## COMMONWEALTH OF VIRGINIA

#### STATE CORPORATION COMMISSION

AT RICHMOND, MARCH 14, 2012

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COMMONWEALTH OF VIRGINIA, ex rel.

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STATE CORPORATION COMMISSION

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CASE NO. SEC-2012-00007

WINDOW WORLD, INC.,

٧.

Defendant

## SETTLEMENT ORDER

Based on an investigation conducted by the Division of Securities and Retail Franchising ("Division"), it is alleged that Window World, Inc. ("Defendant"): (i) violated § 13.1-560 of the Virginia Retail Franchising Act ("Act"), § 13.1-557 et seq. of the Code of Virginia, by selling or offering to sell franchises in the Commonwealth of Virginia prior to registering under the provisions of the Act; and (ii) violated § 13.1-563 (4) of the Act by failing to, directly or indirectly, provide franchisees with (i) the franchise agreement, and (ii) such disclosure documents as may be required by rule or order of the State Corporation Commission ("Commission").

If the standards of the statute are met, the Commission is authorized by § 13.1-562 of the Act to revoke a defendant's registration, by § 13.1-568 of the Act to issue temporary or permanent injunctions, by § 13.1-570 of the Act to impose certain monetary penalties and to request a defendant make rescission and restitution, and by § 12.1-15 of the Code of Virginia to settle matters within its jurisdiction.

The Defendant neither admits nor denies these allegations but admits to the Commission's jurisdiction and authority to enter this Settlement Order.

Prior to the entry of this Order, the Defendant voluntarily offered rescission to each of the Virginia franchisees. The Division does not object to the voluntary rescission process followed by the Defendant and nothing herein shall adversely impact the offer of rescission previously tendered by the Defendant to its Virginia licensees. As a proposal to settle all matters arising from these allegations, the Defendant has made an offer of settlement to the Commission wherein the Defendant will abide by and comply with the following terms and undertakings:

- (1) The Defendant will pay to the Treasurer of the Commonwealth of Virginia, contemporaneously with the entry of this Order, the amount of Six Thousand Dollars (\$6,000) in monetary penalties.
- (2) The Defendant will pay to the Treasurer of the Commonwealth of Virginia, contemporaneously with the entry of this Order, the amount of Two Thousand Dollars (\$2,000) to defray the costs of investigation.
- (3) The Defendant will provide each Virginia franchisee with a copy of this Settlement Order within thirty (30) days of the entry of this Order and mail a copy to the last known address for each current Virginia franchisee.
  - (4) The Defendant will not violate the Act in the future.

The Division has recommended that the Commission accept the offer of settlement of the Defendant.

The Commission, having considered the record herein, the offer of settlement of the Defendant, and the recommendation of the Division, is of the opinion that the Defendant's offer should be accepted.

# Accordingly, IT IS ORDERED THAT:

- (1) The offer of the Defendant in settlement of the matter set forth herein is hereby accepted;
- (2) The Defendant fully comply with the aforesaid terms and undertakings of this settlement; and
- (3) This case is dismissed and the papers herein shall be placed in the file for ended causes.

Dismissal of this case does not relieve the Defendant from its reporting obligations to any regulatory authority.

AN ATTESTED COPY hereof shall be sent by the Clerk of the Commission to: Dana Deem, President, Window World, Inc., 118 Shaver Street, North Wilkesboro, North Carolina 28659; Ritchie W. Taylor, Esquire, Manning Fulton & Skinner, P.A., 3605 Glenwood Avenue, Suite 500, Raleigh, North Carolina 27619; and a copy shall be delivered to the Commission's Office of General Counsel and Division of Securities and Retail Franchising.

COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION -

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CASE NO. SEC-2012-00007

WINDOW WORLD, INC.,

Defendant

#### ADMISSION AND CONSENT

The Defendant, Window World, Inc., admits to the jurisdiction of the State Corporation Commission ("Commission") as to the party and subject matter hereof and, neither admitting nor denying the allegations made herein by the Division of Securities and Retail Franchising, hereby consents to the form, substance and entry of the foregoing Settlement Order.

The Defendant further states that no offer, tender, threat or promise of any kind whatsoever has been made by the Commission or any member, subordinate, employee, agent or representative thereof in consideration of the foregoing Settlement Order.

Window World, Inc.

Date: March 7,2012

By:

Dana Deem, President

Seen and Approved By:

Ritchie W. Taylor, Esquire

Manning Fulton & Skinner, P.A.