or 20% of the private rooftop DG capacity in the U.S. Additionally, PG&E adds 5,000 new DG customers and 55 MW of new rooftop solar to its grid each month. (CPUC Docket No. A.18-12-009, Exhibit PG&E-1 at p. 1-5, lines 31-33, Exhibit PG&E-4 at p. 19-AtchA-4, lines 10-12).

interconnection and planning for DERs, and some ability to control certain DERs."⁶⁸ PG&E's plan proposes a "targeted investment approach focused on circuits that are expected to have significant penetration of DERs."⁶⁹

Despite its significant DER penetrations, PG&E is not requesting approval of a DERMS. PG&E concluded from its Electric Program Investment Charge ("EPIC") Project 2.02 that no vendor currently provides the comprehensive set of DERMS capabilities it requires. As DERMS functionality matures, PG&E determined that it should first "invest in foundational technology including improved data quality, modeling, forecasting, communications, cybersecurity, and a DER-aware ADMS to address the near-term impacts of DERs and grid complexity while providing the groundwork for a future DERMS system."

IV. EXPANSION OF NON-WIRES ALTERNATIVES

Q. WHAT ARE YOUR RECOMMENDATIONS REGARDING NWA?

- 14 A. I recommend that the Commission require the Company to, as part of Phase IB of its
 15 GT Plan:
 - Conduct one or more NWA pilots using targeted energy efficiency ("EE") or demand response ("DR") resources on the customer side of the meter, such as thermostats, batteries, pool pumps, water heaters, and/or PV systems to defer or avoid local distribution upgrades;
 - Conduct one or more NWA pilots using DER financed with private capital to defer or avoid local distribution upgrades; and

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⁶⁸ CPUC Docket No. A.18-12-009, Exhibit PG&E-4, p. 19-8, lines 18-23.

⁶⁹ *Id.*, p. 19-8, line 34 to p.19-9, line 2.

⁷⁰ EPIC 2.02 DERMS Final Report, January 18, 2019, p. 6

⁷¹ Id.

•	Develop and implement a plan for including DER developers and other third
	parties in its NWA planning and implementation processes.

3 Q. PLEASE EXPLAIN THE IMPORTANCE OF NWA.

A. Due to a combination of growing customer interest and declining technology costs, there are increasing numbers of distributed energy resources connected to the distribution system. In many cases, these resources are financed, owned and operated by customers and third-parties. This creates a tremendous opportunity for these resources to provide grid services as NWA and reduce the need for conventional ratepayer-funded capital investments.

Targeted EE and DR

Q. WHAT CONCERNS DO YOU HAVE ABOUT THE COMPANY'S APPROACH. TO NWA?

As part of its GT Plan Petition, the Company hired Quanta Technologies ("Quanta") to develop a report "to evaluate opportunities to use non-traditional solutions such as battery storage, typically referred to as NWA, to achieve the reliability and resiliency objectives of the [GT] Plan."⁷² The report examines the potential to deploy Battery Energy Storage Systems ("BESS") as NWA for eleven DEV distribution capacity, reliability and voltage projects.⁷³

I have several concerns about DEV's and Quanta's approach to NWA. First, I believe Quanta's assumed BESS capital cost of [Begin Confidential]

A.

⁷² Direct Testimony of Robert S. Wright, Jr., at 40-41.

¹³ Id.

[End Confidential].⁷⁴ A November 2019 Lazard analysis of the levelized cost of storage assumes an initial capital cost for 10 MW, 6-hour duration batteries between \$228-450 per kWh.⁷⁵

A.

Second, the report focuses exclusively on BESS. [Begin Confidential]

[End Confidential] I believe it is important for the Company to consider DER beyond BESS, such as targeted EE or DER, as potential solutions for NWA.

Q. CAN YOU PROVIDE AN EXAMPLE OF AN NWA USING TARGETED EE OR DR?

Yes. Central Hudson Gas & Electric in New York is targeting deployment of smart Wi-Fi thermostats and pool pump controls to reduce local distribution peak demand by 16 MW in select areas. Michael Mosher, President and CEO of Central Hudson, explained "Through our Peak Perks program, we've identified areas and specific circuits that are approaching capacity on peak days and may require future upgrades to reliably serve customers when energy use is highest, typically on the hottest summer days when the use of air conditioning is maximized. By working with our customers

Confidential Attachment Staff Set 2-9(t) (RCS), p. 40 (voluminous report not attached to testimony).
 Lazard. Lazard's Levelized Cost of Storage Analysis—Version 5.0. November 2019. Available at:

https://www.lazard.com/media/451087/lazards-levelized-cost-of-storage-version-50-vf.pdf, pg. 14

⁷⁶ Confidential Attachment Staff Set 2-9(t) (RCS), p. 1 (voluminous report not attached to testimony).

to control energy use in these locations on peak days, we are seeking to avoid or postpone system upgrades in these areas, ultimately saving money for all our customers."⁷⁷

The Peak Perks program involves an innovative utility compensation approach. Because the program aims to defer capital projects that would have otherwise resulted in earnings for Central Hudson, the utility collaborated with regulators to create a unique compensation model, which ensures the program is financially beneficial for both the utility and its customers. Instead of a traditional return-on-capital approach, Central Hudson established an incentive-based model that rewards both the utility and its customers for implementing the least-cost, best-fit alternative to traditional infrastructure upgrades. Central Hudson can earn 30% of the savings from Peak Perks as an incentive to run the program effectively, while 70% of the savings flow to ratepayers.⁷⁸

Q. IS THE COMPANY CONSIDERING NWA USING TARGETED EE OR DR TO DEFER SYSTEM UPGRADES?

16 A. No. In response to a Staff interrogatory, DEV stated, "The Company's ... Programs
17 are similar in nature to the referenced Central Hudson Peak Perks example, but are not
18 targeted at avoiding specific upgrades."⁷⁹

⁷⁹ Company response to Staff Interrogatory No. 13-146.

https://www.cenhud.com/news/news/july15_2016. For program details, see https://www.cenhubpeakperks.com

⁷⁸ https://www.smart-energy.com/magazine-article/optimising-benefits-load-reduction-central-hudson-gas/

Use of Private Capital

2	Q.	DO	YOU	HAVE	ANY	OTHER	CONCERNS	ABOUT	THE	COMPANY'	S
3		APP	ROAC	CH TO N	WA?						

- 4 A. Yes. The Company appears to be relying exclusively on solutions financed with utility capital and ratepayer dollars. The least-cost NWA solutions are often those that take advantage of private capital rather than using ratepayer dollars.
- 7 Q. CAN YOU PROVIDE EXAMPLES OF UTILITIES USING PRIVATE 8 CAPITAL FOR NWA?

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A. Yes. In 2018, PG&E awarded three contracts for third-party owned storage deployments, including a 10-year contract with Micronoc Inc. for a 10 MW aggregation of behind-the-meter batteries located at customer sites and interconnected to local substations within the South Bay – Moss Landing local area. 80

Another example is the recent Bring Your Own Device ("BYOD") pilot by Green Mountain Power ("GMP"), where the utility offers bill credits to customers in exchange for control of customer-owned home battery backup systems, EV chargers, and water heaters during peak periods.⁸¹ The GMP BYOD example is particularly interesting because participating customers with backup batteries experience improved reliability⁸² while also providing peak demand reductions to benefit all customers.

⁸⁰https://www.pge.com/en/about/newsroom/newsdetails/index.page%3Ftitle%3D20180629 pge proposes four new cost-effective energy storage projects to cpuc

https://greenmountainpower.com/bring-your-own-device/ and https://greenmountainpower.com/wp-content/uploads/2019/03/BYOD-Terms-and-Conditions-3-11-19.pdf

https://www.greentechmedia.com/articles/read/green-mountain-power-kept-1100-homes-lit-up-during-stormoutage

1	Q.	UTILITIES ARE CONCERNED THAT THEY CANNOT RELY ON NON-
2		UTILITY OWNED AND CONTROLLED DER TO DELIVER THE
3		REQUIRED GRID SERVICE AT THE TIME NEEDED. DO YOU AGREE?
4	A.	I understand the concern, however reliable control of DER does not require its
5		ownership. In the PG&E and GMP examples above, the utilities do not own the DER
6		but have control over the resources.
7		Inclusion of Third-Parties in NWA Planning
8	Q.	PLEASE PROVIDE YOUR THOUGHTS ON THE COMPANY'S APPROACH
9		TO NWA PLANNING.
10	A.	The Company's NWA planning and implementation process appears to be very closed
11		with limited participation by DER developers and other third-parties. This perhaps
\mathcal{I}_{12}		means that the Company may be unaware of, and not taking advantage of, the latest
13		innovations. The Quanta report acknowledges [Begin Confidential]
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16		· 在是不是一个企业的,但是不是一个是一个企业的。
17		[End Confidential] ⁸³ In response to a Staff
18		interrogatory, the Company also acknowledged the importance of this, stating,
19		"Planning for NWA, especially at early stages, requires changes and enhancements to
20		existing utility practices. The Company is beginning this change process including

⁸³ Confidential Attachment Staff Set 2-9(t) (RCS), p. 18 (voluminous report not attached to testimony).

- options to engage DER developers and other third-parties in its NWA solution
- 2 evaluations."84
- 3 Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- 4 A. Yes.

⁸⁴ Company response to Staff Interrogatory No. 13-147.

Exhibit 1 - Statement of Qualifications for Curt Volkmann

Professional Experience

I am currently President and founder of New Energy Advisors, LLC, an independent consulting firm. I work with environmental and consumer advocates in a variety of regulatory proceedings related to distribution system planning, distributed energy resources, and grid modernization.

I have 35 years of experience in the utilities industry. Prior to founding New Energy Advisors, I worked for the Environmental Law & Policy Center (ELPC) in Chicago as a Senior Clean Energy Specialist. My work at ELPC focused on providing technical advice and expert witness testimony in several renewable energy and energy efficiency regulatory proceedings.

Prior to ELPC, I was employed for eighteen years by Accenture, a global management consulting and technology firm. I held several positions at Accenture, including Executive Director in Accenture's North America Utilities practice, with client leadership responsibilities for several gas, electric, and water utilities. In this role, I oversaw utility cost reduction and operational improvement programs.

Prior to Accenture, I worked for the consulting firm UMS Group, where I led multiutility benchmarking studies examining global best practices in electric transmission and distribution. Participating utilities in the studies were from the United States, Canada, Australia, New Zealand, Europe, and Africa.

I began my professional career working for nine years at Pacific Gas and Electric in various transmission and distribution roles. This included a role as a Distribution Planning Engineer, where I evaluated the impacts of cogeneration on distribution system protection and the impacts of demand-side management programs on the deferral of distribution substation upgrades.

Education

I have a BS in Electrical Engineering from the University of Illinois at Urbana-Champaign with a concentration in Electrical Power Systems. I also received an MBA from the University of California at Berkeley with a concentration in Finance.

I held a license as a Registered Professional Electrical Engineer in California from 1987 to 1995.

Appendix A - Xcel Energy MN's AGIS Cost/Benefit Analysis

On November 1, 2019, Xcel Energy in Minnesota filed for certification of its Advanced Grid Intelligence and Security ("AGIS") Initiative. AGIS has similar components to DEV's GT Plan, namely AMI, FAN, FLISR and Integrated Volt-VAR Optimization ("IVVO"), which is similar to the Company's planned Voltage Optimization.

Xcel includes a 26% overall capital contingency in the AGIS Cost/Benefit Analysis ("CBA") and states, "A 26 percent overall contingency ... at this stage of project development is very much in line with industry standards for large technical and IT projects that span multiple years, and is appropriate for the complexity, size, and integrated nature of the AGIS project." Xcel distinguishes between Business Systems-related and Distribution-related contingencies due to the different nature of the work as shown below.

	AGIS Project Cont	ingencies	
AGIS Program	Business Systems	Distribution	Combined
AMI	37%	26%	27%
FAN	45%	0%	39%
FLISR	24%	12%	14%
IVVO	10%	10%	10%

The AGIS CBA also includes ranges of potential cost/benefit ratios depending on how much contingency Xcel Energy spends and how much benefit it can deliver. Xcel explains,

We are proposing an initiative to both replace fundamental components of our system that are approaching end of life, and to add capabilities for our customers and for a future that includes greater DER, distributed intelligence, and greater customer engagement. We would not expect to save money (on a net basis) when investing in these kinds of technologies, but we believe the total value of the

¹ Northern States Power Company d/b/a Excel Energy, 2019 Integrated Distribution Plan, Minnesota Public Utilities Commission Docket No. E002/M-19-666, Direct Testimony of Michael C. Gersack, p. 160.

initiative significantly outpaces the cost of the investments. For these reasons, the AGIS investments are prudent based on the need for the investments to serve customers, as well as consideration of the customer-facing benefits, efficiencies, and system benefits they provide.²

² Xcel Energy 2019 Integrated Distribution Plan, p. 157.

APPENDIX B

COMPANY RESPONSES TO SELECTED INTERROGATORIES

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				, G +	Ö	418	381	3,933	4,847	3,571	3,728	2,509	2,675	3,987
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ţ	GO ZISH		ustomers	Wected	0	47,780	40,532	243,437	300,197	311,657	302,583	261,354	289,840	238,256
		•	J	Fotal Costs A								\$49,174,352		
			Substation	Costs	S	\$850,000	\$1,180,000	\$16,189,200	\$16,189,200	\$16,069,280	\$16,069,280	\$16,069,280	\$16,069,280	\$16,069,280
		Líne	Engineering 5	Costs	\$931,738	\$638,749	\$4,004,692	55,258,908	\$5,159,891	\$4,785,827	54,312,745	\$5,280,912	53,685,637	
		Uine	Construction	Costs	8	\$6,011,216	54,443,542	\$25,836,720	\$33,928,440	\$33,289,620	\$30,876,300	\$27,824,160	\$34,070,400	\$23,778,300
			otential CI	avings	0	36,312	25,281	134,638	204,597	144,650	140,121	130,712	189,840	133,283
			Potential 1	CMI savings	0	2,616,224	1,599,972	8,033,133	11,647,679	8,027,692	9,242,180	7,096,939	10,774,350	9,160,685
			Communication Potential	Gateways	0	4	4	49	49	48	48	48	48	48
	, sary			Relays	0	4	4	43	43	43	43	43	43	43
	CS) - Sumn			Sensors	0	25	55	£	447	439	407	367	449	314
	-09 (b)(1)(R		Rectosers	to Add	0	R	36	284	373	366	339	306	374	761
)	Attachment Staff Set 2-09 (b)(1)(RCS) - Summary		-	Feeders	0	12	11	135	135	134	134	134	134 134	ቋ
	Attachm			Year	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10

The following response to Question No. 35 of the Fourth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 24, 2019 has been prepared under my supervision.

Thomas G. Hulschosch

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

Question No. 35

Please refer to Attachment AG Set 1-02 (TGH). Please refer to tab 'CBA Summary — Hulsebosch,'

- (a) Please explain the inconsistency between the value of \$1,974.3 million for improved reliability in cell 112 and the value of \$2,028.1 million for improved reliability in p. 4 Figure 1 of Mr. Hulsebosch's direct testimony.
- (b) Please provide an Excel spreadsheet with links and formulas intact supporting the calculations for the \$2,703.6 million PV of revenue requirement in cell 115.

Response:

- (a) This inconsistency is the result of an error in the formula producing the \$2,028.1 million benefit for improved reliability on page 4, Figure 1 of Mr. Hulsebosch's pre-filed direct testimony. \$1,974.3 million is the correct figure, which is noted as part of the Company's errata filing on October 25, 2019.
- (b) See Attachment Staff Set 4-35 (TGH).

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Attachment Staff Set 4-35 (TGH)

Count Veas Spright Morninal Value 2019 2021 2021	Rev	Rev Req	Rev Req								
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5 533,750 \$ 1,156,245 \$ 1	2	2 176,518,74, \$100.1	14,206,365 \$	•	533,750 \$	1,196,235 \$	1,136,791 \$	1,140,729 \$	1,095,173 \$	1,050,585 \$	1,006,934

Total

(5)2,703,605,652

2040	782,415		17,123		1,803,562	0,078,980		1,429,133	1,106,630	1,438,746	1,821,113	139,750	9,056,134		2,378
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2039	8,893,162	16,819,281	24,733	•	97,879,528	30,356,590	16,337	5,341,425	23,263,031	16,744,202	4,959,937	137,339	9,100,334	•	8,561
2038	9,189,574 \$	21,115,665 \$	32,343 \$		\$ 576,336,101	31,658,420 \$	\$ 676,118	\$,255,288 \$	25,740,963 \$	\$ 078,277,61	\$ 517,860,2	134,971 \$	8,806,142 \$		16,171 \$
2037	9,488,909 \$	30,108,738 \$	806,816 \$	7,084,239 \$	105,034,176 \$	\$ 551,133 \$	\$ 807,729,1	5,159,854 \$	27,645,363 \$	22,046,548 \$	5,239,487 \$	132,170 \$	8,732,884 \$		24,257 \$
9	\$ 5	٠,	s	۰۰ 	رب دي	۰,	<u>د</u>	رد ح	w	<u>~</u>	~	s ~	s,	v	s
2036	9,787,07	30,756,69	832,647	6,285,694	110,111,501	34,244,030	1,966,233	5,067,197	29,237,85	22,994,21	5,379,73	129,437	8,642,640	•	31,867
	s	s	v	s	vs	v	s,	s	v	s	s	s	•	w	u
2035	13,393,041	31,412,239	877,623	5,560,957	114,190,728	35,538,115	3,939,340	6,705,433	30,701,030	23,995,012	5,519,933	127,224	8,113,030	•	392,197
2034	19,545,742 \$	32,071,582 \$	\$ 253,536	4,903,744 \$	118,279,943 \$	36,835,179 \$	8,227,998 \$	7,288,071 \$	32,186,661 \$	25,044,139 \$	5,660,239 \$	125,043 \$	8,081,705 \$		666,377 \$
m	S	S	۰,	د	Š	Š	S	s	·v	Š	<u>~</u>	in	٠ ٠	s	S
2033	29,184,495	32,732,961	1,029,336	4,308,292	122,391,988	38,139,594	155,150,8	6,832,319	33,682,706	26,110,720	5,801,441	124,657	8,094,393	•	705,846
	~	₩	v	v	45	v	S	s	w	s	s	s	v	s	~
2032	39,948,963	33,395,032	1,217,829	3,769,321	126,543,511	39,456,646	11,585,099	6,387,950	35,185,411	27,177,492	5,943,594	126,274	8,366,970	•	751,306
2031	49,177,634 \$	34,057,540 \$	1,423,039 \$	3,281,992 \$	130,753,537 \$	40,792,514 \$	13,530,376 \$	6,565,162 \$	36,697,627 \$	28,249,690 \$	6,087,650 \$	231,706 \$	8,590,019 \$	•	793,796 \$
2030	\$ 765,690,48	324,772 \$	\$ 579,975 \$	706,544 \$	042,518 \$	152,220 \$	\$ 211790	435,477 \$	225,064 \$	3 659'626	234,560 \$	344,277 \$	8,582,314 \$	•	836,304 \$
	X	×	~	~	135	4	ង	80	88	ຄ	9		•		
2029	3,238,366 \$	3,146 \$	3,348 \$	\$ 698'9	3,153 \$	4,460 \$	4,003 5	5,334 \$	7,874 \$	9,051 \$	5,762 \$	1,141 \$	3,882,902 \$,	8,819 \$
	57,73	35,39.	2,03	2,20	139,73	43,33	15,99	18'6	39,63	30,34	6.37	36.	3,88		87.
2028	60,214,957 \$												8,932,491 \$		
13	<u>پ</u>	8	۰ د	8	1 \$	٠. د	5	5 1	\$ 6	3	\$	8	s		٠.
7202	63,222,534	36,759,13	3,057,304	1,394,04	118,564,42.	36,701,37,	15,995,440	9,746,60	34,794,76	28,125,46	6,042,00	381,90	8,297,510 \$	914,06	963,894
	Š	v	s	v	s	s	s	'n	s	s	s	v	'n	s	v

2054	(0)		0	•	45,906	12,640,770			0	0	3,406,431		•		0
2053	\$ (0)	s	s 0	•	Š	··	v	•^	\$ 0	\$ 0	w)	v	~	v	5 0
22		•		•	51,842,1	14,917,404	•	•			3,491,559	•	1	•	
2022	\$ (0)		0	,	\$4,605,268 \$	16,117,444 \$	•	•	0	0	3,577,112 \$		•	,	0 \$
	\$ (0)	v	s o	v	2	2 5	W	v	٠٠ ٥	۰ د	s	s	w	v,	s
2051		•		•	57,346,06	17,343,767	•	•			3,662,665	•	•	•	
2050	(c)	S	٥ د	v	\$ \$	\$ 51	¢A	5	0	s o	42 \$	S	v	s	0
×		•		٠	60,036,865	18,314,815	•	•			3,747,742	•	•	•	
2049	\$ (0)	٠	0	ب	\$ 26	35 \$	ب ه	∽	0	٥ ٧	\$ 83	ب	د	د	٠, د
7					62,530,992	19,200,895					3,532,870		•		
2048	\$ (0)	ب	9	vA	S 62	83 \$	v	s	0	\$ 0	49	\$ 22	\$ 99	v	0
2		•		•	65,619,8	20,097,583	•	•			3,918,8	2,572	63	•	
2047	\$ (0)	w	0	v	S S	33 S	s	v	(951) \$	(476) S	31 \$	45 \$	58 \$	w	5
×		•		•	68,528,050	21,032,833	•	•	한	¥.	4,007,7	8,145 \$	199,7	•	
2046	\$ (0)	v,	ر 0	s	17 \$	S 02	v	s	\$ \$	17 \$	ts s	3 \$	2 8	v	9
×		•		•	71,603,217	22,021,870	•	•	7,593,0	8,665,0	4,101,845	14,1	349,3	•	
2045	1,427 \$	vs	476 \$	Ś	5 5	5 29	5	vs	\$ 29	98 5	s s	22 \$	93 \$	•	0
×	1,4	•	4	•	74,660,552	23,066,567	•	•	9,154,7	9,472,3	4,203,094	19,9	749,2	•	
2044	\$ 527'13	so	1,903 \$	ب	\$	8	4	ب	35 \$	05 S	\$3 \$	27 \$	5 19	*	0
2	17,1	•	51	•	78,309,5	24,167,394	•	•	10,869,0	10,283,4	4,311,953	792	1,174,9		
2043	\$ 250,77	٠	3,503,5	ۍ	2 611	93 \$	ب	ب	84 S	\$ 11.	\$ 85	361 \$	\$ 161	٠	9
7	,r		3,5	•	81,956,5	25,327,193	•	•	12,718,0	11,097,6	4,428,898	147,	9,837,0	•	
2042	\$ 655	<i>ب</i>	\$ 659'9	د	35 \$	375 \$	ده	٠	\$ 621	\$ 621	200	2 117	210 S	'n	9
7	213,559		9		35,791,	26,543,575		•	14,827,	11,965,9	4,553,929	144	9,833;		
2041	5 76	.	10,940 \$	s	31 5	33 \$	•	37 \$	5 11	\$ 26	43 \$	ب چ	3 50	5	•
N	448,997	•	10,9	•	89,763,8	27,500,833	•	5,518,4	17,205,511	12,836,6	4,685,1	142,2	9,616,2	•	
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2068	6)	•	0			0			0	0	847,904			•	o
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2063	s (o)	ب ه	s 0	,	\$ (625.8)	°			• •	\$ 0	1,628,882 \$	•		•	•
2902	s (o)		· 0	,	\$ 756,035,5	0	۰ ۱	S	v. 0	s	1,714,435 \$	Š		· • •	0
2061	\$ (0)	ν	\$ 0	ist ,	7,170,231 \$	\$ 0	ν ,		s 0	0	1,799,512 \$	ۍ	ب	• •	
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2058	\$ (0)	٠,	0 \$	•s	25,562,038 \$	4,210,310 \$	•	,	\$ 0	v	3,065,696 \$,	,	•	0
2057	\$ (0)	,	0 \$		32,953,646 \$	6,033,820 \$	•	٠.	\$	\$ 0	3,150,773 \$,	٠,	•• •	0
2056	\$ (0)	'n	0	.	39,904,164 \$	8,033,585 \$	'	,	0	0	3,235,851 \$	•	۰,	۰,	0
2055	S (0)	٠,	0		45,114,387 \$	10,251,179 \$,	\$ 0	0 \$	3,321,404 \$		s	••• •	0

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2078	\$ (0)	s	\$ 0	ب	د	v	•• •	ss ,	s o	\$ 0	\$ 0	is	S	•	5
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5002	s (o)	•	0 8	v s	•	\$ 0	s s	• •	.	0	634,020 \$	۰۰	٠	, ,	5 0

Dozabison Energy Jompany Echibit No.___ EMB Schedule ____ Attachment Staff Set 4-39(1) (TGH)

60) 60) 13.536,726 13.					<u> </u>	Present Value	AS Present Value 18	
1,000,000,000,000,000,000,000,000,000,0	Descrition	Security Witness	6102	2020	1262	Assert Life Total	Account to the second	
\$ 137,205,649 \$ 137,205,649 \$ 137,336,720 \$ 137,336,730 \$ 137,336,720 \$ 138,437,035 \$ 136,37,037 \$ 138,437,035 \$ 136,37,25,111; \$ 1,274,336,430 \$ 2,346,705 \$ 138,437,135 \$ 2,346,705 \$ 1,246,405 \$ 1,543,255 \$ 11,543,255 \$ 130,664 \$ 130,664 \$ 130,644 \$ 11,914,341 \$ 130,644 \$ 11,914,341 \$ 11,914,341 \$ 11,914,341	(3)	tx)	Ē	Œ	æ	(9)		(vd)
\$ 100,000,200 \$ 100,000,500 \$	ग्रम्माना निरम्भवितः			1				\$
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\$ 1,572,203,424 \$ 1,974,203,424 \$ 1,034,007 \$ 1,034,007 \$ 1,034,007 \$	Total Energy/Denand Benefit			\$ 562,08 \$	166,512			(ine 200
\$ 116,507 \$ 116,507 \$ \$ 116,507 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Total improved Rehability Benetis				11,354,656	5 1,974,308,424		Line 239
Nate Frent S	Total Reduction of Bad Dath & Intergr Direction <u>at Continues Develor Williams (No. 1888)</u>		\$ 1,230,830 14,5,770,1,488,550	\$ 1250.491 \$	4,999,699	\$ 118,887,075 \$12,567,245,117		tine 276 Sem tines 2-5
National Control National Co	हित्ता है। जिल्ला हुन के जिल्ला हुन के जिल्ला है। जिल्ला हुन के जिल्ला है। जिल्ला हुन के जिल्ला है।		15.5	\$ 216 [1 1 975 5	085 212 (1)	\$ 17.005,E49.	3) 375,845,648	Sum lines 12-95
S	Arokked AMR/W2R-Up Equipment Upgrade/Replacement (AMI)	Nate Frost		1,012,909	74,249			Sura Lines 13-18
S	Handheld Equipment Replacement (Onc-Tape) (5)		•		•			Dominion Projection
S	AMR Head-End Systems Licensing (One-Tone) {\$}				•			Dominion Projection
Fig. 1, 170 5 1, 170 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 5 1, 170 1,	toon AMS Modde Set-Up fee (One-Time) (5)		× ×	3,64,0	24.249			Dominion Projection
Hite Front S SS,000 S L284,015 S H784,111 S G6,712,713	AMR Professional Services (One-Time) [5]							Domizion Projection
Themsa Arrida S.	AASR Ucensc/Muintenance Fees (Annual) (5)							Dominion Projection
Themas Arrids S 15, 5 165, 166, 169 S 15, 171, 1984 S 17, 11, 11, 1984 S 17, 11, 11, 1984 S 17, 11, 11, 1984 S 17, 11, 1984 S 17, 11, 11, 11, 1984 S 17, 11, 11, 1984 S 17, 11, 11, 11, 1984 S 17, 11, 11, 1984 S 17, 11,	ampled and Meter Rechremen (Anti	Nate Frost		2.288.025	4,786,211		~	Une 21"-Une 72
Thomas Arruds S 1, 5 1, 5 1, 5 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	AMB Meter Reducement forcest (2/reu)			50,845	106,360			Dominion Profection
Thomas Arrida S	ANAR Wester Replacement Cost (S/meter)			\$	\$			Dominton Projection
S	Analysed Charle Maintenance (Contraction of Contraction (CO)	Thomas Armela			,			Som thes 25-27
There is Arrived S	thermal Labor		•		•			Dominson Projection
Thomas Arreds S	3rd Parry Labor			٠				Dominion Projection
Thomas Arrada S	Hardware/Software			•	,		••••	Dominion Franceiron
Composition	Avoided Capital Run Rate (CIP)	Thornes Arrada	•	4,528,149	4,671,306			Sum Lines 30-32
S	Menulibo				424,710			Dominion Profestion
Secondaria	3rd Party Labor			4,116,499	4,247,096			Dominion Projection
Company Comp	Hardware/Software		·		•			Dominon Projection
Company Comp	Avoided T&D Upgrade firvestment (Time-Varying Rates)	Greg Morgan		55,670	110,242			Une 35*Line 35
Figure F	Annual incremental DEMAND Reduction from Time-Varying Rates (NV) - Residential		•		£3.			Dominion Projection
Total Helderboardh S S S S S S S S S	T&D Value of Peak Demand Reduction (\$AW)		\$ 232		æ			Dominton Projection
Figure F	Avoided T&D Upgrade investment (PTR)	Tora Hufseboach	•	•	•		<u>~</u>	Une 39" Line 40
Torn Natichaeth S	Annual DEMAND Reduction from Peak-Tone Rebate (KVI) - Besidential			.	. ;			Dominion Projection
From Hitherboarth S S S S S S S S S	T&D Value of Peak Demand Reduction (S/AW)			æ	722			Dominion Projection
Parallery Carroll S 121 S 122 S 123 S 130,664 S 13	Avoided TED Upgrade turestment (Prepay)	Tom Habebasch	,	•	•		\$ 99,602	Une 43 Time 44
State Stat	Annual DOLLAND Reduction from Prepay Program (RW) - Residential		•		•			Domision Projection
Bradicy Carrol S . 5 20,467 5 70,915 5 330,564 5 330,664 be upgraded (per year) 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	18D Value of Peak Demand Reduction (\$ANS)			æ	757			Dominton Projection
5 10,000 \$ 10,133 \$ 10,558 2 2 2 2 2 2 3	Reductive in Educa (Seria) from Estrier Collubs costs (Telescos)	Bradley Carral	•	20.467	20.915		<u>.</u>	(ibe 47" line 48
	hstallation Cost per Celtura Modern		10,000	10,233	10,458			Dominion Projection
Robert Wright \$. \$. \$ 11,514,341 \$ 11,514,341	Number of Copper + NAS sites where communications would be upgraded (per year)			7	~			Dominion Anjection
	Avoided IRD (herrade breetmen) (Voltare Ontimization)	Robert Writh		,	•		<u>.</u>	tine S1* tine S2
			•		_		_	

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Page 1 of 1 Witness Responsible: Data: Forecasted Type of fäng: Original Work Paper Reference Rofs].:

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: X :	Avoided Mainleeder Maintenance - Capital Maintenance (Mainleeder Hardening)	Robert Wright	v			4,641	\$ 2,512,143	143 S	2,512,143	Dominson Projection	
	Anabled Maintender Protes Trick Bolls (ended Mitmensors (Maintender Hardenine)	Robert Wrishs	v		> 5601	1,249	•	5 3 961	639.963	tine 57 tine 58 time 59	
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	violete stock cut after them; but he a frammar we will		,	•	• ;	ì				Control of the Control	
	Truck Roll Cost per Outage Event (Sferent)		^	, i	Ž.	916				Common regretuon	
	Capital Maintenance X of total (X)			ž.	¢	*		_		Commune Projection	
								_		,	
	Arolded Minteeder Storm Pole Replacements · Capital (Mainfeeder Hardening)	Robert Wright	v.			375	\$ 2252516	516	222,516	Dominion Projection	
	Assided Outage Track Rolls - Capital Maintenance (Targeted Corridor Improvement)	Robert Wright	×	•	\$ 655'56	94,590	5	333,062 \$	333,062	Line 69 Line 70 Line 71	
	Avoided Outage Events per year [7]				L443 S	1,443					
	Truck Roll Cost per Outage [vent [5/event]		v	\$ 616	945	976					
	Capital Maintenance X of total (%)			×	5	٥					
	Antital Lands Street Court of Declarated College . Control Maintenance (Decading Commenced Household)	Robert Writh	J	•		5.871	٠	243,622 5	248.822	Line 74"the 75"tine 76	
	A THE PARTY OF THE		,			98				Dominion Projection	
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	Capital Mantenance % of total			•	*	2	-			the state of the s	
			•	•	•					200	
	Avoided Poor Health Transformer Replacement (Projective Component Upgrades)	record wrights	^ •			•	scc_134_11 c	٠	271,067,344	Control of Control	
	Cost per Transformer (5)		'n	•	•	4				Commune reger bon	
	Transformer Replacements Avoided				•	•	-			Dominion Projection	
									_		
	Araided Poor Harlth Transformer Outage - Capital Mahatenance (Prostiere Component Upgrades)	Robert Wright	v	•	•	•	*	4,442	4,442	Line 53 time 84 time 85	
	Avoided Transformer Eatheres per year (#)			0	٥	Ġ		_		Dominion Projection	
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	Capital Maintenance N of 1012			Š	š	Š	¥-			Dominion Profection	
	APM - Deferred Capital Spend (EANS)	Robert Wright	~	•		٠	\$ 2,902,263	263 5	2,902,263	Line 88 "Line 89	
	Distribution Rectorer Asset United Impacted		•			•				Demoision Projection	
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	supposed analytical larcasting			\$	5	5					
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	Arokked T&D Upgrade Investment [Transportation Dectrification]	Nate Frost	•	•	₽	4	5 51,222,435	× 35.	1777 CT	Une 36 time 37	
	Peak Demand Reduction from Managed Charging (AM)		v		1718	-					
	T&O Value of Peak Demand Reduction (SAVV)		~	22	22.5	Ħ					
							-				
			27 CBA 23 CB - 40 CB			1		Carried Carried			
130	INTERNATIONAL STATES ST				1 TO 1 TO 1	STORY.	SOL 007 3 7 5	200	260,705,250	Surp Lines 102-191	
101											
705	Reduction in AAAR Mates Reading Expense (AAA)	Nate Frost	v.	•	••		\$ 102,376,399	<u>\$</u>	102,376,399	Sum Lines 103, 104	
103	Reduction in AMR Meter Reading Labor Expense (5)		•		193,692 \$	1,766,029	_			Dominian Projection	
	Definition in AMD Manne Desident Volkble France (4)		v		35 610	399 788				Dominion Projection	
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Attachment Staff Set 4-39(1) (TGH)

Page 1 of 1 Witness Responsible: Tom Hutsebosch 2021 200 \$102 Outs: forecasted Type of Filing: Original Work Paper Reference (boly).: ā

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190	Reduction in Meter Servicing Experies (AMI)	state Frost	v		3 121 147 \$	144 2334	959 1111 9	555 111 55.55	Sem (ibr. 107 162
101	Reduction in Meter Servicine Labor Expense (5)				3	131 440			Dominion Projection
	Reduction in Meter Constitute Vehicle Finance (C)		٠.		2 603 91	1 G			Deminion Brainston
3 2	ייני מיינים או מונים זיני מיינים או איניים ביינים איניים לא ביינים בייני		n	•	c smalar	183,081			occupator regeritor
9	Reduction in Yound On' Operations Expense (AMI)	Nate first	v		2 219 01	269 632	310 926 036	31 935 016	(fine 152 . Jime 1131* fine 111
: :	Cost nest Sound On' Touth Bold (Sthemad on Chans)		٠.	20 391		370 13		•	Deministra Profession
: :	Receipts formed On Torch Boilt new Year (2)		•	Xey	6 9777	X			Designation Control
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3 3	יוטקבנונט תבוחמותיון רספונט כנו נוסבר הסכו של היינים איני ניפון להללביה!			96'6	116.4	e e			ריסטיקטים גוסטיקטים או
5 11	Reduction in Meter Re-Reads (AMI)	Nate frost	v		3 477 5	6.410	2677.494	3 177.494	tine 116°1 ine 117°1 ine 118
116	Basefine Akrter Be-Reads per Year (6)			, 512	SIZ	215			Dominion Projection
117	Cost per Re-Read (5/Re-Read)		v,	\$ 70,611	121.65 \$	124.52			Dorninko Projection
115	Benefits Realization Factor (15)			ž	335	24%			Deminion Projection
119									
2	Billing Process Improvement Benefits (AMI)	Nate frost	•		57,312 \$	105,800	177,826,5	17,526,771	Dornánion Projection
7 F	the section of the se			٠	, , , , , , , , ,	95			
3 5	S.C. Scaler - Recidential Mean Fed Oranistics 31		•	•	277 TP	591 628	760,760,77	•	Deminion Protection
ž	Estimated Number of Calls per Year per Certomer (a)			140	1.40	1.40			Dominion Projection
13	Current Cost per Call (5/call)	•	۰,	3.60	3.62 \$	3.76			Dominion Projection
977	Reducibes is number of castomer calls due to AMA (%)			707	101	Ę			Dominion Projection
127									
\$21	Billing Process Improvement Benefits (CIP)	Phomas Arrada	•	•	•	,	\$ 411,175	\$ 813,175	Darahan Projection
<u>n</u>		•		•	•			,	
3 ;	Avoided Libral Magniferine (Manuterine) Expense (Cur)	Indepts Arried	۸.	•		•	20,452,543	20,000	Sem (McS 131-133
3 5	איניקיים וליקיים איניקיים איני		^ •		n u	•			Common Projection
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9	Projected Residential Customers on Presaw (8 per 1924)		•			Č			Demision Projection
'n	Estimated Number of Calls per Year per Customer (2)			' <u>1</u>	, 7	1			Dominion Projection
138	Percent Calls non Ourage Related (76)			% 56	35%	×56			Dominion Projection
139	Current Cost per Call (\$/call)			53.60	53.70	3.82			Deminion Projection
140	Reduction in number of customer calls due to Prepay [3]			258	25%	ZS.			Domision Projection
141									
142	Reduction is O&M from Leased MPL5 costs (Telecons)	Bradley Carroll	•	•	\$ 526,06	334,137	14,847,841	\$ 26,847,841	tine 143 Line 144
2 3	Consulative Sites to be Replaced (1)		·	0	* !	2			Dominion Projection
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35	Reduction in Fature O&M from Carrier Celishar costs (Telecom)	Bradley Carroll	•		2 027	1,440	5 99,503	\$ 99,503	Line 147"Line 143
143	Cumulative Sites to be Replaced (#)			o	m	Ø			Dominion Projection
148	Cost per Year for Leased Carrier Ethernet/NOTS		v	240 \$	\$ 972	240			Dominion Projection
149		:				•			
អ្ន	Total Avoided Capital and O&M costs for New Leased LTE (Telecora)	Bradley Carroll	٠.	, f	ร เราก	200.87	2,414,385	\$ 2,414,315	(fre 151*the 152
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¥	Avaided Makafreder Maintenaince (Mainteeder Hardening)	Robert Wright	•	•	•	1,703	\$ 651,301	\$ 451,301	Dominion Projection
श्च									
3 3 5	Avoided Mainteeder Outage Track Rolls (Mainteeder Hurdening)	Robert Wright	•		25.52	4,163	5 6,502,336	\$ 1,502,335	Line 157 Line 158 Time 159
S :	Avoided Outage Events per year (Consulative #)			٥,		3 1			Detainion Projection
3	I rack Hos Cast per Outage tvent (3/event)		^	•	?	l ave	•	_	Domason Projection

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159 OSAN Maintenance is of total [M]	ŧ	33%	93%			Cominstan Projection

Attachment Staff Set 4-39(1) (TGH)

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Description	Speciaries (Vitera	~ ^	8101	2030	į į	Asset धिंव रिवास	Absente Tours	e Lang
(9)	ία		ē	6	6	Ž		
Avoided Mainfeeder Storm Outage Truck Rolls (Nachteeder Hardening)	Robert Wright	~		1,689 \$	3,540	\$ 784,251	\$ 784,251	Une 162" Line 163" Line 164
Avoided Storm Outage Events per year (Cumulative 4)			0	7	7			Dominion Projection
Truck Boll Cost per Storm Outage (vent (5/event)		v,	• •	2 2 2	926			Dominion Projection
O&M Maintenance % of total (%)			É	%E6	356			Dominion Projection
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Turk Roll Cast one Outser faces Of the end		J	3 34 516	2 6038	2 46			
Office Maintenage Not recal PA		,			3008			
Avoided Transformer Overload Failure Maintenance (Proactive Component Upgrades)	Roben Wright	v	• •		3 000,87	\$ 3,305,743	\$ 3,305,783	Line 172" Line 173" Line 174
Avoided Transformer Overload Fallures per year [4]			0	0	98			Dominion Projection
Maintenance Cost per Transformer Fabre (S/event)		•	919 \$	346 \$	976			Dominion Projection
OSM Maintenance X of total			93%	22.5	¥66			Dominios Projection
	:							
THA - Avoided Transformer Octage Maintenance (Proactive Component Upgrades)	Robert Wright	•	. '			\$ 59,018	810,62	Line 177 - Line 178 - Line 179
Avoided Transformer Fabrates per year (3)		,			•			Denminon Projection
Maintenance Cost per frantiother Fabre (\$/event)		•	919 \$	s 976	976			Dominion Projection
UEAN HAMILTIANCE X OF LEGA			93X	NE6	A S			Dormingon Projection
APM - Labor Sarinet (FARS)	Section 1	v		,		5 3 068 222	2 2 206 233	1 oci 187 1 inc 183 1 inc 184
Barethe Acoust Outres	,	•	47.553	42.553	47.553			Dominston Projection
Reduced outages caused by equipment fedures (APM 2.1)			š	ś	ğ			Dominion Projection
incremental Cost per Umplamed Octage (Houtage)			\$485.79	5499.94	5515.80	_		Dominion Projection
APM - Recovery of Warranty Leakage (EAMS)	Robert Wright	•			-	\$ 127,420	\$ 127,420	the 157 the 168 the 169
Assets Under Warranty That Fall		v	\$ 556,065	5 07/109	617,999			Dominion Projection
Mased Viaraaty Recovery (%)			35%	35%	X S			Dormingon Projection
Increase in Wattachy Recomence			Ŗ	ŝ	ś	_		Doniman Projection
FMP - Labor Carines (EAMC)	Total State of the	J				\$15 007 F	*65 000 7	Com (free: 10), 103
Ameri Desirus Saints (3)							<u> </u>	Deministra Projection
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Energy Reduction (AASI)	Nate Frost	u	۰	•	•	\$ 3,550,644	\$ 3,560,644	Dominion Projection
						_		
Avoided Energy Cost (Time-Varying Rates)	Greg Morgan	•	•	\$ 5000		\$ 3,942,435	\$ 3,942,435	Sum Lines 205, 206
Energy Shift Benefits		•		2,291 \$	6,053			Daminios Projection
Energy Reduction Benefits		v		s usr	10,743	7		Dominion Projection
Avoided Demand Cost (Time-Varring Rates)	Gree Morezo	•	•	2 474.5	28 533	\$ 12.779.008	\$ 12.779.003	(ine 209°1/ne 210
Avoided Cost of Demand (SAW)		· ~	\$ 53	32 \$	_			Dorninion Projection
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Energy Reduction Benefits (Tribe-Varying Rates Participants)			v	٠				Dominion Projection
Energy Reduction Benefits (Thos-Varying Rates Hon-Participants)		· •	v		•			Dominion Projection
Avoided Demand Cost (Opt-In) (PTR)	Tom Hubsebasch	•	v,	•• •	•	\$ 46,284,013	\$ 46,234,013	Sem Unes 239, 270
Purchased Power Demand Sarings (Tone-Varying Pates Participants)		·	v.	•	•			Dominion Projection
Perchased Power Demand Savings (Tane-Varying Rates Non-Participants)		` •	w	•• •	•			Dominion Projection
		,						
Avoided Energy Cost (Prepay)	Tora Hudsebosch	•	•	•		5 10,611,700	00,4119.00	Line 223 "Line 224
Adresa Errenos (especial)		•	•	•				Dominion Projection
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Freeze Reduction (Volters Cotimization)	and the state of t	·	U			300 000 000	311 110 101	October Section Section
	with the second	•		•		5 645,044,343	5) 103,041,041	Comment Projection
Demand Reduction (Voltage Optimitation)	Robert Writh	•	•	,	•	\$ 33.754.882	5 13.754.882	Dominion Protection
				•				
Energy Sarings from Managed Charging (Transportation Electrification)	Nate Frost	•	~	28,636 5	40,144	3,481,746	\$ 3,431,746	Pomption Projection
Capacity Sartings from Managed Charging (Transportation Electrification)	Nate Frost	, v	•	34,370 \$	560,01	\$ 16,579,350	\$ 16,579,380	Dominian Projection
PROPERTY IN CHARGE REPORT OF THE PROPERTY OF T		ALL CALLS OF THE	SANCE SERVE	Mary September	CALL SEC.	. C.	A	Circ. 110, 121, 123,
		Control of the second second second	THE STATE OF THE S					SIFATA CINI DIN
Annual Residential Customer Benefit from Reduced Outages (Mainteeder Hardening)	Robert Wright		•		193,794	5 36,037,744	\$ 36,037,744	Dominion Projection
				•				
Annual Snall C&! Customer Benefit from Reduced Outages (Mataleceder Hardering)	Robert Wright		•		1,502,503	\$ 292,739,098	\$ 192,789,09\$	Dominion Projection
					-			
Amusi Large C&I Customer Benefit from Reduced Outages (Mainfeeder Hardening)	Robert Wright	•	••	.	285,773	\$ 119,913,865	\$ 139,933,865	Dominion Projection
Service Transformer - Refiability Benefit (Proactive Component Upgrades)	Robert Wright	•	•	,	5,466,451	\$ 183,848,576	\$ 183,843,576	Sum Lines 248-250
Residential Refability Benefits (5)		٠.	v.	,	53,611			Dominion Projection
Small C&! Reliability Benefits (5)		٠.	v	٠.	413.342			Dominion Projection
Large C&! Refability Benefits (5)		•	•	۰	4,999,698			Dominson Projection
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THA Iransformer - Refiability Benefit (Proactive Component Upgrades)	Robert Wright	۰.	۰	,	•	\$ 154,761,679	\$ 154,761,679	Sum Lines 253-255
Residential Refahifiny Benefits (5)		•	•		•			Duranton Projection
Smaß C&! Refability Benefits (\$)		, vi	~	۰	•			Dominion Projection
Large CSI Refiability Benefits (5)			۰		•			Domínion Profestion
Residential Reliability Benefits [EAMS]	Robert Wright	•	•	•• ·		\$ 1,712,778	\$ 1,722,778	Dominton Projection
				,				
State Cal Readounty Benefits (CARD)	Robert Wright		•		•	5 11,397,124	11,337,124 2	Dominion Projection
Chair and an annual residual section of the section	1110		٠					
		•	•		•		_	renegati rigirina
Residential Reliability Benefits (Sell-Heating Grid)	Robert Wright	•	۰	٠.	347,536	\$ 60,785,322	\$ 60,715,322	Doctinion Projection
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Attachment Staff Set 4-39(1) (TGH)

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28												
292	Large C.B.t Refiability Benefits (Self-Heafing Grid)	Robert Wright	v	•	v.		474,572	\$ 263,121,545 \$		269,321,545	Dominion Projection	
89 2												
269	Residential Reliability Benefits (OMS)	Robert Wright	~	٠	~	•	٠	150,037,1	s	1,743,351	Dominion Projection	
2,10												
۲ <u>۰</u>	Small C&I Reliability Benefits (OMtS)	Robert Wright	~	•	•	•	•	11,134,288	<u>۰</u> .	11,434,288	Dominion Projection	
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3 2	בי לבי ביו וכי ושימוול מנוצי (ייין וכי וייין מנוצי (ייין וכי וייין מנוצי (ייין וכי וייין מנוצי (ייין וכי וייין	Water tradition	•		•	•	•		•	1	construct a shareon	
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27.2	Bad Debt Reduction (AMII)	Nate frost	v	•	•	119,112 5	1.471.532 \$	\$ 58,142,907	<u>«</u>	58.142.907	Sum Lines 279, 780	
279	Savings per Year due to brocessed Recognerts (Syear projection) (Syear)		S	•	· v	51,821 \$	715,780				Dominson Projection	
250	Sarings per Year in Reduced S for Charge-Offs (S-year projection) (5)year)		v	٠	S	\$ 067,730	755.752				Domision Projection	
231												
151	The Ly Energy Diversion Recovery (AMI)	Nate Frost	•	1,092,326	.	\$ \$12,579,1	3,238,671	52,163,086	w	52,153,036	Line 263" Line 284	
253	Annual Energy The Littliversion (5)		w	11,500,000	4	\$ 000,002,11	11,500,000				Demission Projection	
384	Reduction in Theit/Energy Diversion (%)			*		Ĕ	Xe	12			Dorpinion Projection	
235												
982	Meter Accuracy improvement (AMI)	Nate Frost	v	134,504 \$	\$	158,165 \$	189,687	\$ 8,220,363	v	8,220,363	line 287"Une 258"Line 289	
282	Residential Meter Accoracy Improvement (N) (replacing aged meters)			200		\$20.0	720°D				Dominion Projection	
253	Average Annual Residential Revenue (S/Residential Cottomer)		s	1,598	v	\$ 929'1	1,671	•			Daminion Projection	
289	Cumulative Ald Meters Deplayed (a)			433,289		433,515	865,985				Dandalan Pojettion	
82												
162	Reduction of throofectible (Prepay)	Tom Hutsebosch	~	•	•	•	•	\$ 350,718	2 es.	360,718	(Line 293/line 293)*Une 294*Une 295	
ž	Residential Ahtt bleter Deployment (Comutative s)		S	422,445	s	472,309 S	\$53,195					
ñ	Average Customers on Prepay Program through the year		v	•	s	٠,	•					
ž	Annual Uncollected Revenue per year (5)		~	22,000,000	"	22,000,000 \$	22,000,000	****		•		
Š	Reduction of Uncollectable			25.035		X X	X 0X			.,		
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Attachment Staff Set 4-39[2] (TGH)										
		Tr1	Yr 2	¥r.3	77.4	17.5	Yr 6	Yr 7	Yr8	419
WP Costomer Benefits (Line 21) (M)		1,3000	50,845	305,301	187,510	305,846	F478.107.874	128,827	254.170	100
AMR Mater Replacement Forecast (#/year)	Cokulatian	000'61	50,845	106,360	187,510	305,844	478,107	128,581	254,170	0
Total Estimated Itew Connects		31,935	22,635	33,288	13,954	34,633	25,326			
AMB Meter Replacement forecast (4/rest)		000'81	50,645	106,360	187,510	118'SM	472,167	778,581	254,170	
Beseine B ANR Meters to Use (2019) (11)	1,922,587									
Baseine AMR Meter Falures (2019) [4]	DOCET IN THE PROPERTY OF THE P									
Arencel % Incresse in Askil Meter Faitures (%)										
ALSR Meters Remaining In-Field		1.954.582	1,974,217	1,956,660	1,584,253	1,71,13%	1,460,853	982.751	51,20	

The following response to Question No. 47 of the Fourth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 24, 2019 has been prepared under my supervision.

Richard C. Siepka

Manager of Distribution Grid Planning

Dominion Energy Virginia

Question No. 47

Please refer to Attachment Staff Set 1-07(6)(TGH). Please refer to tab 'Baseline Reliability Metrics,' cells E32-032. Please confirm that DEV expects CAIDI to increase and this means that when outages occur, they will last longer on average.

Response:

The Company's proposed Grid Improvement work eliminates outage events and reduces the total outage time for the targeted customers. CAIDI is calculated by dividing total outage time by total number of outage events. If the number of events are reduced to a greater extent than the total duration of events, then mathematically, CAIDI will be higher. Additionally, the CAIDI calculation does not count outages lasting less than two minutes, such as when the proposed self-healing grid investments automatically isolate mainfeeder outages and reroute power to restore large groups of customers. These automated restoration activities, and the momentary outages that result, are not included in the CAIDI calculation. As a result of the proposed Grid Improvement work, customers will experience fewer events and less total outage time.

The following response to Question No. 48 of the Fourth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 24, 2019 has been prepared under my supervision.

thomas & Hulschosch

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

Question No. 48

Please refer to Attachment Staff Set 1-07(6)(TGH). Please refer to tab 'Avoided CMI and CI Summary,'

- (a) Please explain how Enterprise Asset Management (EAM) can result in reduced CMI and CI.
- (b) Please provide all reports, data, analysis, and spreadsheets in Excel format with formulas and links intact supporting the assumption in rows 8 and 19 that EAM contributes 0.33%, 0.67% and 1% of reductions in years 8-10 respectively.

Response:

- (a) As noted in the pre-filed direct testimony of Company Witness Wright on pages 18 and 19, the planned investment in Enterprise Asset Management in concert with Advanced Analytics will enable the Company to pro-actively identify and resolve asset performance issues by scheduling the maintenance and replacement of assets in a more efficient manner. As a result, the volume and duration of outage events from unplanned outages due to asset failure will decrease, positively impacting CMI and CI.
- (b) The reliability improvement benefit is spread out over the course of three years following deployment in the percentages indicated. This is based on the expected timeframe to operationalize the technology and realize the associated benefit.

The following response to Question No. 58 of the Fourth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 24, 2019 has been prepared under my supervision.

Derek Wenger

Manager - New Technology & Renewable

Programs

Virginia Electric and Power Company

Question No. 58

Please refer to the replacement page for the GT Plan, Appendix E, page 4 provided by DEV on 10/3/19. Please provide specific examples of how stakeholder feedback has informed DEV's Grid Transformation planning.

Response:

Section V.C of the Plan Document, including Appendix E, provides a description of how stakeholder feedback has informed the Company's grid transformation planning. For example, stakeholder feedback helped validate the importance and inclusion of a cost-benefit analysis, a time-varying rate strategy, and a customer education plan to highlight several new scope areas within the Company's 2019 Grid Transformation Plan focused on customer empowerment and benefit realization.

The following response to Question No. 59 of the Fourth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 24, 2019 has been prepared under my supervision.

Derek Wenger

Manager - New Technology & Renewable Programs

Virginia Electric and Power Company

Question No. 59

Please refer to the 9/30/19 GT Plan cover letter from Robert M. Blue at the top of p. 2. Please explain specifically how the Phase IB investments proposed in DEV's filing are necessary to lay the foundation essential for reaching the objectives and timelines established by EO 43.

Response:

The Grid Transformation and Security Act of 2018 ("GTSA") established specific renewable energy and energy efficiency goals and required utilities to develop grid transformation plans to facilitate achievement of these targets. Governor Northam's Executive Order 43 ("EO 43") requires the Director of the Department of Mines, Minerals, and Energy ("DMME") in consultation with the Secretary of Commerce and Trade, the Secretary of Natural Resources, and the Director of the Department of Environmental Quality ("DEQ"), to develop a plan of action to achieve the renewable energy and energy efficiency goals established in the GTSA as well as to achieve specific targets for the Commonwealth to produce 30 percent of Virginia's electricity from carbon-free sources by 2030 and 100 percent of the state's electricity from carbon-free sources by 2050.

The targets and timelines set out in the GTSA and EO 43 will encourage aggressive and rapid deployment of zero-carbon renewable energy resources, including significant investments in smaller-scale distributed energy resources ("DERs") such as rooftop solar and energy storage. The Phase IB investments will ensure the distribution grid is prepared to integrate safely and reliably the significant amount of non-dispatchable intermittent solar and wind resources and the multitude of randomly dispersed DERs to be deployed in connection with goals of the GTSA and EO 43. Technologies such as the distributed energy resource management system ("DERMS"), voltage optimization, and other intelligent grid devices proposed in Phase IB are particularly critical to maintaining reliability and visibility of the distribution grid as renewable energy and DERs proliferate. These critical grid technologies require full deployment of AMI in order to

function as intended. The CIP is also foundational to management and communication of the data that will flow from these technologies and the intermittent renewable energy resources that they support, both large and small.

In addition to renewable energy and DERs, both the GTSA and EO 43 also require ambitious investments in energy efficiency to reduce energy costs for all Virginians and particularly to reduce the energy burden to low-and moderate-income communities. Such reductions in energy usage underscore the need for the foundational investments into AMI, CIP, and grid technologies to measure and manage energy usage and validate energy savings resulting from these energy efficiency investments.

In terms of timeline, completing deployment of AMI within a 6-year window as proposed in Phase IB will enable the Company to realize the full value of the proposed grid technologies in supporting the integration of the large-scale renewables and DERs as well as the energy efficiency goals established in EO 43.

The following response to Question No. 74 of the Fifth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 28, 2019 has been prepared under my supervision.

Richard C. Siepka

Manager of Distribution Grid Planning

Dominion Energy Virginia

Question No. 74

Please provide DEV's historical Momentary Average Interruption Frequency Index (MAIFI) each year from 2009-2018 and YTD 2019.

Response:

The Company does not track Momentary Average Interruption Frequency Index (MAIFI), as it does not have the necessary operational visibility of distribution grid devices with automatic reclosing capability beyond select substation circuit breakers and reclosers with communications capability.

The following response to Question No. 76 of the Fifth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 28, 2019 has been prepared under my supervision as it pertains to clarification of Attachment Staff Set 2-09(b)(1) (RCS), tab 'Events', column S.

Richard C. Siepka

Manager of Distribution Grid Planning

Dominion Energy Virginia

The following response to Question No. 76 of the Fifth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on October 28, 2019 has been prepared under my supervision as it pertains to the ICE Model and benefit modeling.

thomas G. Hulsebosch

Thomas G. Hulsebosch Sr. Manager Director West Monroe Partners

Question No. 76

Please refer to Attachment Staff Set 2-09(b)(1) (RCS), tab 'Events', column S.

- (a) Please confirm Staff's understanding that the "Customer events eliminated" refers to the number of sustained customer interruptions avoided by deployment of FLISR.
- (b) Does DEV believe the values in column S may include momentary interruptions for some or all of the "Customer events"? If no, please explain. If yes, please explain how the impact of momentary interruptions is reflected in DEV's calculation of avoided customer interruptions from FLISR and corresponding inputs to the ICE calculator.

Response:

(a) The Staff is correct in its understanding that "Customer events eliminated" refers to the number of customers that avoid a sustained service interruption for each outage event listed by deployment of FLISR.

(b) The "Customer events eliminated" values represent sustained outages to be eliminated. DEV did not quantify the number of momentary outages that could be reduced or their impact, as this information has not been historically captured. Please refer to the Company's response to Staff Set 5-74.

The following response to Question No. 89 of the Seventh Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 5, 2019 has been prepared under my supervision.

- DocuSigned by:

Thomas G. Hulsehosch

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

Question No. 89

Please refer to Attachment Staff Set 4-35(TGH). Please confirm that the formulas in cells D4:D18 are incorrect. For example, the formula in cell D4 should be =\$F4+NPV(WACC,\$G4:OFFSET(\$1-14,0,(\$C4-1))). If the formulas are incorrect, please provide corrected versions of the spreadsheet and all other affected documents.

Response:

Please see Attachment Staff Set 7-89 (TGH), which is an updated version of Attachment Staff Set 4-35 (TGH) with the alternative method requested by staff. Additionally, below is an updated summary view using the alternative method.

Cost/Benefit Summary (Revenue Requirement Basis)

(in Millions)

BENEFITS & COSTS	PV ¹
BENEFITS (Asset Life):	
Customer	\$2,975.0
Avoided/Deferred Capital	\$375.8
O&M Savings	\$268.4
Energy & Demand Savings	\$237.5
Improved Reliability	\$1,974.3
Reduction of Bad Debt & Energy Diversion	\$118.9
COSTS (Revenue Requirement) :	\$2,909.7
Total Net Benefit (Cost);	\$65.3
Total Benefit/Cost Ratio:	1.02

Present Value (PV) calculated using Weighted Average Cast of Capital (WACC) of 7.62%

	PV ²
Additional Benefits	\$85.3
Reduced GHG	\$4.1
EV Ownership Savings ²	\$81.2
Economic Impact ⁸	\$2,829.0
Total + Additional Net Benefit (Cost):	\$150.6
Total + Additional Benefit/Cost Ratio:	1.05

Adjusted to apply 7.2% benefits carrelation factor to reduction associated with GTP EV
Economic Benefits are neither included in the Tatal + Additional Net Benefit nor in
the Tatal + Additional Benefit/Cost Ratio

Cost/Benefit Summary (Revenue Requirement Basis)

vilions)

BENEFITS & COSTS	PV)
BENEFITS (Asset U/o):	
Customer	\$2,975.0
Avoided/Deferred Capital	\$375.8
O&M Savings	\$268.4
Energy & Demand Savings	\$237.5
Improved Reliability	\$1,974.3
Reduction of Bad Debt & Energy Div	\$118.9
COSTS (Revenue Requirement):	\$2,909.7
Total Net Benefit (Cost):	\$65.3
Total Benefit/Cost Ratio:	1.02

^{*} Present Value (PV) calculated using Weighted Average Cost of Capital (WACC) of 7.62%

	PV ¹
Additional Benefits	\$85.3
Reduced GHG	\$4.1
EV Ownership Savings ²	\$81.2
Economic Impact ³	\$2,829.0
Total + Additional Net Benefit (Cost):	\$150.6
Total + Additional Benefit/Cost Ratio:	1.05

^{*}Adjusted to apply 7.2% benefits correlation factor to reduction associated with GTP EV

Economic Benefits are neither included in the Total + Additional Net Benefit nor in the Total + Additional Benefit for Ratio

Jobs Creation	
Indirect Jobs	17,228
Direct Jobs	4,540

⁴ Jobs creation is calculated using a multiplier applied to Millions of \$ in Total Spend

Attachment Staff Set 7-89 (TGH) Tab WP_Telecom

Dominion Energy
Company Exhibit No..... ENB
Schedule.....
Telecommunications Capital and OS M

Data: Forecasted Type of Filing: Original Work Paper Reference NO(s).:

Red text signifies formula corrections made corresponding to Staff Set 4

of Filing: Orlginal (Paper Reference	ol Filing: Original (Paper Reference No(s).:						Page 1 of 1 Witness Responsible: Bradies Farmed
rine emin		2019		2020	2021	3 Yr Total	10 Yr Total
Ę.	Description	¥.1		7.2	Yr.3	Sum (C)-(E)	Seen (CFC)
(€	(8)	Œ		(a)	(3)	E	(9)
-	Summary of Telecommunications Capital Costs						
~							
m	Site by Site Telecom Design and Strategy Development, RFP Creation, and Vendor(s) Salection	•	•		•	,	
•	Tier 1 Network Deployment - Costs to convert from SONET to MPLS and Microwave Upgrade	\$ 5,50	\$ 000,005,	3,712,500 \$	4,875,000	\$ 14,037,500	3 19.806.996
'n	Tier 1 and Tier 2 Sites - Costs for Fiber and Microwave Deployment	S S	\$ 000,000	9,440,102 \$	26,987,290	165,725,75	\$ 235,747,831
9	Tier 3 - Cost for Field Avea Network - (Not Approved in 2018)	v	•	49,064,538 \$	30,775,929	\$ 79,840,467	\$ 183,473,678
,	Costs to Increase the Capacity of the Network Operating Center	•	٠,	2,975,000 \$	3,400,000	\$ 6,375,000	5 14,169,496
m							
6	John Tekenmankelons Caplas Cost	2.5	15 0000	\$ 65.192,140 KS	66,038,219	6,400,000 [[5] [6] [63,192,140 [5] [5] [6,603,719] [5]	58.453,194,002
10							
::							
a	Summing of Tele communications O&M Costs						
=							
7	Site by Site Telecom Design and Strategy Development, RFP Creation, and Vendor(s) Selection	\$ 1,20	3,200,000 \$	•	•	3 1,200,000	1,200,000
21	Tier 1 Network Deployment - Costs to convert from SONET to MPLS and Microwave Upgrade	•	٠,	•	٠	•	3,110,586
16	Ther 1 and Ther 2 Sites - Costs for Fiber and Microwave Deployment	•	•	101,250 \$	315,541	\$ 416,791	2 2
11	Ther 3 - Cost for Field Area Hetwork - (Not Approved in 2018)	45		2,163,001 \$	2,291,540	\$ 4,454,541	, s
38	Costs to Incresse the Capacity of the Network Operating Center	v	<u>د</u>	,	250,000	\$ 250,000	s,
19				1			
2	Total Telecommunications O&M Corts	25 00 120	\$ 2000	226,251.5	2.857.081	36 6 6 6 2 2 2 2 2 2	\$ 77,265,581
17							

STATE OF THE PROPERTY OF THE P	THE PARTY AND PROPERTY.
Assettife	32 yrs
Required Sites for Conversion from SONET to MPLS	103
Number of Microwave Sites to Offices/Substations	25
Miles of Fiber to Offices/Substations	619
Required Base Stations for Private LTE Solution	70
Required Base Stations for 700 MHz Salution	8
Existing DA Devices Requiring new FAN CPE	3,737
New DA devices requiring SAN CPE	1,200

Attachment Staff Set 7-89 (TGH) WP_Proactive Upgrades

Schedule Schedule Proactive Component Upgrades Capital and O&M Dominion Energy Company Exhibit No. ___ EHB

Data: Forecasted Type of Filing: Original

Type of Filing: Original	Original					Pag	Page 1 of 1
Work Paper R	Work Paper Reference No(s).:					Witness Responsible: Robert Wright	nsible: Aright
Line		2019	2020	2021	3 Yr Total	10 Yr Total	
No.	Description	Yrı	Yr 2	Yr3	Sum (C)-(E)	Sum (C)-(L)	_
(d)	(8)	(<u>C</u>)	(a)	(E)	(F)	(9)	
Ħ	Summary of Proactive Component Upgrades Capital Costs						
2							
8	Service Transformer Replacement - AMI Overload	,	,	4,051,904	\$ 4,051,904	179,809,151	9,151
4	Service Transformer Replacement - AMI Voltage	,	\$ 692,707	5,511,061	\$ 6,218,830	\$ 31,49	31,498,245
S	THA - Poor Health Transformers Replacement \$	\$,	14,640,675	\$ 14,640,675	s	285,332,994
g	THA - Poor Health Transformer Monitoring \$,	2,750,000 \$	2,210,000	\$ 4,960,000	s	000'575'1
7							
∞	iotal Proactive Component Upgrades Capital Costs		3,457,769	26,413,640	5 29,871,408	5, 62, 2	5,389
6							
10							
11	Summary of Proactive Component Upgrades O&M Costs					•••	
12							
13	Total Proactive. Component Upgrades ORM Costs War Control of the Costs						
14							

_	ATTO DEPT OF THE PROPERTY OF T	THE PERSON NAMED IN COLUMN TWO IS NOT THE OWNER.
	Key Inputs: The state of the second s	H. W. A. C.
	Asset Life	34.5 yrs
	Estimated Service Transformers to Replace for Load	26,700
	Estimated Service Transformers to Replace for Voltage	4,634
	Poor Health Transformers to Replace	90
•	Transformers to Manitor	159

The following response to Question No. 90 of the Seventh Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 5, 2019 has been prepared under my supervision as it relates to the cost-benefit analysis.

Thomas G. Hulschosch

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

The following response to Question No. 90 of the Seventh Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 5, 2019 has been prepared under my supervision as it relates to grid improvement projects.

Richard C. Siepka Manager of Distribution Grid Planning Dominion Energy Virginia

Question No. 90

Please refer to Attachment Staff Set 4-39(1)(TGH), Line No. 78. Please provide a narrative description explaining the benefit category "Avoided Poor Health Transformer Replacement (Proactive Component Upgrades)".

Response:

This benefit category represents the avoided cost associated with future replacements of poor health transformers. This benefit is for deferred capital that will not have to be spent in the future because of the proactive replacement of these transformers as part of the GT Plan. See also the Company's response to Staff Set 7-91.

The following response to Question No. 90 of the Seventh Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 5, 2019 has been prepared under my supervision as it relates to the cost-benefit analysis.

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

The following response to Question No. 90 of the Seventh Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 5, 2019 has been prepared under my supervision as it relates to grid improvement projects.

Richard C. Siepka

Manager of Distribution Grid Planning Dominion Energy Virginia

Question No. 90

Please refer to Attachment Staff Set 4-39(1)(TGH), Line No. 78. Please provide a narrative description explaining the benefit category "Avoided Poor Health Transformer Replacement (Proactive Component Upgrades)".

Response:

This benefit category represents the avoided cost associated with future replacements of poor health transformers. This benefit is for capital that will not have to be spent in the future because of the proactive replacement of these transformers as part of the GT Plan. See also the Company's response to Staff Set 7-91.

The following response to Question No. 94 of the Seventh Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 5, 2019 has been prepared under my supervision.

Robin Dail Massanopoli Manager, Metering Solutions

Virginia Electric and Power Company

Question No. 94

Please refer to Attachment Staff Set 4-39(2)(TGH), cell C10. Please provide all data, analysis, reports, and spreadsheets in Excel format with all formulas and links intact supporting the assumption of a 45% annual increase in AMR meter failures.

Response:

As noted in the Company's response to Staff Set 4-33, the Company began tracking the number of AMR meters exchanged due to failed communications modules in 2016. Below is a table showing that data, as well as the calculated percent increase year-over year.

	Exchanges completed due to failed AMR communications modules	% Increase from previous year
2016	3698	
2017	4993	35%
2018	8267	66%

While the average percent increase year-over-year calculates to 51%, with the limited amount of data available, the Company took a more conservative approach when projecting avoided cost benefits associated with AMI deployment, forecasting a 45% year-over-year increase in AMR communications module failures going forward.

The following response to Question No. 110 of the Ninth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 14, 2019 has been prepared under my supervision.

Thomas G. Hulschosch

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

Question No. 110

For each component of DEV's GT Plan (AMI, FLISR, etc.), please provide the percent (%) and dollar value (\$) of cost contingencies the Company has included in its Cost/Benefit Analysis to account for the complexity, size and associated uncertainties of the program. Please also indicate specifically where in Attachment Staff Set 7-89 (TGH) or other Attachments these contingencies are shown.

Response:

There are no specific, separate line items identified for contingency for the various components of the GT Plan. Instead, contingency costs were applied to each of the components of the GT Plan to varying degrees based on the nature of the program and the proposed spend profile. This was considered in the bottoms-up development of costs and applied within the specific cost categories where it was deemed appropriate, such as labor costs and material costs. In general terms, contingency was applied to each area somewhere between 0% and 10%.

The following response to Question No. 111 of the Ninth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 14, 2019 has been prepared under my supervision as it pertains to the analysis completed by West Monroe.

- DoouBigned by:

Thomas G. Hulsebosch

Thomas G. Hulsebosch Sr. Managing Director West Monroe Partners

The following response to Question No. 111 of the Ninth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 14, 2019 has been prepared under my supervision as it pertains to analysis completed by the Company.

Derek L. Wenger

Manager - New Technology & Renewable

Programs

Dominion Energy Virginia

Question No. 111

Please provide the details and results of any sensitivity analysis performed by the Company related to key assumptions in the Cost/Benefit Analysis (e.g., number of avoided transformer failures per year, 45% improvement in SAIFI, 29% improvement in SAIDI, etc.)

Response:

In the development of the GT Plan scope, the Company evaluated alternative investments, as noted in direct testimony. The resulting scope represents what the Company has determined is the most practical and optimal comprehensive GT Plan based on detailed analysis and engagement with stakeholders to drive customer value. West Monroe was not tasked with creating modeling sensitivities for each of these alternatives, nor were detailed sensitivities completed for all inputs and assumptions that drive the modeling calculations.

The following corrected response (dated December 2, 2019) to Question No. 112 of the Ninth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 14, 2019 has been prepared under my supervision.

→DocuSigned by:

Thomas G. Hulsebosch

Thomas G. Hulsebosch Sr. Managing Director

West Monroe Partners

Question No. 112

Please refer to the Company's response to Staff Interrogatory No. 7-89. Does DEV agree that this response shows the correct PV revenue requirements calculation and resulting Benefit/Cost Ratio for the GT Plan? If yes, does the Company intend to file an errata correction to the affected pages of the Company's Petition? If no, please explain.

Corrected Response (12-02-2019):

The Company understands the alternative suggested by Staff and believes it is a reasonable method to show PV revenue requirements. However, the Company does not agree that it is the only reasonable method for calculating net present value. The Company does not plan to file an errata at this time, but plans to make appropriate updates to the CBA, including the net present value calculation, as part of its rebuttal testimony.

The following response to Question No. 113 of the Ninth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 14, 2019 has been prepared under my supervision.

Richard C. Siepka

Manager of Distribution Grid Planning

Dominion Energy Virginia

Question No. 113

Refer to the Company's response to Staff Interrogatory No. 7-95(a). Provide all data, analysis, and spreadsheets with formulas and links intact supporting the Company's assumed cost of \$6,121 per project to replace a service transformer, based on historical replacement activity. For each replacement activity, please include the size (in kVA) of the replacement.

Response:

See Attachment Staff Set 9-113 (RCS).

Attachment Staff Set 9-113 (RCS) Tab Material Pivot

	ty (w/o unit) Hist	Committee Contract of the Cont	ow Labels
\$2,452.0	14,740	\$36,142,532	pad
	3,183	\$5,424,657	25
	5,389	\$11,081,031	50
	5,117	\$14,306,280	100
	991	\$3,724,722	167
	4	\$93,110	333
	56	\$1,512,732	500
\$1,401.6	20,589	\$28,857,877	pole
	. 1,012	\$723,571	15
	7,608	\$6,531,158	25
	9,392	\$11,945,693	50
	1,466	\$3,320,967	100
	504	\$1,702,113	167
	2	\$9,793	250
	212	\$1,210,679	333
	393	\$3,413,903	500

Voltages

The following response to Question No. 114 of the Ninth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 14, 2019 has been prepared under my supervision.

Jason R. Hawkins

Manager of Distribution Standards

Dominion Energy Virginia

Question No. 114

Please provide DEV's design standards for overhead and underground residential service including typical transformer size (kVA) and average customers served per transformer.

Response:

For a residential service, the demand (kW) is estimated based on several factors, including square footage of conditioned space and the type of heat.

Transformer loading is in accordance with IEEE C57.91. A residential load is assumed to have a four hour peak with 75% equivalent loading prior to the peak. This allows loading to 133% of nameplate without reducing life expectancy.

Voltage drop in the secondary conductor is calculated using the estimated demand and should not exceed 3%. The conductor impedance is based on that published by the manufacturer. The power factor for a residential service is assumed to be 95%.

Flicker due to the starting of an air conditioner is calculated only for residential services. The design criteria is not to exceed a voltage dip of 5% assuming a starting current of 30 amps per ton of air conditioning. The conductor impedance is based on that published by the manufacturer. The transformer impedance is the upper limit of the impedance range for purchased units. The assumed power factor is 0.7.

The ampacity of secondary conductor is in accordance with IEEE 835.

The above applies to overhead and underground standards.

The Company's standard sizes for single-phase transformers are 25 kVA, 50 kVA, 100 kVA, and 167 kVA. The number of customers served by a transformer varies based on many factors

including oustomer load, proximity of customers to the transformer, voltage drop in secondary lines, and configuration of distribution lines. The Company has approximately 540,000 service transformers serving approximately 2.6 million customers, so the average is 4.6 customers per transformer.

The following response to Question No. 145 of the Thirteenth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 25, 2019 has been prepared under my supervision.

Derek Wenger

Manager - New Technology & Renewable

Programs

Dominion Energy Virginia

Question No. 145

Refer to Attachment Staff Set 7-89 (TGH), tab 'CBA Summary --- Hulsebosch.'

- (a) Staff understands that the Benefits in the GT Plan CBA are intended to reflect benefits actually experienced by DEV's customers. Please confirm that Staff's understanding is correct. If not, please explain.
- (b) Staff understands that the Costs in the GT Plan CBA are intended to reflect costs actually incurred by DEV's customers as measured by the present value of revenue requirements. Please confirm that Staff's understanding is correct. If not, please explain.
- (c) Staff understands that the present value of revenue requirements better reflects the actual impact to DEV's customers than the present value of cash flows. Please confirm that Staff's understanding is correct. If not, please explain.
- (d) Staff understands that the Avoided/Deferred Capital benefit in cell 19 and the O&M Savings in cell 110 are the present value of cash flows, not the present value of revenue requirements. Please confirm that Staff's understanding is correct. If not, please explain.
- (e) If Staff's understanding is correct in (a), (b), (c) and (d) above, please explain why the Company shows the Avoided/Deferred Capital benefit in cell 19 and the O&M Savings in cell 110 as the present value of cash flows, not the present value of revenue requirements.

Response:

- (a) Staff's understanding is correct.
- (b) Staff's understanding is correct.
- (c) The Company believes that both the present value of cash flows and the present value of revenue requirements are important to consider when analyzing the prudence of investments. Accordingly, the Company has presented each view within the CBA. The

Company agrees that the present value of revenue requirements better reflects the actual impact to DEV's customers.

- (d) Staff's understanding is correct.
- (e) The Company chose to apply the present value of cash flows method to all GT Plan benefits. Because all benefit categories are not 'cost-of-service' in nature, a present value of revenue requirement equivalent would be inappropriate in some categories. The Company agrees that the alternative method suggested could reasonably be applied to certain benefit categories (e.g., avoided capital) for comparison purposes.

The following response to Question No. 146 of the Thirteenth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 25, 2019 has been prepared under my supervision as it relates to demand-side management programs.

Michael T. Hubbard

Manager, Energy Conservation

Virginia Electric and Power Company

The following response to Question No.146 of the Thirteenth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 22, 2019 has been prepared under my supervision as it relates to integrated distribution planning.

Richard C. Siepka Manager of Distribution Grid Planning Dominion Energy Virginia

Ouestion No. 146

Refer to Attachment Staff Set 2-9(t) (RCS), pp. A5-A7. Please describe the Company's plans (if any) to implement targeted demand response and/or energy efficiency as an NWA as described in the Central Hudson Peak Perks example.

Response:

The Company's DSM Phase VII Residential Smart Thermostat Management (DR) Program and the Company's proposed DSM Phase VIII Residential Electric Vehicle (EE/DR) and (Peakshaving) Programs are similar in nature to the referenced Central Hudson Peak Perks example, but are not targeted at avoiding specific upgrades. The Company's proposed DSM Phase VII and Phase VIII DR and peak-shaving programs are intended to avoid general infrastructure upgrades and to be available if needed to target certain areas when demand constraints may exist, but the Programs were not initially designed to avoid specific infrastructure upgrades like individual substations or transmission upgrades.

For further information, see Appendix B of the Plan Document, Section 4.3.e.

The following response to Question No.146 of the Thirteenth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 25, 2019 has been prepared under my supervision as it relates to demand-side management programs.

Michael T. Hubbard Manager, Energy Conservation Virginia Electric and Power Company

The following response to Question No.146 of the Thirteenth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 22, 2019 has been prepared under my supervision as it relates to integrated distribution planning.

Richard C. Siepka

Manager of Distribution Grid Planning

Dominion Energy Virginia

Question No. 146

Refer to Attachment Staff Set 2-9(t) (RCS), pp. A5-A7. Please describe the Company's plans (if any) to implement targeted demand response and/or energy efficiency as an NWA as described in the Central Hudson Peak Perks example.

Response:

The Company's DSM Phase VII Residential Smart Thermostat Management (DR) Program and the Company's proposed DSM Phase VIII Residential Electric Vehicle (EE/DR) and (Peakshaving) Programs are similar in nature to the referenced Central Hudson Peak Perks example, but are not targeted at avoiding specific upgrades. The Company's proposed DSM Phase VII and Phase VIII DR and peak-shaving programs are intended to avoid general infrastructure upgrades and to be available if needed to target certain areas when demand constraints may exist, but the Programs were not initially designed to avoid specific infrastructure upgrades like individual substations or transmission upgrades.

For further information, see Appendix B of the Plan Document, Section 4.3.e.

The following response to Question No. 147 of the Thirteenth Set of Interrogatories and Requests for Production of Documents Propounded by the Virginia State Corporation Commission Staff received on November 25, 2019 has been prepared under my supervision.

Richard C. Siepka

Manager of Distribution Grid Planning Dominion Energy Virginia

Question No. 147

Refer to Attachment Staff Set 2-9(t) (RCS), p. 18, [BEGIN CONFIDENTIAL]

(END

CONFIDENTIAL] Please describe how the Company has or plans to include DER developers and other third-parties in its NWA planning phase.

Response:

Planning for NWA, especially at early stages, requires changes and enhancements to existing utility practices. The Company is beginning this change process including options to engage DER developers and other third-parties in its NWA solution evaluations. The timing of the Company's transition to integrated distribution planning is dependent on Commission approval and deployment of foundational components of the GT Plan.