

**COMPARISON OF FEES COLLECTED BY THE BUREAU OF FINANCIAL INSTITUTIONS
FOR FISCAL YEARS ENDING JUNE 30, 2012, AND JUNE 30, 2013**

	<u>2012</u>	<u>2013</u>
Banks	\$8,315,851.00	\$8,599,472.00
Savings Institutions and Savings Banks	8,850.00	8,804.00
Consumer Finance Licensees	525,213.00	427,265.00
Credit Unions	1,359,436.00	1,449,805.00
Trust subsidiaries and Trust Companies	28,918.00	32,299.00
Industrial Loan Associations	10,509.00	8,923.00
Money Order Sellers and Transmitters	545,956.00	565,311.00
Credit Counseling Agency Licensees	101,789.00	134,581.00
Mortgage Lenders and Mortgage Brokers	1,137,054.00	1,490,524.00
Mortgage Loan Originators	876,280.00	1,342,250.00
Check Cashers	100,250.00	102,400.00
Payday Lenders	347,200.00	348,533.00
Motor Vehicle Title Lenders	569,708.00	193,253.00
Miscellaneous Collections	57,244.00	74,391.00
TOTAL	\$13,640,595.00	\$15,121,474.00

CONSUMER SERVICES

The Bureau received and acted upon 560 formal written complaints during 2013 and recovered \$94,903 on behalf of Virginia consumers.